

Pharmacy Bulletin

30th July 2015

Welcome to this week's edition of the South (South West) Pharmacy Bulletin.

1. Pharmacy Health Promotion Campaign “Breast Cancer awareness in women over 70” for August 2015

Just a reminder that the Be Clear on Cancer campaign “Breast Cancer awareness for the over 70’s” will be commencing this Saturday, 1st August and will continue for the whole of August. Further details concerning the campaign have been / will be sent to on a separate e-mail to each pharmacy.

Unfortunately some of the mailings of promotional materials have been split so you may find that you will receive two envelopes – one containing symptom cards and one containing a poster and leaflets. Please remember to look out for your envelopes marked **Pharmacy Manager (Be Clear on Cancer)**

2. Flu Advanced Service

This service will be the fifth Advanced service in the English Community Pharmacy Contractual Framework (CPCF) and will commence from September 2015. Please use the link for details <http://psnc.org.uk/services-commissioning/advanced-services/flu-vaccination-service> Further information will be provided when available. Please can we encourage pharmacists to ensure that their flu vaccination training is up to date in preparation for this service.

3. Out of Pocket Expenses

We would like to take this opportunity to remind contractors of the requirements regarding the claiming of out of pocket expenses. The out of pocket payment enables contractors to claim for costs incurred when sourcing certain drugs. The drugs should be those where the product is not frequently supplied by the contractor. Only those costs actually incurred during the process of obtaining specific items to fulfil prescriptions should be claimed. This would include costs such as postage and packaging, handling and the cost of phone calls to manufacturers or suppliers to order products. It is very important that any charges incurred can be linked back to an order for a specific product on a specific prescription. We would like to remind contractors that they are required to have auditable procurement policies in place with regards to ordering these drugs and that they are able to validate claims made for payment. NHS England does periodically review claims and so we recommend that all supporting documentation is kept so that it can be easily produced should the need occur. Further information can be found on the PSNC website.

4. Correct endorsing of prescription forms for not dispensed items

Endorsing of 'not dispensed' items

Some confusion exists around the correct endorsing of prescription items that are not required, i.e. not dispensed items. There is updated guidance on this available on the PSNC, or HSCIC for EPS, websites which is summarised below. Endorsing ND correctly will help to ensure accurate payment to pharmacies.

Paper FP10 forms

To allow reading by the intelligent character recognition software for pricing of prescriptions it is now necessary to score through the item description on the central portion of the FP10 form as well as using the endorsement ND in the left hand column. Failing to score through the item may result in incorrect pricing of the prescription form when submitted for payment. The PSNC have a useful pictorial guide on their website

<http://psnc.org.uk/dispensing-supply/payment-accuracy/prescription-submission/end-of-month-prescription-checks/>

EPS prescription endorsement

Where a prescription item is not issued to a patient it may be cancelled by marking as not dispensed. This item cannot be dispensed elsewhere and it is different to returning the prescription to the spine for dispensing at another pharmacy.

<http://systems.hscic.gov.uk/eps/library/fags/dispensing>

5. August Bank Holiday pharmacy rotas for Devon & Cornwall

August Bank Holiday pharmacy rotas have been circulated and will shortly be available on our web site <http://www.england.nhs.uk/south/pharm-info/dcis-pharm/>

If you have any articles you would like us to include in the weekly E-Communication then please send to either generic mail box – details below.

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