

Pharmacy Bulletin

7th August 2014

Weekly E-Communication for Pharmacies

Welcome to this week's edition.

1. CPPE Annual Report for 2013-14

Please see attached report.

2. Public Health Campaign – “Be clear on Skin Cancer”

This campaign is due to finish around Friday 15th/Saturday 16th August. Please can we remind pharmacies that we need the “30 second Feedback form” that patients have completed sent to us shortly after this date. This is so that we can evaluate the campaign. Please remember to include your pharmacy name and address on your returns.

We have already received a pack of completed questionnaires but don't know who these came from. Please can you let us know if it was you.

3. EHC training event (Cornwall pharmacies)

The next EHC training event has been organised for Tuesday 16th September from 7.00-9.30pm at The Exchange, Molesworth Street, Wadebridge, Cornwall PL27 7DS. All those who are interested please contact: paulene.proctor@cornwall.nhs.uk

Paulene has replaced Jo Hardwick at Cornwall Council for processing claims for EHC, Supervised consumption, Needle Exchange and Alcohol. Paulene's phone number remains the same as Jo's, ie 01752 315027.

4. Pharmacy training evening “How pharmacy can support Integrated Medicines Optimisation” (Cornwall pharmacies)

Please see the attached September evenings flyer for more details.

5. Enhanced Service claim for July revised (Cornwall pharmacies)

Please find attached a revised claiming spreadsheet for July. The one attached to last week's E-Communication unfortunately contained some formula errors on the URM and NHS use only pages. If you have already submitted your claim we will attempt to update your claim accordingly. Please do not re-submit unless you are asked to.

Please can we also mention that we have found that a few pharmacies are overwriting some of the boxes on the excel claiming spreadsheet. Please do not enter anything in the boxes coloured in pale blue on the Gluten Free, Minor Ailments and URM spreadsheet pages. These do not need to be completed as data from other boxes will feed through to complete these.

6. Request from Serco

Serco would like to remind pharmacies to contact NHS 111 if they wish to refer a patient on. Apparently some pharmacies are advising patients to go directly to an emergency clinic and there is not always a doctor available. This can leave the patient angry and frustrated.

7. Christmas Day, Boxing Day and New Year's Day

A number of pharmacies still haven't informed us if they will be open or closed on any of the above days. Thank you if you have already done this. If you haven't done so already please can you complete the attached notification form and return to our generic mail box england.pharmacydevonandcornwall@nhs.net **by Monday 11th August.**

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey

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