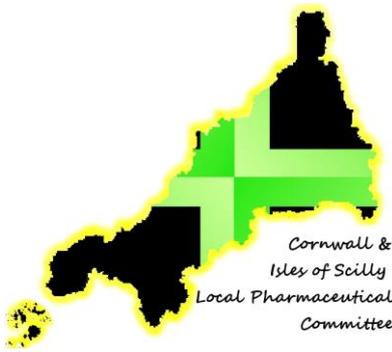


Cornwall & Isles of Scilly Local Pharmaceutical Committee



Chairman: John Varnish

Vice-Chairman: Nick Kaye

Chief Officer: Phillip Yelling

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LPC Pharmacy Team briefing July 2015

There has been a lot going on in the world of Community Pharmacy recently, which is all very positive for the future roles of Community Pharmacies and Pharmacists. Things such as access to the Summary Care Record by Pharmacists and the Administration of Flu vaccines in Community Pharmacies as an Advanced National Service. We had been working up the detail of a scheme across the South West which now will not happen and we are waiting to get the details of the National Scheme and working with the Area Team. We will keep you informed of developments of both these topics as we move forward. We are also keeping very close to the discussions of the role of Pharmacists in GP practices.

As well as all these new developments, it is important we continue to deliver the services that we already have established. Cornwall is seen as a leader of these services as many areas are starting to commission services such as Minor Ailments and Emergency Supply which we have been doing for 10 years. We are still working with the CCG to get these services onto PharmOutcomes, along with the Gluten Free Scheme. On the subject of which, please do not refer patients back to the surgery for luxury foods, as they have been told they are not to be supplied in the same way that we have for our scheme and it just raises patients expectations. We would remind Pharmacies that they are able to deal with requests from holiday makers who have forgotten their medication in hours until Friday 4th September due to the summer extension as per communication from the CCG. You can provide sufficient medication to cover the duration of their stay, up to 30 days.

The pilot on domiciliary visiting continues and it would be great to know if the pilot stores in East Cornwall, Penwith and Newquay have completed their quota. Could you please send anonymised copies of the report form back to the Prescribing team at Sedgemoor, St Austell. This scheme will not for the present go on PharmOutcomes, so paper claims will need to be submitted. If you do not have a claim form please contact Phillip.

With regard to the services provided by the Council, which are already on PharmOutcomes, to continue to provide these services, you must return the contract that was sent to Pharmacies recently. If this contract is not returned, the Council will disconnect you from PharmOutcomes. This is a legal contract and we cannot give legal advice. Some of the multiples are dealing with this contract through their head offices. A few pharmacies also need to return the paperwork for the EHC scheme.

We continue to get mixed uptake of the Hospital to Home scheme from Treliske. Please continue to act on any faxes received and report the outcome back to Treliske. If you require to do a telephone MUR please use the bespoke form which is attached to this communication, to apply to the Area Team for permission. The area team have very kindly agreed that they will view applications on this form speedily and positively because it is linked to the hospital to home discharge scheme. Please undertake the short survey regarding this scheme by following the link <https://www.surveymonkey.com/r/ZFDDTNX> - your response would be greatly appreciated.

We continue to get comments around Pharmacy lead managed repeat. These usually occur when Pharmacy team members are not following their SOPs around managed repeat, and then may end up supplying items that patients did not really need and generating waste. As we move to future roles which may have a bigger element of patient management, we need to show that we can manage patient's medication in a responsible way. Conversely I believe some of the comments we receive do not necessarily arise as the fault of Pharmacy. It would be good to know if you receive prescriptions for items that were not ordered and the surgeries are just repeating everything.

Whilst on the topic of dispensing, there have been a couple of instances where patients have received a liquid medication, with the instructions on the label only expressed in mgs. This has caused the patients some confusion and risk. We have been asked to remind Pharmacies to ensure that patients know how many mls to take and are provided with an appropriate means of taking e.g. a suitable sized syringe. These issues tend to occur with paediatric medications, often specials.

I have attached the latest newsletter from Addaction, which stresses the importance of not dispensing to substance misuse clients who have missed three doses. It is also important to communicate with Addaction in these circumstances.

You will have received separately information around Health Promotion training for technicians, counter assistants etc. This is a great opportunity to develop the skills of your Pharmacy Team and for this training we have managed to secure back fill funding of £80 per person to cover them being absent from the Pharmacy and travel expenses. Please support this opportunity. The dates in Cornwall are 3rd September at Tricky's Hotel, Redruth and 15th September, Shire House, Bodmin. Booking has to be made on-line.

We are currently just starting one of our mandatory Health Promotion Campaigns. This one is entitled "Breast cancer in Women over 70". Please look out for the material which should have arrived in Pharmacies in a couple of deliveries. It is a contractual requirement to partake in these campaigns and the NHS England Area Team will expect the evaluation report from each Pharmacy and may investigate non compliance.

Details are on our website; <http://cornwallipc.org/our-news/be-clear-on-cancer/>

I have also been asked to let you know the CPPE events that are coming up over the autumn/winter

- Thu 10th September – Consulting with older people, event no. 44048
- Thu 19th November - Hypertension Medicines Optimisation, event no. 44284
- Thu 11th February - Parkinson's disease – Focal Point, event no. 44285

They will all be held at Kingsley Suite, Kingsley Village, Fraddon. TR9 6NA

For more information and to book go to www.cppe.ac.uk login and click on "Book a workshop" at the bottom of the home page or telephone 0161 7784000 quoting the event number and GPhC number.

If you have any queries or questions about any of these topics please do not hesitate to contact your LPC on 07734056305 or e mail phillip@cornwallipc.org.

5th August 2015