

Bolton Local
Pharmaceutical Committee

Annual Report

2014-15

Forward By the Chair

Dear colleagues,

It has again been an interesting year for pharmacy.

Financially we have had to wait for a settlement agreement, creating uncertainty for us all, but there has been more movement in the pharmacy market, with pharmacy values increasing.

Bolton LPC has helped to maintain and secure our enhanced services, working with the CCG and Local Council to get contracts signed by you all, and reviewing the specifications for them.

HLP has gone from strength to strength with our first cohort working towards Level 2 achievements, and a new Level 1 cohort starting - all for the benefit of our local communities.

We have presented to our GP colleagues on repeat ordering systems, and worked hard to mediate in situations where there has been conflict over this. We also keep a watching brief on any issues around direction of prescriptions, which has been a hot topic for all including the PSNC.

I attend the CPGM board meetings and attend the LPN meetings on their behalf. CPGM has set up a task and finish group to explore where pharmacy can get in with the DEVO Manc developments across Greater Manchester and the LPC will inform contractors of this progress as it happens. We are also looking at setting up a provider arm company in orders to commission services across Greater Manchester. Watch this space!

We hope to continue supporting our contractor in the same way coming year.

Karen Rice

Chair Bolton LPC

Aims and Objectives

The Local Pharmaceutical Committee is the independent, autonomous body recognised as representing Pharmacy Contractors in its locality.

The LPC Chief Officer is happy to give advice on contractual and service issues. Over the last year these have been varied and include:

- Pharmacy Regulation
- The commissioning structure
- PharmOutcomes and service data capture
- Electronic Prescription Service
- Audit
- Prescription pricing and reimbursement issues
- Information Governance
- Prescription direction
- Contract applications
- Enhanced services delivery and commissioning
- Training and self-declaration

Membership

Members of the Committee during 2014-15 were: -

<u>Name</u>	<u>Attendance</u>	<u>Possible</u>	<u>Percentage</u>
Graeme Kilcross (Independent Contractor)	5	5	100%
Keith Williams (Independent Contractor)	4	5	80%
Robert Heaton (Company Chemists Ass)	5	5	100%
Chiman Patel (Sykes Chemists)	5	5	100%
Mohammed Patel (Independent Contractor)	5	5	100%
David Lees (CCA)	4	5	80%
Karen Rice (AIMp)	5	5	100%
Gulam Arsiwalla (AIMp)	3	5	60%
Joanne Myatt (CCA)	5	5	100%
Utam Patel (Independent Contractor)	5	5	100%
Asif Adam (Independent Contractor)	5	5	100%

The Chief Officer and members have all signed the principles of good corporate governance, declarations of interest and confidentiality agreements, which are available for inspection on request to the Chief Officer.

As part of the improvements planned for the LPC website, these will be published online in due course.

Officers

<u>Chairman</u>	Karen Rice
<u>Vice-Chair</u>	Joanne Myatt
<u>Treasurer</u>	Keith Williams
<u>Chief Officer</u>	Louise Gatley

Activities

1. Applications

The Area Team consults the LPC over any Application relating to Pharmacy Contracts. During the period of this report we were asked to consider:

New Contract Applications (Unforeseen Benefits)	2
New Contract Applications (Exempt – Internet/Mail Order)	4

2. Pharmaceutical Services Negotiating Committee

The Government consults this body on matters relating to Community Pharmacy, including remuneration; the North West Regional Representative is Mark Collins. He attends our meetings when possible and organises Regional LPC meetings that enable local LPCs to exchange information and share some of the workload.

The Chief Officer and Chair attended the LPC Chairs and Secretaries Annual Conference in London, with the Chair and Gulam Arsiwalla attending the LPC Annual Meeting in November.

PSNC also organise the LPC Support Programme of training days. A number of members took advantage of these events during the year.

3. Community Pharmacy Greater Manchester

CPGM is now the central point of contact for the NHS England Area Team, though they still work directly with the LPC when appropriate; it has continued to evolve over the last year with all LPCs in Greater Manchester being committed to working together on issues affecting community pharmacy in Greater Manchester, as well as providing a range of training opportunities for pharmacists.

4. NHS England & the Greater Manchester Area Team

The NHS Commissioning Board (NHS CB), which is known as NHS England, was established on 1 October 2012 as an executive non-departmental public body.

The organisation has three distinct, but interconnected roles:

- A leader and enabler of the overall commissioning system – supporting CCGs to commission services for their communities;
- A direct commissioner – securing continuously improving quality from the services it commissions, including primary care; and
- A system wide leader for quality improvement – collaborating with other parts of the system, including Public Health England and Health Education England.

Area Teams (ATs)

The NHS England Greater Manchester Area Team is the 'local' arm of the organisation and as such it is the part of NHS England that pharmacy contractors and LPCs will have most contact with. ATs are responsible for determining applications for pharmacy contracts, contract monitoring and pharmacy opening hours.

CPGM again worked with the AT and PHE to develop the Greater Manchester Pharmacy Flu Service during the early part of the year. The Inhaler Service was re-launched with a comprehensive training programme and new service specification.

5. Bolton Clinical Commissioning Group

Clinical commissioning groups were set up as part of the reforms outlined in the Health and Social Care Act 2012 to ensure commissioning is led by GPs and other clinicians. They became an NHS organisation on 1 April 2013 when they formally took over from NHS Bolton.

The CCG have continued to commission the palliative care service from pharmacies across Bolton; although the MAS ran throughout 2014-15, the CCG decided to decommission the service in 2015. The LPC is committed to developing local services with members regularly attending meetings with the CCG.

This year the CCG have focused heavily on waste and reducing prescribing costs. The LPC use every opportunity to highlight the problems faced by contractors as a result of CCG decisions. The Chair, Chief Officer and David Lees presented at a GP clinical meeting regarding these issues in May.

The MAR service was transferred back to the CCG at the beginning of the year.

6. Bolton Local Authority

The Local Authority continued to commission several services from community pharmacy:

- Sexual Health Services
- Stop Smoking Services
- Drug Services

The LPC were sad to see Joanne Higham and Lesley Hardman move to the CCG and would like to thank them for the support they have given to us in the past; we wish them well in their new roles. Following their move the LPC has made new links with Council Officers, principally David Kinsley for HLP and Andrea McCusker for Public Health Services.

HLP has continued to move forward at a rapid pace under the watchful eye of Anita Tyldesley and her team of Heath Trainer Team Leaders; their ongoing support has been instrumental to the successes achieved by our pharmacies and we hope that we will be continue to work with them for many years to come. The Alcohol Audit C service proved very popular with many of our HLP pharmacies.

The Drug Service Tender was launched in September with surprising results. This was the first tender of its kind for Bolton Contractors and we understand why many of you were so disappointed when the results were announced. I would like to thank our Treasurer, Keith Williams and PSNC rep, Mark Collins for their help and support, which ultimately led to the services being re-tendered.

The Local Authority were also tasked with developing the PNA; LPC members worked with LA colleagues to develop this document which is hosted on the Bolton Health Matters website.

7. Wider Stakeholders

The Committee continues to attend meetings relevant to pharmacy which include:

- The Local Intelligence Network
- Public Health Liaison
- Electronic Prescription Service Project Board
- CCG Medicines Management Liaison
- Healthy Living Pharmacy Project Board
- Urgent Care Board
- HealthWatch
- Local Councillors

8. Contractor Communications

The LPC website is our primary way of communicating with contractors and we will continue to develop this as a resource for pharmacies. Suggestions for content are always welcome. LPC Officers and buddies may also occasionally phone you; we are grateful to you all for the valuable feedback and information you are able to provide.

9. Meetings

The Committee holds bimonthly meetings. Details are available from the LPC Chief Officer and are also listed on the LPC website.