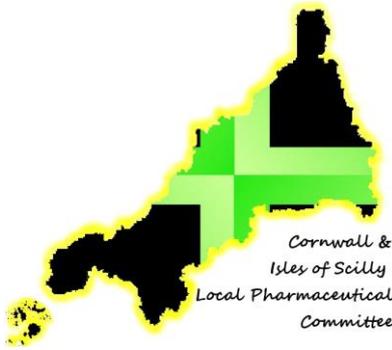


Cornwall & Isles of Scilly Local Pharmaceutical Committee



Chairman: John Varnish

Vice-Chairman: Nick Kaye

Chief Officer: Phillip Yelling

E mail cornwalllpc@cornwalllpc.org

7th December 2015

Dear Contractors and Pharmacy Teams

Thank you to the Independent Contractors who have recently voted in the election we have just held for a new independent member of the Committee. After a very close result, I have pleasure in announcing that Chris Naidu, has been elected as the new member. I thank all the candidates for their interest and support.

Thank you all for completing your CPAF questionnaire and also the amazing performance with the NHS flu vaccination service. In Cornwall we have done over 4,400 NHS injections in Pharmacy. Could you please ensure all data is recorded on PharmOutcomes, as that is what will be used to evaluate Pharmacy's contribution and anything not recorded will be missed and weaken the case to use Pharmacy next year. We feel that there is still opportunity to do more vaccinations as the GPs are coming to the end of their planned programmes, so patients who missed these will be looking for other ways to get their injections.

At the pharmacy team event we held in September we said we would circulate the email addresses of some of the contacts at Addaction.

Roz Gittins	Lead Pharmacist for Addaction in the South West	r.gittins@addaction.org
Dr. Martin Stean	Primary Care Drug and Alcohol Lead	m.stean@cornwall.nhs.net
Angela Andrews	Senior Primary Care Development Manager, Public Health, Cornwall Council Contact for queries regarding the pharmacy drug and alcohol contracts	aandrews1@cornwall.gov.uk
Sarah Necke	Co-ordinator for drug litter. To report litter on the street e mail refuseandrecycling@cornwall.gov.uk and the articles should be collected within 4 hours. Sarah's own e mail is sarah.necke@cornwall.gov.uk if you have general concerns about community safety.	

In Cornwall we have been using PharmOutcomes for recording and claiming our local Pharmaceutical services for a while. On the whole this has been a real benefit with timelier claiming and a much greater capability to analysis and evaluate the services. There have been some questions asked re the information governance of data entered onto PharmOutcomes.

Pinnacle, the provider of PharmOutcomes, does not have access to patient information for anything other than on very rare occasions for fixing specific technical problems and they have an information governance protocol that your LPC has a copy of, in place to protect this information.

They do not access or use patient information for the benefit of Pinnacle and use everything within our power to protect these patient details without ever accessing them.

The CCG do not get any patient information, the provider is the only one that retains access to that information. Potentially in future we could put an information sharing agreement in place. This would necessitate more information governance detail which we would share with you.

PharmOutcomes meets all of the requirements of the Data Protection Act and meets IG Level 3 requirements and has ISO27001 which goes beyond that standard.

Hopefully this explains the situation.

You will have received a poster and leaflets from the CCG around Antibiotic resistance. Although Antibiotic resistance week has passed it would be good if we could continue to display them throughout the winter, as Community Pharmacy is well placed to help support the fight against Antibiotic resistance and it ties in with the NHS England mandatory "Stay Well this Winter" campaign as mentioned in a recent area team bulletin. Public Health England has a target of 100,000 pledges to be antibiotic guardians this year. You can sign up by going to antibioticguardian.com and join the 24,762 people who already have.

We also wanted to draw your attention to some changes in Controlled Drug Legislation that come into force on 30th November 2015.

A new mandatory requisition for Schedule 2 and 3 controlled drugs has been introduced, this will be the only form permitted from 30th November 2015 and can be downloaded from the [NHS BSA website](#), a copy is attached here for your reference. As the form is downloadable you will no longer need to contact the Area Team for a copy. The form must be used for pharmacy to pharmacy transfers and for GPs requesting supplies of CDs from a Pharmacy. Please note Hospices and Prisons are not required to use the mandatory form when ordering controlled drugs. Further information can be found on the PSNC website.

The home office have also issued guidance on new approved wording for instalment prescriptions, the new wording can be used immediately and can also be mixed and matched to express the prescriber's intention. The home office recognises that it will take some time for the introduction of the new wording to be implemented via prescribing software systems. It is therefore not the intention that prescriptions which have the old wording should be immediately rejected by pharmacy teams and dispensers. Prescribers must therefore use either the new wording or the old wording but not a combination of both or an amended version of the old wording. The expectation is that prescribers will take steps to move from using the old approved wording to the new set of approved wording in the coming months. The HO will review the position in 3 to 6 months.

The new approved wording is as follows:

1. Please dispense instalments due on pharmacy closed days on a prior suitable day.
2. If an instalment's collection day has been missed, please still dispense the amount due for any remaining day(s) of that instalment.
3. Consult the prescriber if 3 or more consecutive days of a prescription have been missed.
4. Supervise consumption on collection days.
5. Dispense daily doses in separate containers

For further information please visit the home office website or contact the prescriber.

In the current world of community Pharmacy there are several actions that we need to complete in a timely fashion. Please find attached a tool that the LPC thought that you may find helpful. We will also add to our web site. With the movement of recording and claiming for (almost) all Local Enhanced Services onto PharmOutcomes from the 1st September, the end of the month workload has been reduced. The attached reminder calendar summarises some common activities in Cornwall Pharmacies. It is attached as a PDF and also as a spreadsheet, so that pharmacies may add to it, if that is helpful.

We strongly encourage pharmacists and pharmacy teams to use PharmOutcomes during consultations (rather than add data on at a later time) where this is appropriate and possible

PharmOutcomes must be signed into using the log-on details for the pharmacy where the service is being delivered and will show only the services that are commissioned for that pharmacy. (If services that you think should be visible are missing, the commissioner should be contacted.)

There is information on the LPC website (under the “Commissioned Services” tab) about each of the commissioned services, including accreditation requirements. Please keep an eye on the website and Newsletters for information on training dates and locations.

We are starting a piece of work regarding the referral scheme from Treliske to Community Pharmacy, “Hospital to Home” that we have been running for over 2 years. There has been some very useful patient benefits derived from this and some NMS and Targetted MURs delivered and we feel it would be a retrograde step to cease it. However we are not getting a lot of fax backs to Treliske to say the faxes have been acted on. This leads them to think that nothing happens to them and they are wasting time doing the fax. We have contacted a few pharmacies who say, yes, we do act on the fax, we just do not do the fax back. If I could urge you to do the fax backs it would help us to develop a more robust system, possibly using PharmOutcomes, we just need to assure the hospital that this something that is useful.

I am pleased to announce that the CCG has agreed to run the NHS Pharmacy Emergency Supply Scheme in hours for visitors from 9 am Monday 21st December until 6 pm on Friday 1st January 2016.

I have attached a couple of Clinical Attachments that you may find useful

As an LPC we have been using What’s App as a means of communication. We are planning to set up a What’s App group for Community Pharmacy in Cornwall. If you would like to be added please e mail your name and mobile details to cornwallipc@cornwallipc.org. We plan to use it to issue short messages relevant to Community Pharmacies in Cornwall.

As always the LPC is available if you have any questions or queries that we can help you with.

Regards

Phillip