

Chief Officer Report for Wednesday 8th November 2017 – Open/Closed Session

Item No.	Item	Information	Links	Paper																																				
1	Apologies for absence	CCA – all CCA vacancies now filled.																																						
4	Minutes of the last meeting	Open/Closed - Matters Arising		Yes																																				
	Strategy meeting	Strategy - Matters Arising		Yes																																				
5	Finance Report	See attached. <i>All please note: November is the last month to submit expenses relating to August 2017.</i>		Yes																																				
6	Chief Officer Report	6.1 Reading 6.2 Update from Regional PSNC representative – David Broome		Yes																																				
7	LPC Work Plan 16/17	The Work Plan 2017/18 Verbal discussion.		Yes																																				
8	Quality Points/Essential services	<p>8.1 Quality Points 94% (196) of our contractors met the gateway criteria</p> <table border="1"> <thead> <tr> <th>Quality criteria</th> <th>Contracts claiming</th> <th>Total Points</th> <th>Value of points</th> </tr> </thead> <tbody> <tr> <td>Patient Safety</td> <td>20</td> <td>117</td> <td>2340</td> </tr> <tr> <td>Safeguarding</td> <td>5</td> <td>191</td> <td>955</td> </tr> <tr> <td>CPPQ</td> <td>5</td> <td>176</td> <td>880</td> </tr> <tr> <td>HLP</td> <td>20</td> <td>12</td> <td>240</td> </tr> <tr> <td>SCR</td> <td>5</td> <td>184</td> <td>920</td> </tr> <tr> <td>DOS</td> <td>2.5</td> <td>192</td> <td>480</td> </tr> <tr> <td>Asthma</td> <td>10</td> <td>189</td> <td>1890</td> </tr> <tr> <td>Dementia friends</td> <td>5</td> <td>194</td> <td>970</td> </tr> </tbody> </table>	Quality criteria	Contracts claiming	Total Points	Value of points	Patient Safety	20	117	2340	Safeguarding	5	191	955	CPPQ	5	176	880	HLP	20	12	240	SCR	5	184	920	DOS	2.5	192	480	Asthma	10	189	1890	Dementia friends	5	194	970		
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		<p>Totals 8675 £555,200.00</p> <p>Average per contract 42 £2,669.23</p> <p>We have achieved 42 of our targeted 75 points per contract at the first hurdle and helped contractors recoup £555,200 for contractors from their total funding cut of around 8 million.</p> <p>Healthy Living Pharmacy The RSPH published the list of pharmacies accredited by the RSPH as HPL level 1 to the last week in September 2017. Analysis of the figures for the Yorkshire & Humber region are as follows:-</p> <p><u>Humber</u> NE Lincs – 11 N Lincs – 12 Hull – 18 ERY – 11 Total = 52 approx. 25%</p> <p><u>Yorkshire & Humber</u> West Yorkshire – 98 South Yorkshire – 73 East (Humber) – 52 North Yorkshire – 27</p>	<p>https://www.rsph.org.uk/our-services/registration-healthy-living-pharmacies-level1/register.html</p>																					
9	Advanced Services	<p>9.1 MURs Figures</p> <p>April 2017</p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>188</td> <td>4415</td> <td>90%</td> </tr> </tbody> </table> <p>May 2017</p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>188</td> <td>5636</td> <td>90%</td> </tr> </tbody> </table>	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	188	4415	90%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	188	5636	90%		
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	<p>9.2 NMS – Figures</p> <p>April 2017</p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1536</td> <td>142</td> <td>68%</td> </tr> </tbody> </table> <p>May 2017</p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1432</td> <td>150</td> <td>72%</td> </tr> </tbody> </table>	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1536	142	68%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1432	150	72%		
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	<p>9.3 Flu vaccination service</p> <p>9.3.1 Flu Service for 2017/18</p> <p>To update.</p>																						
	<p>9.4 NHS Urgent Medication Supply Advanced Service (NUMSAS)</p> <p>9.4.1 Local implementation update</p>																						
	<p>9.5 Contractor Events</p> <p>9.5.1 North East Lincolnshire ACT service: Emergency Hormonal Contraception (EHC) via (PGD) training event</p> <p>Revised Patient Group Directions launching 1 December 2017</p> <p>North East Lincolnshire Public Health has arranged a training event for pharmacists wishing to provide the North East Lincolnshire ACT / EHC Sexual health pharmacy service as commissioned by North East Lincolnshire council.</p> <p style="text-align: center;">Date: Tuesday 14th November 2017</p> <p>Venue: Centre4, 17a Wootton Road Grimsby North East Lincolnshire, DN33 1HE</p> <p>Time: A buffet will be available from 6.30pm. Event will start promptly at 7:00pm until 9.00pm.</p> <p>Please view the full invitation below and book your place by Thursday 9th November 2017 on the link</p> <p>9.5.2 North East Lincolnshire - Point of Dispensing Intervention Service (PODIS)</p> <p>Training: Wednesday 15th November 2017</p> <p style="text-align: center;">All Community Pharmacies in NEL - don't miss out!</p> <p>New Service Opportunity: Community Pharmacy Point of Dispensing Intervention</p>	<p>LPC Digest 42/17 19.10.17</p> <p>https://gallery.mailchimp.com/04c9e9f95db8d5de35ac78d94/files/d1b147f3-1f4b-4544-a0aa-94e5a79c8a3d/Invite_PGD_update_event_14.11.17.pdf</p>																					

		<p style="text-align: center;">Service</p> <p>NEL Community Pharmacies working collaboratively with NEL CCG to target prescribed unwanted medicines.</p> <p>Based on the LPC ‘not dispensed’ audits, NEL CCG have commissioned a new Pharmacy based Intervention Service with a commence date of 1st December 2017.</p> <p>Summary of Service</p> <ul style="list-style-type: none"> • At the point of hand out the pharmacy will identify items prescribed that the patient does not actually require. • At the discretion of the pharmacist, the pharmacy will make an intervention to not dispense the item after taking the opportunity to have a conversation with the patient / representative. • The pharmacy will make a record of the intervention on PharmOutcomes and use this to automatically notify the GP. • The pharmacist will carry out an MUR if appropriate. • The pharmacy will receive a fee of £4 for each intervention plus 10% of net ingredient costs of product(s) not dispensed (plus MUR fee as usual if MUR completed). <p>The LPC would like to encourage all pharmacies in NEL to participate in this new service and to work in partnership with their local CCG.</p> <p>To support the launch of the service, we are holding an event with NHS England and North East Lincolnshire CCG.</p> <p>The event will outline details of the service, its delivery and recording via PharmOutcomes.</p> <p style="text-align: center;">Date: Wednesday 15th November 2017 Venue: Centre4 17A Wootton Rd, Grimsby DN33 1HE Time: <u>Light buffet at 6.30 for a 7 pm start until 8:30 pm</u></p>	<p style="text-align: center;">http://communitypharmacyhumber.org/our-events/community-pharmacy-point-of-dispensing-intervention-service-podis-north-east-lincs/</p>	
10	Enhanced Services	<p>10.1 Prescription Intervention Service, Commissioned by Hull CCG & ERY CCG [PODIS]</p> <p>Here is the link to the Webinar on our website for those who did not attend the training or for those who would like a refresher:</p> <p>Hull PODIS & Webinar</p>	LPC Digest 40/17 05.10.17	

		<p>ERoY PODIS & Webinar</p> <p>For ERoY: The SLA contract will be circulated shortly to ERY pharmacies. In the meantime if you would like to see the Hull version of the SLA it is on our website under Hull Services – PODIS.</p> <p>Anyone who didn't attend the training but has listened to the webinar should contact us if they would like to sign up to provide the service so we can ascertain their understanding of the delivery.</p> <p>10.2 MRC / domMAR Scheme now available via PharmOutcomes The Hull & ER MRC/domMAR Claims service commissioned by Hull & ER CCGs is now available on Pharmoutcomes; therefore Hull and East Riding contractors should now process claims for the MRC/domMAR Service via the new PharmOutcomes platform. Contractors previously accredited to provide the service will now be accredited on the PO platform. If you are providing the service but cannot gain access to the PO platform, please contact the LPC on the following email address asap: humber.lpc@nhs.net, with the following subject header: <u>Hull MRC / ER domMAR Service - No access on PharmOutcomes</u> You will receive a new SLA/Contract shortly, in the meantime all claims for the month of October 2017 onwards should be claimed for on the PharmOutcomes platform. Paper claims will no longer be accepted.</p>	LPC Digest 41/17 12.10.17	
11	PSNC	<p>11.1 Events</p> <ul style="list-style-type: none"> • LPC Chairs & Chief Officer Update 31.10.17 • LPC Conference 2017 – Wednesday 1.11.17 		
		<p>11.2 Freedom to speak See PCLs 020/17 PSNC's guidance to contractors on whistleblowing</p>	<p>http://psnc.org.uk/wp-content/uploads/2017/09/PSNC-Briefing-020.17-Guidance-on-whistleblowing-update-September-2017-version-2.pdf</p>	Yes
12	CCGs	<p>12.1 East Riding of Yorkshire CCG 12.1.1 Health & Social Care System Leaders Workshops – Altogether Event</p>		

		Verbal feedback.		
		12.2 Hull CCG		
		12.3 North Lincs CCG		
		12.4 North East Lincs CCG Prescription Intervention Service – See 9.5.2.		
13	NECS	13.1 No items at time of sending agenda		
14	Local Authorities	<p>14.1 PNA update for 1st April 2018 14.1.1 ERY –draft document out for 60-day consultation East Riding of Yorkshire Pharmaceutical Needs Assessment Consultation is out for a 60 day consultation period starting Monday 2 October 2017 and finishing on 1 December 2017. http://dataobs.eastriding.gov.uk/pna</p> <p>The Flyer contains links to the consultation documents and to the ERoY Council internet feedback survey where you can have your say about the assessment along with the accompanying maps.</p> <p>14.1.2 Hull – ongoing. 14.1.3 North Lincs – Aiming for a December / January 60-day consultation. 14.1.4 North East Lincs – ongoing.</p>	<p>LPC Digest 40/17 05.10.17</p> <p>https://gallery.mailchimp.com/04c9e9f95db8d5de35ac78d94/files/af0dec7f-da20-4650-b341-202261b64c60/ERYC_Pharmaceutical_Needs_Assessment_Consultation.pdf</p>	
15	NHS England – Area Team [including STP]	<p>15.1 Community Pharmacy Assurance Framework – contract monitoring survey Community pharmacy contractors are reminded that, in the coming weeks, some community pharmacies will be invited to complete the full Community Pharmacy Assurance Framework (CPAF) questionnaire. The full questionnaire will be available for selected pharmacies to complete between 1st November and 3rd December 2017.</p> <p>15.2 Pharmacy Integration Fund Meeting - 16 November 2017 9:30am to 4:30pm Kia Oval, Surrey County Cricket Club, London, SE11 5SS NHS England is hosting an event for colleagues across pharmacy to provide updates on the Pharmacy Integration Programme. We will be exploring how the programme aligns with the medicines optimisation work across the system, with special focus on the Medicines Value Programme. Attendees will find out about progress on initiatives including workforce development, digital</p>	<p>LPC Digest 42/17 19.10.17</p>	

		<p>integration and new career pathways, and the role of pharmacy professionals within integrated urgent care and care homes. We will also be discussing the important role of clinical leadership across the system in advancing the integration of pharmacists and pharmacy technicians in the NHS of the future.</p>		
		<p>15.3 Pharmacy Quality Payments – Guidance for November 2017 declaration [21 pages]. https://www.england.nhs.uk/commissioning/primary-care/pharmacy/framework-1618/pqp/</p>	<p>https://www.england.nhs.uk/wp-content/uploads/2017/10/quality-payments-guidance-november-2017-declaration.pdf</p>	
		<p>15.4 CD Incident Reporting tool Yorkshire & Humber regional team are looking to roll-out this tool which has been developed by Greater Manchester CDAO team. It is anticipated this will be 1st November 2017 but pharmacies will be sent a letter with the details. The website: www.cdreporting.co.uk The website has a number of functions:</p> <ol style="list-style-type: none"> 1. Reporting incidents 2. Submitting quarterly occurrence reports – NHS Trusts, Hospitals & Hospices 3. Submitting controlled drug declarations – GP’s, dentists and private midwives 4. Destructions – Requesting an authorised witness to CD destruction. (Independent pharmacies, GP’s.) PLEASE NOTE THIS FUNCTION IS IN DEVELOPMENT. WE WILL NOTIFY YOU AS SOON AS THIS IS ACTIVE 5. FAQ’s 6. User Forum 7. Access newsletters 8. Review all your CD submissions 9. Export your incidents into Microsoft Excel 10. Report an error/query via the ticket system. 		
16	<p>Contract Applications/ Primary Care Support Services (PCSE)</p>	<p>16.1 Area Team/PCSE 16.1.1 Unforeseen Benefits – Medix AG Ltd 16.1.2 Notification of Closures</p> <ul style="list-style-type: none"> • Lloyds Pharmacy on 26.1.18 • Lloyds Pharmacy on 30.1.18 	<p>To be discussed for LPC decision</p>	

Chief Officer Report for Wednesday 8th November 2017 – Open/Closed Session

17	CPPE	17.1 Update – verbal update Joanne Lane.		
18	Miscellaneous			
19	AOB	To be notified to the Chair prior to the meeting.		
20	LPC members only issues	20.1 Finance		
		20.1.1 Treasurer – update/questions		
		20.2 LPC Meeting evaluations		Yes x 2
		20.3 Executive Committee minutes		Yes
		20.4 LPC sub-groups <ul style="list-style-type: none"> Performance sub-group – Marking Matrix Governance sub-group – H&S Report 		
		20.5 LPC Risk Log		Yes
		20.6 Expiry Date Tracker		Yes
		20.7 Review of Roles – Health Integration Lead & Pharmacy Contract Support Lead		Yes x 2
		20.8 LPC Size & Structures See PSNC Briefing 073/17.	http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-073.17-LPC-size-and-structures-%E2%80%93-a-discussion-paper-for-LPC-meetings.pdf	Yes
20.9 CPH Ltd				
		20.9.1 Briefing – Paul Robinson Verbal discussion on an alternative option.		
	Information Only	PSNC Community Pharmacy News September 2017 The September 2017 edition of PSNC’s Community Pharmacy News (CPN) is now available. This month’s CPN features: National flu service gets underway	http://psnc.org.uk/wp-content/uploads/2017/08/September-2017-CPN.pdf	

		<p>Pharmacy Minister’s first speech Quality Payments preparation Pregabalin update</p>		
		<p>PSNC Community Pharmacy News October 2017 The October 2017 edition of PSNC’s Community Pharmacy News (CPN) is now available. This month’s CPN features: Think pharmacy this winter – campaigning continues with plans to raise community pharmacy’s profile in the busy winter period Medicine supply issues Quality Payments preparation EPS Prescription Tracker update Please note that CPN magazine is now an online-only publication, so make sure you are signed up for our digital communications.</p>	<p>http://psnc.org.uk/wp-content/uploads/2017/10/October-2017-CPN.pdf</p>	
		<p>PSNC Briefings</p>		
		<p>PSNC Briefing 020/17: PSNC’s guidance to contractors on whistleblowing (updated) One of the ongoing clinical governance requirements provisions in the terms of service is for community pharmacies to have arrangements for whistleblowing which include a written policy. PSNC’s Regulations and Support Team has updated its previous guidance to contractors on whistleblowing. Please note: This is an updated version of the original Briefing. PSNC Briefing 020/17: PSNC’s guidance to contractors on whistleblowing (updated September 2017 version) Word versions of the templates included in Appendices A and B are available below: Appendix A: Template community pharmacy whistleblowing policy Appendix B: Template Freedom to Speak Up Guardian LPC Agreement</p>	<p>http://psnc.org.uk/wp-content/uploads/2017/09/PSNC-Briefing-020.17-Guidance-on-whistleblowing-update-September-2017-version-2.pdf</p>	
		<p>PSNC Briefing 067/17: Update on the Health and Care Landscape (August 2017) This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and LPCs of developments in the wider health and care landscape beyond community pharmacy. These briefings contain useful background information to help you understand what is happening in the wider health and</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-067.17-Update-on-the-Health-and-Care-Landscape.pdf</p>	

		care environment which may impact on community pharmacy. They build on the Health & Care Review articles which are published on the PSNC website every week.		
		<p>PSNC Briefing 068/17: Services Infographic – Community Pharmacy NHS Flu Vaccination Service 2016/17: The patient verdict (September 2017)</p> <p>NHS England has shared the collated results of the patient questionnaire for the Flu Vaccination Service in 2016/17, showing that the community pharmacy service was highly valued by patients last year.</p> <p>This infographic summarises the main results of the patient questionnaire.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-068.17-Services-Infographic-%E2%80%93-Community-Pharmacy-NHS-Flu-Vaccination-Service-201617-The-patient-verdict.pdf</p>	
		<p>PSNC Briefing 069/17: Monthly Dispensing & Supply update (September 2017)</p> <p>This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and pharmacy teams on monthly Drug Tariff changes, commonly asked questions and articles regarding dispensing and supply.</p> <p>This briefing can also be found in the Dispensing & Supply section of September's CPN.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-069.17-Dispensing-Supply-monthly-update-September-2017.pdf</p>	
		<p>PSNC Briefing 070/17: EPS Prescription Tracker new Business Continuity Mode feature (September 2017)</p> <p>This PSNC Briefing provides guidance for pharmacy contractors and pharmacy teams about NHS Digital's new EPS Prescription Tracker 'Business Continuity Mode' feature.</p>	<p>http://psnc.org.uk/wp-content/uploads/2017/09/PSNC-Briefing-070.17-EPS-Prescription-Tracker-new-Business-Continuity-Mode-feature.pdf</p>	
		<p>PSNC Briefing 071/17: Pharmacy EPS costs and benefits study: key points for community pharmacy teams (September 2017)</p> <p>This PSNC Briefing summarises the key findings from the study which will be of interest to pharmacy team members, including those which may help pharmacy teams to reflect on their use of EPS and potential ways to make their EPS processes more efficient.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-071.17-Pharmacy-EPS-costs-and-benefits-study-key-points-and-tips-pharmacy-teams.pdf</p>	

	<p>PSNC Briefing 072/17: Pharmacy EPS costs and benefits study: key points for community pharmacy contractors (September 2017)</p> <p>This PSNC Briefing summarises the key findings from the study which will be of interest to pharmacy contractors, including those which may help them to reflect on their use of EPS and potential ways to make their EPS processes more efficient.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-072.17-Pharmacy-EPS-costs-and-benefits-study-key-points-and-tips-pharmacy-contractors.pdf</p>	
	<p>PSNC Briefing 073/17: LPC size and structures – a discussion paper for LPC meetings (September 2017)</p> <p>This PSNC Briefing has been created to support LPCs in adapting to the current climate in community pharmacy and wider healthcare. Here we have outlined the important role that LPCs play and their priorities going forward, which leads on to some recommendations for the expertise and structures which will be of most benefit. PSNC hopes this guidance will help inform LPC discussions on these issues.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-073.17-LPC-size-and-structures-%E2%80%93-a-discussion-paper-for-LPC-meetings.pdf</p>	See item
	<p>PSNC Briefing 074/17: Quality Payment – Checklist for the November review point (October 2017)</p> <p>Community pharmacy contractors and their teams will need to decide how to approach achieving the gateway and quality criteria in a way that works for them. There will be no ‘one size fits all approach’, but we have produced a checklist for contractors to use as they meet the gateway and quality criterion.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-074.17-Quality-Payments-Checklist-for-the-November-review-point-24th-November-2017.pdf</p>	
	<p>PSNC Briefing 075/17: Quality Payments – PSNC resources (October 2017)</p> <p>This PSNC Briefing provides a list of all the PSNC resources available to community pharmacy contractors to assist them with meeting the gateway and quality criteria for the November review point of the Quality Payments Scheme.</p>	<p>http://psnc.org.uk/wp-content/uploads/2017/10/PSNC-Briefing-075.17-Quality-Payments-PSNC-resources-v2.pdf</p>	
	<p>PSNC Briefing 076/17: Update on the Health and Care Landscape (September 2017)</p> <p>This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and LPCs of developments in the wider health and care landscape beyond community pharmacy. These briefings contain useful background information to help you understand what is happening in the wider health and care environment which may impact on community pharmacy. They build on the Health & Care Review articles which are published on the PSNC website every</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-076.17-Update-on-the-Health-and-Care-Landscape-September.pdf</p>	

		week.		
		<p>PSNC Briefing 077/17: Dispensing & Supply monthly update (October 2017) This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and pharmacy teams on monthly Drug Tariff changes, commonly asked questions and articles regarding dispensing and supply. This briefing can also be found in the Dispensing & Supply section of October's CPN.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-077.17-Monthly-Dispensing-Supply-update-October-2017.pdf</p>	
		<p>PSNC Briefing 078/17: Quality Payments – Completing the NHS BSA Quality Payments declaration (October 2017) The NHS Business Services Authority (NHS BSA) declaration portal for community pharmacy contractors to be able to make their declaration for the November review point of the Quality Payments Scheme will go live at 9am on Monday 13th November 2017. NHS England has released the declaration questions which will be asked when contractors make their declaration so contractors can view these ahead of making their declaration. This PSNC Briefing provides information on making the declaration and the questions which will be asked.</p>	<p>http://psnc.org.uk/wp-content/uploads/2017/10/PSNC-Briefing-078.17-Quality-Payments-Completing-the-NHS-BSA-Quality-Payments-declaration.pdf</p>	
		<p>PSNC Briefing 079/17: Working with other health and care partners – a suggested checklist for LPCs This PSNC Briefing, which is aimed at LPC Chief Officers and members, provides a suggested checklist for developing relationships with other health and care partners including Sustainability and Transformation Partnerships (STPs) / aspirant Accountable Care Systems (ACSs) and Accountable Care Organisations (ACOs), Clinical Commissioning Group (CCG) staff and members and GPs. This Briefing is an updated version of one previously published in 2013 and it draws upon recent feedback and advice from LPC Chief Officers collated by PSNC.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-079.17-Working-with-other-health-and-care-providers-a-suggested-checklist-for-LPCs.pdf</p>	
		<p>PSNC Briefing 080/17: A guide to local government and community pharmacy (October 2017) This PSNC Briefing is intended as a guide to how local government operates to support LPCs in engaging more productively with local councillors.</p>	<p>http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-080.17-A-guide-to-local-government-and-community-</p>	

		PSNC Briefing 080/17: A guide to local government and community pharmacy (October 2017)	pharmacy.pdf	
		<p>PSNC Briefing 081/17: The #pharmacywinter Action Day – Key Messages & Media Resources (October 2017)</p> <p>This briefing sets out some key messages and a press release which LPCs and community pharmacy teams may like to consider if they are taking part in the #pharmacywinter action day. It also includes a draft invitation and adapted version of the press release for use if local politicians are being invited to visit a pharmacy on the day.</p> <p>The information could easily be adapted for LPCs or pharmacy teams wishing to promote the role of community pharmacies in winter more generally, either before or after the action day.</p> <p>PSNC Briefing 081/17: The #pharmacywinter Action Day – Key Messages & Media Resources (October 2017)</p> <p>A word version of the templates is available here: Action Day Templates</p> <p>For further resources relating to the #pharmacywinter action day, please visit psnc.org.uk/wintercampaign</p>	http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-081.17-The-pharmacywinter-Action-Day-%E2%80%93-Key-Messages-Media-Resources.pdf	
	Dates for the Diary	<p>LPC Chairs/Chief officer - Manchester Tuesday 31st October 2017</p> <p>LPC Conference 2017 – Manchester Wednesday 1st November 2017</p>		