

Pharmacy Bulletin

15th January 2015

Welcome to this week's edition.

1. Five year rotas for Christmas Day and Easter Sunday – volunteers wanted!

We are attempting to put together a 5 year pharmacy rota for Christmas Day and Easter Sunday across Devon and Cornwall. In order to alleviate the rush of suddenly finding out your pharmacy is being asked to open, this way, hopefully, you will have plenty of notice to arrange cover. To start the process we would like to ask for any pharmacy that is willing to volunteer to open on Christmas Day or Easter Sunday over the next 5 years up to 2019 to let us know by 30th January by e-mailing our generic mail box england.pharmacydevonandcornwall@nhs.net Usually the session is for one hour but could be for two hours if in a busy town centre. Reimbursement will be made at the current rates. We look forward to hearing from you.

2. New pharmacies opening

Details of two new pharmacies are below:-

Opened 14th January 2015

Sainsburys pharmacy, Eastern Green, Penzance TR18 3AP T. 01736 575000, Fax 01736 575004.

Opening Hours: Monday to Saturday: 08:00–22:00, Sunday: 11:00–17:00

Service Provision: Commissioned Essential Services, MUR, NMS

Opening 19th January 2015

Lloyds Pharmacy, Trevol Business Centre, Trevol Road, Torpoint, Cornwall, PL11 2TB. T. 01752 815536, Fax. 01752 815492. Website www.lloydspharmacy.co.uk

Opening Hours: Monday to Friday: 08:30–18:30, Saturday: 09:00–13:00, Sunday: Closed

Service Provision: Essential services, Minor Ailments, Supervised administration, needle exchange, EHC, URM, C-card scheme, EEFO service for young people, diabetes and blood pressure testing, smoking cessation, asthma advice and check-up service.

3. MUR and NMS returns due for quarter Oct-Dec14

Lots of pharmacies have already submitted their MUR and NMS quarterly returns, thank you. If you haven't already completed your returns please find blank copies of the forms you will need on our web site (link under item 4 below). Please can you ensure that you

include all of your pharmacy's address not just the name of the street. Often the name of the village/town is missing. When completed please e-mail to our generic mail box england.pharmacydevonandcornwall@nhs.net not Kath's!

4. NHS England Area Pharmacy team web site

Please use the link <http://www.england.nhs.uk/south/dcis-at/pharmacies> to access any of the following documents you may need:-

- Cornwall pharmacies opening hours directory – version 4 December 2014
- Blank templates for NMS and MUR returns for each quarter of 2014-15
- Forms for requesting changes to Core or Supplementary hours
- Blank unplanned closure template (*please use to report to the Area Team if your pharmacy has to close suddenly*)
- Web links to the Devon and Cornwall Pharmaceutical Needs Assessments (PNAs)
- Significant Incident reporting form
- Serious Difficulty application form
- Contact Details (*Smartcard contact details to be updated shortly in the meantime please see item 5 below*)
- Log for 100 hour pharmacies

5. Updated Smartcard contact details

Please note that there have been changes to Smartcard contacts. South Devon & Torbay CCG have changed their e-mail address and Sharon Fidock at Kernow CCG has changed her phone number. We will update the Contact details sheet on our web site shortly but in the meantime have listed the updated details below. So if you need a smart card or have a problem with your smart card, please get in touch with the appropriate contact(s) for your area:

South Devon & Torbay CCG

Gary Kennington: 01803 652 583 | mobile 07500 127 083

Sue Norcott: 01803 652 584 | mobile 07827 896 054

Reception: 01803 652500

Email: sdtccg.ra@nhs.net

Cornwall and Isles of Scilly CCG

Sharon Fidock: 01209 318 613 or 07920 768110

CITS Service Desk 01209 881717

Email: sharon.fidock@cornwall.nhs.uk

NEW Devon CCG

Email: d-ccg.raenquiries@nhs.net

Temporary pin number – 01392 356091

6. Enhanced Services claim form for January (Cornwall pharmacies only)

Please complete attached form for January claims and return to Kernow CCG not NHS England. kccg.pharmacyclaims@nhs.net

7. Kernow CCG Pharmacists evenings (attachment)

Please see the attached form giving details of the events on 27th January and 3rd February.

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, Sally, Kath & Stacey

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