

Minutes

Bolton LPC Meeting

Date: 13th March 2017

Time: 7pm

Venue: The Manor House, 200 St Helens Rd, Bolton

1. Introduction and apologies

Gulam Arsiwala
Rizwan Ali

2. Fin McCaul, PSNC Regional Rep

Fin attended the meeting as the new PSNC regional rep for the North West. He gave a brief introduction and outlined his other areas of work.

Several topics were discussed:

- Future liaison with the LPCs across the NW
- The Judicial Review
- Pharmacy skill mix to support the changing environment for community pharmacy. The government wants change - the workforce needs to be ready
- SCR. Issues with those that have embraced SCR and are now struggling to meet quality payments – this will be raised at PSNC
- Clarity on merger regulations. Further information is due from PSNC and NPA.

3. Minutes of the meeting held on 10th January 2017 to include Action points and matters arising

Approved: KM CP

Item 2: Sharps Collection – Agreed that the LA has a legal obligation, but at the moment happy with the direction to return to GPs.

4. Meetings attended

a. GM Service Development Meeting 12.1.17

Minutes distributed in advance for information only.

b. GM Think Tank 17.1.17

Meeting report distributed in advance for information only.

c. GM Training and Development 7.2.17

- Inhaler Service – LG highlighted the progress with the service re-design and the ongoing discussions with NHSE.
- SCR in practice – CPPE workshop. The committee agreed to a collaborative event in Bolton.

d. HEE Workforce Profiling 7.2.17

Minutes distributed in advance for information only.

e. LPC / AT Liaison 7.2.17, 7.3.17

Meeting notes distributed in advance of this meeting.

Key actions:

- KW offered to support the NUMSAS event on March 30th.
- LG highlighted that complaints reporting will go live in April via PharmOutcomes.

f. GM PAG 7.2.17, 7.3.17

Meeting notes distributed in advance.

Key Points

- The committee agreed the TOR for the group.
- Further changes to community pharmacy standards – Committee to send comments.
- PCAG Chair and term of office discussed. Agreed to put Adam Irvine forward for the position.
- POD Primary Care Standards Rep - Group to be established look at the three standards. Ifti Khan to find further information before PhAG makes a commitment.

g. NUMSAS stakeholder event 10.2.17

Papers sent as separate e-mail.

Key points:

- NHS111 - 22,998 calls in the last 6 months in the NW for repeat medicines.
- How does a pharmacy update its DOS?
- Issues with pharmacies being issued a shared mailbox. Priority for NHS Digital to assign mailboxes to those who have expressed an interest.
- Commitment for all of NW to use PharmOutcomes.
- Aim for 10% of pharmacies for sufficient coverage.
- NHS England to send list of Contractors who have signed up.

h. GM Urgent Care Task Force 13.2.17

Papers distributed in advance for information.

i. Bolton PCAG 13.2.17

Key discussions:

- Neighbourhoods. Looking at populations of 30-50K for each neighbourhood.
- The CCG Commissioning some of the services as well as the GMHSCP.
- Commissioning will be with GPs initially and then with wider primary care.
- Key areas at the moment - 7-day access and pharmacists in GP practices.

j. Drug Service Liaison 20.2.17

Notes attached for discussion.

k. SSS Commissioner meeting 27.2.17

Meeting to discuss issues with provision of Champix PGD.

- A number of patient's report being turned away from services or being unable to obtain re-supplies.
- Discussed managing patient expectations when they enter treatment and working with key workers to ensure patients turn up at 'sensible' times for first appointments - not strict appointments, but working with pharmacies to identify times that are less busy.
- Contractors need to ensure that the locum workforce is trained to improve continuity of treatment.

l. GM Primary Care Strategic Oversight group 1.3.17

Key agenda item for community pharmacy were the presentations from New Economy regarding the cost benefit Analysis of the Minor Ailments Scheme and Minor Eye Conditions Service.

5 CCGs currently commission the GM MAS scheme and this is the data used by New Economy.

- Most significant benefit is the number of diverted GP appointments which releases capacity in the system. £2.08 saved for every £1 invested.
- 170000 GP appointments would be saved if rolled out over GM. Savings is time rather than cash.
- If we want equality of access and to promote the service, then we need to have consistency.
- Salford budget is 100K per year. - Offered to all pharmacies in Salford.

MECs

- Very high patient satisfaction in Salford with MECS.
- The intention is to put together a proposal for a primary eye care service.

m. GM Public Health Campaigns 2.3.17

LG reported on this meeting. The intention is to develop a plan for the next 12 months using readily available resources that can, where possible, be delivered direct to pharmacies.

NHSE have asked the Local Authorities to support monitoring, they will be carrying out 10 random checks per campaign and feeding back to NHSE. Bolton Council are considering a short module on Pharmoutcomes so contractors can declare compliance.

n. GM Contractor event 6.3.17

LG and MP gave an update on the meeting.

o. LPN Steering Group 7.3.17

LG reported that the Community Pharmacy offer to the GM strategic plan was discussed in detail at this meeting. Final updates to the paper are to be made.

p. EPS / SCR Project Board 7.3.17

Ongoing dispensing issues were discussed. Agreed that incident reporting and lessons learned would be covered at the annual event.

Any further requests for topics for the annual event are to be sent to LG.

q. Bolton Vision

UP gave an overview of this meeting that he attended regarding the vision for Bolton 2030.

r. LPN Meds Opt

MP reported on this meeting.

The group are carrying out an evaluation of NMS and MUR with questionnaires having been sent to pharmacies and GPs. The aim is to improve the service and improve GP perception. Engagement events are to be planned.

Several issues were highlighted following monitoring visits from by the Area Team, including missing consent forms and lack of evidence for both MURs and NMS.

5. Items for consideration

a. HLP Update

LG gave an update regarding HLP

- Training is ongoing but booking up very quickly. Few people have been able to access training in Bury and Salford. The committee agreed that a further RSPH event would be arranged for Bolton.
- Regarding quality payments all existing HLP pharmacies in Bolton can be Grand-parented across – KW can re-issue lost HLP L1 / 2 certificates.

b. Quality Payment Update

LG gave an update of recent changes – these will be highlighted to contractors in the next newsletter.

c. Inhaler Service Update

LG reported that it was proving difficult to get a consensus on the revised service specification. LG had met with Claire Dickens and Peter Marks from GMLPC have agreed that we should go with the AT request not to include technicians. This was approved by GM LPC.

There had also been a meeting to see how they could support the project and further develop the podcasts.

d. Meeting with GM LPC

AA gave a brief overview of this meeting with Adam Irvine.

e. Contract returns

LG highlighted the pharmacies who are still to respond to contract extension letters for public health services. LPC Committee members agreed to follow up.

f. Training

LG gave an update on training:

- SCR - event agreed for Bolton as discussed above
- Mylan – LG to scope a Respiratory – One Airway event for early July
- HLP Leadership – further events to be arranged with GM LPC
- HLP Health Champion – one event to be arranged for Bolton and opened up to GM
- Champix PGD training - booked for May 9th

6. Any other business

a. GMSHN - Primary Care Workshop 27/4/17

LG Asked for a volunteer to attend this meeting.

b. Bolton's Suicide Prevention Partnership Workshop 27th April 10-12

LG Asked for a volunteer to attend this meeting.

c. Devo-Health: where next?

LG Asked for a volunteer to attend this meeting.

7. Dates, times and venues of future meetings
8 th May 2017, 9.30am, The Manor House. Agreed that future evening meetings would start at 6pm.
8. Private Matters
<p>a. Finance Update KW gave a finance report. CPGM account now been divided up and will be closed.</p> <p>b. Governance Policy update Item deferred to the May meeting.</p> <p>c. Expenses Policy Review Keith to report.</p>

Action	By Who	Notes
SCR Workshop	LG	Complete - Booked for April 26th
All training events to be added to GM google calendar.	LG	Ongoing
Need clarity on DOS updating	LG	Complete - Information released by DH and added to newsletter.
Ask again about tender for Drug Services	LG	Complete - Tender of main drug service imminent. Briefing on pharmacy tender will be at the annual event.
Contact contractors regarding return of contract extension letters to Bolton Council	LPC Committee	Ongoing
Buddies to chase remaining pharmacies who have not completed the SCR process	LPC Committee	Complete
Respiratory commissioning – Chimman to send.	CP	Received
LG to give Keith a figure for number 2 account.	LG	Ongoing
Mylan scope Meeting	LG	E-mail sent. No reply as yet.
GMSHN - Primary Care Workshop 27/4/17	LPC Committee	KW has agreed to attend
Bolton's Suicide Prevention Partnership Workshop 27th April 10-12	LPC Committee	SI has agreed to attend
Devo-Health: where next?	LPC Committee	CP has agreed to attend