

SURREY
LOCAL PHARMACEUTICAL
COMMITTEE

ANNUAL REPORT

1st April 2015– 31st March 2016

John Pontefract - Chairman

Martin Mandelbaum - Chief Executive

April 2016

Introduction from the Chairman

As an LPC we continued to work hard to both represent you as contractors and try to improve the services we offer.

We continued to meet regularly with Public Health, and it was more than pleasing that they agreed to commission PharmOutcomes, to make your lives easier both in terms of data collection and claiming which includes monthly payments.

We have organised evening events both with Surrey County Council Public Health, for their services and with HSCIS, for EPS at both basic and masterclass levels. EPS has rolled out very successfully over the year, with 85% of surgeries now live. In the long run this will help us; we just need to persuade the surgeries that Repeat Dispensing should be used more widely.

We met regularly with NHS England area team who now cover Kent as well as Surrey & Sussex, to discuss day to day issues. These have included Out of Hour Rotas, PCSS switching services to Capita (including EPS tokens and Market Entry), and CPAF audits. We also represented the Essential Small Pharmacies, most of which got funding extended, for three years.

It was pleasing that we had a national Flu Vaccination service, and that so many of you engaged in it. The good news is that this year the service is to be repeated, and this time we have enough notice to increase the numbers being vaccinated.

We have representatives at CCG meetings in NW Surrey, Surrey Heath and Guildford & Waverley, and are able to put over our views on your behalf, which influences decision making.

We were all stunned by the Funding news from The DoH, and have helped to lobby MP's, encourage the petition to be in pharmacies, whilst holding local meetings for you to put over your views. It seems inevitable that the funding will be reduced in October, so this year we need to give you value for your levy, whilst trying to find more services.

We have had constructive talks with both West & East Sussex LPCs, with the aim of developing a joint management structure in the near future, which is intended to improve efficiency, give better value for money and increase the profile of the LPCs. We have agreed that with one CEO, a team of two Business managers & an Administrator more is achievable. The LMC has kindly offered to help us with some office space at their Leatherhead office.

As the year ended we started to discuss Summary Care Records, and hopefully you are now all getting trained and ready to go. This will be important for all our futures. I look forward to continue to work on your behalf.

John Pontefract
Chair Surrey LPC

Constitution of LPC

This the second year of a new LPC Committee which has a makeup of 5 contractor members (elected by ballot), 7 CCA members (appointed by the Company Chemists Association) and one AIMP member (appointed by the Association of Independent Multiple Pharmacies)

The Committee appointed Mr. John Pontefract as Chairman, Mr Tim Rendell as Vice-Chair, Mr Martin Mandelbaum as Chief Executive and Mr. Anish Prasad as Treasurer. The current LPC committee took office from 1st April 2014 and will represent the contractors for a period of 4 years from that date. The LPC operates a strict procedure for corporate governance and conflicts of interest. All members have signed up to these standards.

Membership & Meetings of the Committee

The Committee met 7 times during the year.

Member		Membership Type	
Penny Laws	Tesco	CCA	7 out of 7
Anish Prasad	Lloyds	CCA	7 out of 7
Andrew Jackson	Smallfield	Contractor	6 out of 7
Abdool Kureeman	Ashtead	Contractor	5 out of 7
Hinal Patel	Boots	CCA	4 out of 7
Nilesh Nathwani	Guildford	Contractor	5 out of 7
Sejal Patel	Great Bookham	Contractor	6 out of 7
John Pontefract	Lloyds	CCA	7 out of 7
Tim Rendell	Day Lewis	AIMP	6 out of 7
Jay Katira	Lloyds	CCA	6 out of 7
Mohamed Hassam	Boots	CCA	left 17/09/15 1 out of 3
Smita Patel	Guildford	Contractor	6 out of 7
Jas Panesar	Boots	CCA	join 05/10/15 1 out of 4
Martin Mandelbaum		CEO	7 out of 7
Gillian Mandelbaum		Minute Sec and Admin	6 out of 6
Guests	Invited to the open part of the meetings		
Penny Woodgate	East Sussex LPC Secretary		
Philip Austen-Reed	Consultant, Public Health, Surrey CC		
Liz Labrum	SCC Public Health		
E Harvey	Pinnacle Healthcare		
Kevin Noble	Pinnacle Healthcare		
Atif Shamim	Project Manager HEE KSS for pharmacy		
Sally Greensmith	Surrey/Sussex LPN Chair		
Aaron Berry	Lloyds pre-reg Observer		
Ian Hunter	PSNC rep for SEC		
Hannah Bishop	SCC Public Health		
Lisa Andrews	SCC Public Health Lead		

LPC Memberships of AT/CCG Committees

The LPC has endeavoured to be represented on as many CCG and Surrey-wide committees as we believed appropriate.

Committee	Membership	Function
LPC/AT Liaison	Martin Mandelbaum, John Pontefract Tim Rendell	Meets bi-monthly with the NHS England Area Team for contractual issues (joint meeting of Surrey & Sussex LPCs)
N W Surrey CCG	Jay Katira	CCG Prescribing group
Guildford & Waverley CCG	Nilesh Nathwani	CCG Medicines Optimisation Group
Surrey Heath CCG	Anish Prasad	CCG prescribing group
Medicines Reference Group	Martin Mandelbaum	Meets regularly to discuss drugs, services and interface with Secondary and CCG leads.
Surrey Prescribing Clinical Network	Martin Mandelbaum	Interface with Hospital Trusts and CCGs for new drugs or drug policy changes
Market Entry	Martin Mandelbaum	Applications, Relocations, Rurality for all AT, PCSS and Litigation consultations & advice.
SEC Forum of LPC Officers	Martin Mandelbaum John Pontefract Tim Rendell	Meets regularly with representatives of all LPC areas in our SEC. Includes PSNC, NPA and CCA.
LPC/LMC/CCG meetings	Martin Mandelbaum LPC members	To discuss common work and effect conflict resolution
Market Entry LPC Sub-Committee	John Pontefract Smita Patel Penny Laws Tim Rendell Andrew Jackson Sejal Patel Nilesh Nathwani Abdool Kureeman	To consider all Market Entry matters, make recommendations to the LPC on decisions that need to be taken. (care taken to avoid conflicts of interest)
Surrey County Council Public Health Services	LPC CEO & Chair Abdool Kureeman Sejal Patel Penny Laws Smita Patel	To consider all SCC PH Pharmacy services. To advise on Promotion, signposting, training, data collection and payments

CHIEF EXECUTIVES REPORT

Dear Surrey Contractors

Please find enclosed your copy of the 2015/2016 Surrey LPC Annual Report. I hope you will take a few minutes to read the report describing the achievements of the committee.

Surrey Local Pharmaceutical Committee Annual Report 2015 - 16

Individual Committee members have been heavily involved in working groups and sub-committees becoming well established within local prescribing committees, where they can influence local decision making. Community Pharmacy will benefit from this as relationships with local GPs improve. I would like to thank all of them on your behalf for the time and effort they put into preparing for and attending those meetings.

The plan is moving forward to establish a single LPC management team across the three LPCs in Surrey and Sussex but to still keep 3 separate LPCs each with its own Chair, Vice-Chair and members. This change will be to the benefit of contractors across the three counties both in terms of services for contractors and in terms of succession planning for the Committees themselves. This is the second year of a 4 year term for the LPC and the new structure will come in place at the end of this LPC term in March 2018.

The LPC South East Forum organized a very successful briefing day for Committee members across Kent, Surrey and Sussex to which were invited guest speakers from the NHS England, PSNC, HSCIC and South Yorkshire Community Pharmacy.

This was a great success and a similar day will be organized later in 2016.

As always, I would encourage all contractors to get involved in some way with the LPC, either directly or through contact with their local “buddy” members. It just remains for me to thank all our LPC members for the time and effort that they put into their Committee work, both in terms of attending meetings and also for the additional time spent outside of those meetings.

The Links with the CCG’s, NHS England SSE and the Public Health team in the Surrey County Council (SCC) are working well. Meetings with SCC were constructive, taking place throughout the year, with LPC members now meeting regularly with SCC as part of the Steering group for the different services.

We continue to liaise regularly with the LMC and wherever possible we work in a spirit of cooperation. There was challenging times in late 2015 as Community Pharmacy became able to carry out NHS Flu vaccinations which did result in some conflict between GPs and Pharmacies. The LPC worked with the LMC to try to resolve any issues and ensure that any disputes did not affect patients or disadvantage any contractor.

The LPC continues to review all contract applications concerning pharmacy services and responds on your behalf, using the new Market Entry Regulations and the existing Pharmaceutical Needs Assessment (PNA) that was published in April 2015.

The EPS Release 2 roll out in Surrey is nearly complete and over 90% of GP surgeries will be using EPS by the end on 2016. Phase 4 of EPS is now being planned and will take place in 2017. The LPC has been involved in supporting the EPS “Masterclass” events held in March/April 2016 and the SCR events to be held in May 2016. The LPC continues to be a key member of all the Surrey CCGs EPS Steering groups.

Surrey Local Pharmaceutical Committee Annual Report 2015 - 16

The committee has had some changes in the year. During the year we said goodbye to James Sutcliffe (CCA) and Mo Hassan (CCA) with Jas Panesar Laws (CCA) joining the committee.

I would like to add here a personal thank you to James Sutcliffe who served on the LPC for the last 12 years, seven of them as Chairman. His contribution to our current relationship with our commissioner colleagues has been very great. His ability to chair the LPC, remain impartial and ensure that the LPC worked as a team impressed me throughout his term of office.

His good judgement and willingness to mediate will be sorely missed. I wish him well in his career with Boots and hope he continues to serve Community Pharmacy in some capacity even if it is not in Surrey. I will miss him.

We continue to have regular contact with Ian Hunter, who is the PSNC regional representative for the South East coast area and we have played a full part in the South East LPC Forum that meets regularly.

Some other areas to highlight the last years' performance in Surrey are:-

1. Local Enhanced Services

We have maintained and are developing our Local Enhanced Services for our patients and meet regularly with the LPCs within the South East Coast in order to harmonise our service throughout the area.

Services we are currently commissioned to supply include:

- Needle Exchange
- Methadone and Buprenorphine supervision
- Smoking Cessation
- NHS Health Checks
- Emergency Hormone Contraception
- Palliative Care
- Out of Hours
- Chlamydia testing and treatment
- H.Pylori (East Surrey only)

2. Contractor Statistics

Medicine Use Reviews and New Medicines Service

- In 2015/16 we had 184 of our Contractors offering MURs for their patients and those Contractors that did the service performed an average of 331 MURs in the year
- Over 76% of our contractors have carried out NMS in the year

3. The Activities of the LPC

Once again good working relations were maintained with the South Central LPCs and we were active at both Local and National PSNC, PCC and NHS England Area Team events. The LPC organised two very successful contractor information events in West Byfleet during the year. We had nearly 100 participants in May 2015 for an EPS event and over 80 for a Public Health services event in Sept 2015.

The EPS Release 2 roll out in Surrey is nearly complete with most CCG GPs now live. Community Pharmacy has been included in all the plans with the LPC having a place on all EPS Steering Boards.

4. Surrey LPC Meetings arrangements for 2016/17

The LPC has set their meeting dates for 2016. All meetings will take place at Tyrrells Wood Golf Club, The Drive, Leatherhead. The Closed part of the meeting will commence at 9.30am and finish at 12.30pm. The open part of the meeting to which all pharmacy contractors are welcome to attend as observers will commence at 1.30pm and finish by 4.00pm.

Meeting dates for 2016 are:-

Wednesday 21st September, Wednesday 16th November

And finally

Please remember:

- To regularly visit your LPC's website at www.psnc.org.uk (go to LPC portal for Surrey LPC)
- To contact me, the chair or any member of the committee to confidentially discuss any issue. We are here to represent you with our services and advice.

I would like to take this opportunity of thanking all the LPC members for their commitment to our local contractors and for the support they have given both me and the Chair during the year.

Martin Mandelbaum
Chief Executive Officer Surrey LPC

SURREY LPC AUDITED ACCOUNTS for 2015/16**Income and Expenditure Accounts**

	31.03.2016	31.3.2015
	£	£
Receipts		
Statutory Levies	142,500	142,500
Bank Interest Received	484	577
Other	1,535	0
TOTAL	144,519	143,077
Expenditure		
Secretarial Fees	69,200	69,200
Officers Honorarium	4,000	4,000
PSNC Levy	48,318	47,675
PSNC Events	305	418
LPC Meetings - members	11,760	10,484
LPC Members – attending meetings	4,260	3,666
LPC Meetings - venue	3,761	3,332
Meetings and Travel expenses	3,382	3,282
Printing, Postage and Stationery	0	58
Website costs	1,000	1,000
Inland Revenue	0	141
Accountancy and Professional Fees	720	720
Bank Charges	37	50
Insurance	302	325
Membership	0	321
Sundries	2,293	26
TOTAL	150,581	146,926
Excess of Receipts over Payments	(6,062)	(3,849)
Bank and Cash Balance	56,710	62,772