

# Pharmacy Bulletin

3<sup>rd</sup> July 2015

Welcome to this week's edition of the South (South West) Pharmacy Bulletin.

## **1. Re-launch of the FCROL (fraudandcorruptiononline) reporting tool from NHS Protect**

Please find attached a circular relating to the re-launch of the FCROL (fraudandcorruptiononline) reporting tool from NHS Protect. The new version is much more intuitive and easier to use. It would be helpful if this could be share as widely as possible in order that everyone is aware of the way in which to report fraud against the NHS.

## **2. For Somerset pharmacies (and those close to the Somerset border): Change of Urgent Care Provider**

From 1 July there will be a new Out of Hours Urgent Care provider in Somerset, and consequently pharmacies may notice a change of address and contact telephone number on Out of Hours prescriptions to:

SOMERSET DOCTORS U.C. OOH  
Wellington House  
Queen Street  
Taunton  
TA1 3UF  
Tel: 0300 123 2984

## **3. For Cornwall pharmacies only**

The pharmacy team are receiving a number of requests for URM pads. Please note that Kernow CCG took over the administration of the Enhanced Service scheme from October last year and you will need to contact them if you need any stationery supplies, ie URM pads, gluten free cards, etc. Please send an e-mail to [kccg.prescribing@nhs.net](mailto:kccg.prescribing@nhs.net) with your request.

If you have any articles you would like us to include in the weekly E-Communication then please send to either generic mail box – details below.

	E-mail	Telephone
David Ward		01935 381978
Sarah Lillington		01935 384090

Jess Shelley	<a href="mailto:england.bnsssg-pharmacy@nhs.net">england.bnsssg-pharmacy@nhs.net</a>	01935 385006
Jayne Blackmore		01935 384090
Reception		01935 384000
Fax		01935 385080/384191

NHS England - South (South West)  
Wynford House  
Lufton Way  
Yeovil  
Somerset BA22 8HR