

Bolton Local

Pharmaceutical Committee

Annual Report

2013-14

# Forward By the Chair

Dear colleagues,

It has been an interesting year for contractors, particularly as our commissioners of services have become established in their new roles and have started to review our current services. We have worked hard with our CCG and local authority public health colleagues to maintain our current sexual health, smoking cessation, palliative care, substance misuse, MAR and minor ailment services.

PharmacoOutcomes has developed to be the main way we are invoicing our commissioners, and enables us to monitor our claims as well as providing much needed evidence of the good work we are doing in our community.

Healthy Living Pharmacies (HLP) have progressed to start Level 2, and a new cohort of Level 1 pharmacies has been recruited. We hope that these will all go from strength to strength, proving pharmacy can make a difference to the health of our local population. We hosted a celebration award dinner to congratulate our first pharmacies to achieve HLP status.

Flu service, commissioned with the help of Community Pharmacy Greater Manchester (CPGM), had mixed success but we believe that pharmacy should be seen to be the go to place for this service for patients unable to easily visit their GP. We hope it is re commissioned for autumn / winter 2014.

CPGM has also continued to develop its support network for LPCs across Greater Manchester, to pool resource and reduce duplication for service developments such as flu and the inhaler project.

We have all felt the pinch of reduced margins and quotas, plus the seesaw of generic pricing. We hope there will be some stability in the future via the negotiations of PSNC on our remuneration formula. We have had challenges around brand switching and branded generics as the CCG look at cost effective prescribing; we have had open discussion on this and the impact it has on our contractors.

Our committee comes to an end in March 2014 and we now know that the new committee will have some changes, Ismail Taylor and Colin Robertson are leaving us and we have two new members Asif Adam and Gulam Ariswala. We wish Ismail and Colin all the best and thank them for their work on behalf of the committee. I am sure Asif and Gulam will become valuable and active members.

Our chief officer Louise Gatley has become an active member of CPGM and had been the main contact with our commissioners, maintaining our positive working relationship with them.

Finally, we wish all our contractors a healthy growth in NHS business and more financial security for the future.

Yours sincerely

Karen Rice

Chair

## Aims and Objectives

The Local Pharmaceutical Committee is the independent, autonomous body recognised as representing Pharmacy Contractors in its locality.

## Membership

Members of the Committee during 2013-14 were: -

<u>Name</u>	<u>Attendance</u>	<u>Possible</u>	<u>Percentage</u>
Graeme Kilcross (Independent Contractor)	6	6	100%
Keith Williams (Independent Contractor)	6	6	100%
Robert Heaton (Company Chemists Ass)	5	6	83%
Chiman Patel (Sykes Chemists)	5	6	83%
Mohammed Patel (Independent Contractor)	6	6	100%
David Lees (Company Chemist Ass)	4	4	100%
Karen Rice (AIM)	6	6	100%
Colin Roberton (Company Chemists Ass)	5	6	83%
Joanne Myatt (Company Chemists Ass)	4	6	67%
Utam Patel (Independent Contractor)	6	6	100%
Ismail Tailor (Independent Contractor)	6	6	100%
Anne Dunphy (Company Chemists Ass)	1	2	50%

## Officers

Chairman      Karen Rice  
Vice-Chairman      Joanne Myatt  
Treasurer      Keith Williams  
Chief Officer      Louise Gatley

# Activities

## 1. Applications

The Area Team consults the LPC over any Application relating to Pharmacy Contracts. During the period of this report we were asked to consider:

New Contract Applications (Unforeseen Benefits)	1
New Contract Applications (Exempt – Internet/Mail Order)	1

## 2. Pharmaceutical Services Negotiating Committee

The Government consults this body on matters relating to Community Pharmacy, including remuneration. The North West Regional Representative is Mark Collins; he attends our meetings when possible and organises Regional LPC meetings that enable local LPCs to exchange information and share some of the workload.

The Chief Officer and Chair attended the LPC Chairs and Secretaries Annual Conference in London.

PSNC also organise the LPC Support Programme of training days. A number of members took advantage of these events during the year

## 3. Community Pharmacy Greater Manchester

CPGM has continued to evolve over the last year with all LPCs in Greater Manchester being committed to working together on issues affecting community pharmacy, such as the Flu Service and Sexual Health services.

Via the LPN, work is ongoing to further develop Inhaler Technique training and HLP.

## 4. NHS England & the Greater Manchester Area Team

The NHS Commissioning Board (NHS CB), which is known as NHS England, was established on 1 October 2012 as an executive non-departmental public body.

The organisation has three distinct, but interconnected roles:

- A leader and enabler of the overall commissioning system – supporting CCGs to commission services for their communities;
- A direct commissioner – securing continuously improving quality from the services it commissions, including primary care; and
- A system wide leader for quality improvement – collaborating with other parts of the system, including Public Health England and Health Education England.

## Area Teams (ATs)

The NHS England Greater Manchester Area Team is the 'local' arm of the organisation and as such it is the part of NHS England that pharmacy contractors and LPCs will have most contact with. ATs are responsible for determining applications for pharmacy contracts, contract monitoring and pharmacy opening hours.

CPGM worked with the AT and PHE to develop the Greater Manchester Pharmacy Flu Service during the early part of the year.

#### 5. Bolton Clinical Commissioning Group

Clinical commissioning groups were set up as part of the reforms outlined in the Health and Social Care Act 2012 to ensure commissioning is led by GPs and other clinicians. They became an NHS organisation on 1 April 2013 when they formally took over from NHS Bolton.

They have continued to commission the Pharmacy First and Palliative care services in Bolton. The LPC attends regular meetings with the CCG to ensure the ongoing development of these services.

#### 6. Bolton Local Authority

The LA took over the commissioning of several public health services over the year;

- Sexual Health Services
- Stop Smoking Services

They retained the role as the commissioner of drug services as well as taking on the MAR service.

The LPC and LA officers worked closely to ensure a smooth transition for pharmacy contractors as well as developing the PharmOutcomes platform, which has been fundamental to ensure prompt payments for services.

HLP has continued to thrive under the LA with our first cohort of pharmacies receiving their Level 1 award at our awards dinner in September.

#### 7. Wider Stakeholders

The Committee continues to attend meetings relevant to pharmacy which include:

- The Local Intelligence Network
- Public Health Liaison
- Electronic Prescription Service Project Board
- CCG Board Meeting
- Healthy Living Pharmacy Project Board
- Urgent Care Board

#### 8. Meetings

The Committee holds bimonthly meetings. Details are available from the LPC Chief Officer.