

1. National Community Pharmacy Call to Action - Don't miss your chance to participate

We have mentioned the 'Call to Action' in many of the previous e-communications as it is a really important opportunity for you to help to shape local strategies and national strategies for commissioning from community pharmacies; we need your opinions on the key areas for debate which include:

- creating a 'pharmacy first' culture
- ensuring patients get the best from their medicines
- integrating community pharmacy into the patient pathway
- Increasing safety of dispensing

Local Events:

Unfortunately due to low numbers the 'Call to Action' event arranged for the evening of 27th February 2014 near Exeter has been cancelled. The event in Cornwall on Monday 24th February 2014 is going ahead and is open to all pharmacy staff across the region; it's not too late to book!

Event details:

Monday 24th February 2014, 18:30-21:30 (Food and refreshments available from 18:30-19:00) Lanhydrock Hotel and Golf Club, Bodmin Cornwall, PL30 5AQ

<http://www.lanhydrockhotel.com/>

Speakers include:

Bridget Sampson, Director of Commissioning and Controlled Drugs Accountable Officer, NHS England

Dr David Cousins, Senior Head of Patient Safety for Safe Medication Practice and Medical Devices, NHS England

Stephen Banks, Director of Professional Standards and Superintendent Pharmacist at Boots UK

Nick Kaye, Independent pharmacist, Chairman of LPF, Cornwall LPC

David Bearman, Chairman Devon and Cornwall Pharmacy Local Professional Network

To book a place on the event please contact Bethan Currah (bethan.currah@nhs.net or 01726 627687) by 4pm on Friday 21st February



Tweet about the event #pharmacyC2Adcios

Other ways to feedback:

We would also be very happy to receive any feedback on the Call to Action questions via our generic e-mail address: england.pharmacydevonandcornwall@nhs.net

If you are unable to attend the events and would like to meet with a member of the pharmacy team for a discussion around the Call to Action please let us know and we would be happy to arrange to come and see you.

Information available:

There is a range of information available and the opportunity to comment on the contents of this document.

Please use link <http://www.england.nhs.uk/ourwork/qual-clin-lead/calltoaction/pharm-cta/>

We would also recommend that you take a look at the PSNC website for further information

http://psnc.org.uk/wp-content/uploads/2013/10/01_CPN_0114_V8.pdf

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Contractor Directed Audit :

As you are aware the Pharmacy Contract requires contractors to complete a multi-disciplinary annual audit . We hope that you have received this information and would ask you to contact the team immediately if you have not. We are aware that many contractors did have problems opening the audit in the format that it was sent out, you will see in this communication we are asking those of you who have had problems to get in touch. We would like to take this opportunity to apologise for not having received the documentation in good time to complete this audit. Please note if you were unable to begin this audit on the stipulated start date, then we suggest that you simply run the audit for 4 weeks from the date you were able to access the documentation. Any confusion then please contact the team for advise.

2. Dispensing of FP10PN Personalised lilac form. Community Practitioner Nurse Prescribers or Nurse Independent/supplementary prescribers (for Community Pharmacies in Cornwall and on the Devon border)

Peninsula Community Health (NHS community services provider in Cornwall) has had reports from several Non Medical Prescribers about Community Pharmacists querying the validity of their prescriptions and in a certain cases refusing to dispense. This has happened because from 1st April last year when the PCT no longer existed all of the Community Matrons and District Nurses working with GP practices had to be set up on the GP practice computer system in a different way and this has caused huge problems - in fact still not sorted for many of the prescribers. Consequently many of them have reverted to issuing handwritten prescriptions.

When produced electronically from the GP practice - a green coloured prescription is issued but all handwritten NMP prescription pads are lilac- FP10NP- (including Pharmacist prescribers FP10SP)

The majority of our Community Matrons who prescribe are Nurse Independent/Supplementary Prescribers who are allowed to prescribe from the whole of the BNF. Printed at the top of these prescriptions is **Nurse independent/supplementary prescriber**.

The majority of the District Nurses will hold a Community Practitioner Nurse Prescribers (CPNP) qualification or Specialist Practitioner (SP) and these are only able to prescribe from a limited list- See Nurse Prescribers Formulary in the BNF - mainly dressings, emollients, laxatives etc. These prescriptions have **Community Practitioner Nurse Prescriber**. It may be necessary to enter prescriptions for nurse independent/supplementary prescribers as if the form is a green FP10 pad on the community pharmacy system

To check a Nurse's NMP qualification please use the link to the NMC site
<http://www.nmc-uk.org/Search-the-register/>

If you have any queries or questions please contact Ros Palmer, Pharmaceutical Adviser, Peninsula Community Health
Ros.palmer@pch-cic.nhs.uk or Tel: 01209 318057

3. New Health and Safety poster must be displayed by 5 April 2014

Please use St John's Ambulance link below which gives details of the new Health and Safety poster which must be displayed by 5th April. There are also details if you wish to purchase a poster. <http://email.sja.org.uk/sjalz/lz.aspx?p1=05180146S168&CC=&p=0>

4. Difficulty in reading documents we e-mail you?

It seems that some pharmacies have difficulties reading, saving or printing any word or excel documents we e-mail. Please can you let Sally know sally.dutton@nhs.net if you experience difficulties so that we can try and set up a different method of getting documents to you. It might be that you can't read one version of word but can read another and we need to make a note of this.



5. We're on the move

The Area Pharmacy team will be moving from Plymouth to join other NHS England colleagues in Saltash from 7th March. We will update you with our new address and contact telephone numbers in due course. All e-mail addresses will remain the same.

6. Cornwall Public Health EHC, Needle Exchange and IBA claims

All 2013/14 claims must be submitted by mid April in order for budget shutdown on 30th April. No payments for 2013/14 will be paid after this date. Please ensure you send all invoices to Jo.Hardwick@cornwall.nhs.uk or invoices@cornwall.gov.uk by Monday 14th April.