



East Sussex Local Pharmaceutical Committee

*“To represent, support, develop and promote NHS Community Pharmacy in East Sussex in the interest of contractors and service users.”*

The White House, 18 Church Road, Leatherhead, KT22 8BB

**LPC Meeting 18<sup>th</sup> May 2017  
Barnsgate Manor, Heron’s Ghyll, nr Uckfield, TN22 4DB**

### **Minutes**

The meeting commenced at 9.30am.

**Members present:** Brent Auld (BA), Ramiz Bahnam (RB), Bharat Chotai (BC), Karen Daniels (KD), Sarah Davis (SD), Sandy Jack (SJ), Nasim Ladak (NL), Craig McEwan (CM) Chair, Sheetal Patel (SP), Julia Powell (JP), Mark Weston (MW), Ian Wilkinson (IW), Alex Lloyd (AL) and Ragae Exander (RE).

**Officers present:** Vanessa Taylor (VT), Penny Woodgate (PW), Michaela Cassar (MC).

**Guests:** Sunil Kochhar (SK) PSNC Regional Representative (left prior to lunch break).

**Apologies:** Paul Antenen Treasurer (PA).

**Next Stepper:** Brent Auld

**Declarations of Interest:** None.

All Declarations of Interest of Members and Officers are published on the LPC website and filed with LPC Governance documents. Any changes (either additions or deletions) when declared will be added.

**Minutes:** The minutes of the meeting on March 16<sup>th</sup>, 2017 were considered and approved. SP raised that – page 6 – future meetings, the date for September meeting is now 7<sup>th</sup> September not 14<sup>th</sup>.

**Next Steps from 16<sup>th</sup> March meeting:**



Next steps 16th  
March 2016.pdf

All actions from the March 16<sup>th</sup>, 2017 LPC meeting were confirmed as completed. CM confirmed the solicitor was not charging a fee to do the Memorandum Of Understanding

## **NHS Liaison Meeting**

### **Flu for 2017/18 – PPV visits from 2016/17**

Flu data available after National election due to purdah. To be re-commissioned next year. Kevin Oliver Probit Officer from NHS England South East (NHSE) has been conducting some post payment verification work around flu data, anomalies discussed – awaiting further analysis. It was agreed that strong communications around using PharmOutcomes are essential for next season where the LPC will support.

### **Pharmacists in GP Practices**

Across Kent Surrey & Sussex 18 applications have been submitted. It is now part of the practice pharmacists' contract to assist with integration within primary care where it is expected that practice pharmacists will be a conduit between GPs and Community Pharmacists to improve relationships locally.

### **Shared NHS Mail addresses**

NHSE has data from NHS Digital around which shared accounts have been set up locally and are contacting those pharmacies to establish whether they have linked personal accounts. Allocation of shared accounts to be prioritised for those pharmacies providing NUMSAS. Issues around obtaining NHS shared mail accounts – linking personal accounts and inaccurate NHS shared mail accounts were discussed.

## **NUMSAS**

When a Shared NHS mail account is in place then a pharmacy can register to provide NUMSAS on the BSA website which generates a confirmation email. Information is then sent to NHS 111 Directory Of Services (DoS) leads who add the pharmacy details to the DoS. The pharmacy is then contacted and a test email referral is sent to the pharmacy. The pharmacy should reply to this email. NHS 111 receives pharmacy response and notifies the DoS lead to change pharmacy status to live.

28 NUMSAS sites are currently registered across the South East. For Easter those pharmacies received 179 referrals. Some supplies were made and some were rejected. Majority in Brighton due to being initial pilot area. Discussion around the potential for delays with respect to de-registering previous local NHS mail accounts used temporarily in Brighton during the pilot and switching to shared NHS mail accounts once allocated.

Local intention to use PharmOutcomes has been delayed due to National interest in using this as a platform. If procured payments will not be linked to PharmOutcomes and claims will still need to be sent to BSA.

Issues were raised around some pharmacies that are providing NUMSAS not having access to the backdoor contact to the out of hours NHS 111. VT to investigate with NHSE

## **QP**

On Monday 8<sup>th</sup> May 2017, there were 9,300 actual entries on the QP portal. – no specifics.

SCR – as of Friday 5<sup>th</sup> May 11,068 pharmacies live across the country. NHS England are investigating negative usage data with a view not to penalise for reduced usage where access has been clinically appropriate. Following discussion, VT to enquire with Mike Hedley around the issue of smart cards being linked to an ODS code and associated anomalies in location access data.

DoS – Currently no time line available for when pharmacies will be contacted to follow up after completed DoS surveys.

## **ROTA changes**

NSHE to send out expression of interest for the provision of a 6-hour rota and compare responses to the 4-hour rota option. This will inform how this scheme progresses.

## **NHS England support for pharmacies**

The offer of NSHE support to enhance contractor's knowledge around pharmacy contractual requirements was discussed. This included what form any support could take, how the LPC could help and what the process could be. VT to liaise with Mike Hedley and identify at what level the LPC can support plus formulate a support policy and operating plan.

## **Update from PSNC**

SK updated that the funding reduction imposed on Community Pharmacies on the 20/10/16 and the consultation relating to it were not unlawful and cannot be quashed. Both PSNC and NPA judicial reviews were dismissed. PSNC is now working to rebuild relationships with the department of health.

SK is a member of the NHS Digital subgroup and invited LPC members to make contributions around what issues are priorities to be addressed. After discussion, it was suggested it would be useful for community pharmacies to be able to obtain an overarching consent from a patient to both access information and provide clinical services.

Community Pharmacy News (CPN) is now online only. There is a dedicated pharmacy manifesto website supported by all the pharmacy organisations.

The response of Community pharmacies to the quality payment scheme has been outstanding showing resilience to the changes faced. The committee expressed thanks to VT and PW regarding their work to support contractors meet the quality payment criteria.

### Professional Executive Officer Update



PEO Report for LPC  
Meeting 18th May 2

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VT attended the Urgent and Emergency Care Network (UECN) meeting in Brighton which sits under the Central Sussex and East Surrey Alliance (CSESA) place within the Sussex and East Surrey STP footprint. As East Surrey plans to join the Surrey STP, this network is now known as the Sussex Emergency Care Network (SECN). At this meeting, nobody was available to give an update on NUMSAS and its impact on urgent and emergency care. NHS 111 services are being transformed so that NHS 111 will be the central point of contact with subsequent signposting to all service providers to include social care. This is a two-year work plan. Looking to use the East Sussex Better Together (ESBT) model for SECN. Challenges over variable communications, care pathways and referral mechanisms. To align with the five year forward view. Health Education England doing some workforce planning to develop a patient service user journey. Signposting impact for community pharmacy. ESBT model is that of Accountable Care with locality link workers, care coordinators and care navigators being recruited.

VT and PW attended the ESBT Shaping Health Events to promote community pharmacy to delegates at a stand in the marketplace and participate in discussions to influence on behalf of community pharmacy.

VT to raise with Eileen Callaghan the lack of community pharmacy information on an ESBT leaflet for patients about who to contact when the GP surgery is closed.

The Brighton and Hove Public Health Forum has been re-instated and is chaired by Nicola Rosenberg who is employed across the CCG and Brighton and Hove City Council (BHCC) in a senior role as Public Health Consultant. BHCC are still recruiting for a Pharmaceutical Adviser for Public health. Four additional Level 2 HLPs are being commissioned across the city, which will bring the total to 24. Susan Stewart is the new smoking cessation commissioner and has been reviewing activity. Potential to review remuneration based on a level of activity. Cost of Enhanced DBS checks raised as a barrier. Discussions around local guidance for Pharmacy Urgent Repeat Medicines Supply Service (PURMSS) and potential to apply to NUMSAS with a view to also restrict supply of non-urgent items. It was noted that this is guidance only. There is a national drive to reduce the prescribing of medicines available over the counter although the clinical decision of what to prescribe sits with the GP.

Transformation board meetings in Brighton and Hove are no longer taking place. NL attended the medicines management committee meeting for Brighton, prescribing incentive criteria discussed.

The Brighton and Hove PNA is being developed, VT sits on the steering group. The East Sussex PNA is out to consultation. LPC members were urged to respond. VT to circulate link.

Before dissolution of Pharmacy Voice, Rob Darracott secured community pharmacy a place for representation on each of the four Regional Medicines Optimisation Committees. Applications have been submitted across the South East.

Thrive Tribe have won the tender to provide well-being services for East Sussex County Council (ESCC) which was announced on the 8<sup>th</sup> May 2017. Their office base is in Eastbourne and the lead for the organisation is Tim Roberts. VT has met with Colin Brown and Janet Rittman to discuss the stop smoking service training requirements. JR plans to support pharmacies with extra HLP training events in June and HLP roll out initiatives.

The GPhC has published their consultation on revalidation for pharmacy professionals, with a recommendation for CPD to be called annually and peer support plus case study to become part of the requirements.

This year a new process is being introduced for the application for Pre-Registration Pharmacist training places, using an online portal called Oriel. The aim is to have a fair, equitable and transparent recruitment process for all.

The new GPhC standards for pharmacy professionals are now in place and are applicable to all including students.

At the recent South-East Forum Meeting, Liz Collins from Healthcare Together gave a presentation around the opportunities of setting up a Local Liability Partnership. Discussion to place around the advantage and disadvantages of setting up such an organisation.

Brighton and Hove CCG are looking to review the anti-coagulant service, contract ends April 2018. Various potential models were discussed.

## **Community Pharmacy Surrey & Sussex (CPSS) – Joint working update**



Notes from CPSS  
Joint Management \

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It was agreed that prior to the CPSS website launch in October LPC members will be consulted as to its content and user friendliness so the final version can be refined before launch. To enable a comparative analysis of website access during the transition to the new website MC to use Google Analytics to extract data of website usage.

The Services Development Senior Officer (SDSO) recruitment process was discussed. PW to develop a recruitment and selection policy procedure and supporting confidentiality agreement.

The LPC acknowledged the amount of work and effort PA has contributed as CPSS lead treasurer.

### Communications and Engagement Senior Officer (CESO) Update



BSM Report May  
18th LPC Meeting.ppt

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LPC members provided feedback to PW around stock issues and the wholesaler supply chain in response to enquiries made at the recent Brighton & Hove APC meeting.

Proof of HLP Level accreditation in Brighton & Hove was discussed and assurances provided that certificates that have been issued are suitable evidence.

In the East Sussex County Council area, the recent HLP events have been successful in supporting contractors to complete their RSPH HLP online accreditation to meet the HLP quality payment criteria.

The Academic Health Science Networks (AHSN) polypharmacy project is moving to phase 2 with roll out in Mid Sussex. PW to remain involved on behalf of CPSS.

Martin Mandelbaum (MM) CEO for West Sussex and Surrey LPCs has initiated the process of introducing PW to local stakeholders across West Sussex and Surrey LPCs.

The East Sussex LPC will be using Eventbrite for the booking of upcoming training events with a view to phasing out the fax facility to align with CPSS communications. The AGM will be the first meeting where this is trialled. LPC members should feedback any issues experienced using the new system.

MC to ensure all LPC have name badges for the AGM.

### Market Entry update

PW has updated the market entry timeline sheets and these have been uploaded to the website. These now reflect notifications that were missed due to PCSE communication errors. This information will be included in the next LPC newsletter. Delays in processing applications and timelines not being met, have been raised with PCSE along with miscommunications. PW has had assurance from the head of market entry at PCSE that communications to East Sussex LPC will be actioned in the future. PSNC has a compensation scheme available to contractors for cases where delays by PCSE have caused contractors to incur financial losses.

## **Community Pharmacy Five Year Forward View (CPFV)**



NEXT-STEPS-ON-THE  
-NHS-FIVE-YEAR-FOI

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VT summarised Community Pharmacy inclusion within the Next Step 5 Year Forward View document. This included opportunities for Community Pharmacy to work better with GP hubs.

VT to circulate link to this document to LPC members.

SD advised she had collated the feedback from CPFV discussions at the last LPC meeting and has forwarded this information to the CCA. SD to contact CCA for an update on this workstream.

The LPC will respond to the national consultation of Gluten Free foods.

## **LPC Committee Members and Officers Operating Plan Update**

### **Treasurer's Expenses Update, Budget and Levies**



Accounts to 31st  
March 2017.pdf

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Key message that total income over 2016 / 2017 is virtually identical. End balance 31/03/17 was £44,000.

### **LPC Elections**

Mike King (MK) holds responsibility for sending timelines for the LPC election process which will include the calculator to ensure proportional representation of CCA, AIM and IND contractors on the new 9 person LPC committee to be in place as of 2018.

### **AOB**

There was no AOB

Meeting closed at 4.00pm.

### **Dates for future meetings**

July 13<sup>th</sup> 2017, September 7<sup>th</sup> 2017 and November 16<sup>th</sup> 2017.