

Clinical Management

Patients with symptoms of the Service conditions may be referred in to this scheme. Pharmacists should provide advice and treatment appropriate to the presenting condition. Products should be supplied for licensed indications according to the Summary of Product Characteristics (SPC).

When a patient who is under 16 year's presents for treatment, the pharmacist must be satisfied the child understands the nature of the condition and the correct use of the medication before a product is supplied.

Pharmacists should supply original packs except in exceptional circumstances where this may not be possible. The medication must not be a POM (unless it is a POM supplied under a PGD or via a written signed order as commissioned by some CCG's) and the labelling of such products must comply with EC labelling requirements. This includes (amongst other things) the BN, PL and expiry date. For full details of labelling requirements please refer to the Medicines Ethics and Practice section on labelling of relevant medicinal products.

Guidance on treatment protocols for pharmacy staff is available at <http://cks.nice.org.uk>

However it is recognised that pharmacists will use their clinical judgement when deciding on the best treatment for individual patients.