

Pharmacy Bulletin

20th November 2014

Weekly E-Communication for Pharmacies

Welcome to this week's edition.

1. Christmas/New Year pharmacies opening times

Rotas have recently been e-mailed to show which pharmacies are open on Christmas Day, Boxing Day and New Year's Day. In addition documents showing agreed temporary changes to pharmacies supplementary hours in November, December and early January have been circulated. These sheets show changes for the pharmacies who are open for either longer hours or open on an additional day when they are normally closed.

If we have missed sending you the rotas and you need this information please visit our web site for a copy - details below.

2. Christmas holidays repeat medicines poster (attached)

The attached poster is designed to encourage patients to order their repeat medication in plenty of time for Christmas and the New Year. A similar poster has been sent to GP practices. If you think it would be helpful, please feel free to put up on display.

3. Pharmaceutical Needs Assessments consultation period

The Health and Wellbeing Boards for Plymouth, Devon and Torbay are running a consultation for each of their Pharmaceutical Needs Assessments (PNAs) at the same time. The PNA consultation period runs from **Monday 17 November 2014** to **Friday 16 January 2015**.

The three Health & Wellbeing Boards are using the same set of questions to aid organisations that are required to respond to all three consultations. They would particularly welcome responses to the survey which should only take 5-10 minutes to complete (depending on the length of your response). Alternatively, you can send general comments by email to the address in the event information boxes available on-line.

The three consultations are located at:

Devon - http://plymouth.consult.limehouse.co.uk/public/public_health/pna_devon

Plymouth - http://plymouth.consult.limehouse.co.uk/public/public_health/pna_plymouth

Torbay - http://plymouth.consult.limehouse.co.uk/public/public_health/pna_torbay

The Cornwall and Isles of Scilly Health & Wellbeing Boards PNA consultations will begin shortly and we will advise you all once details are available.

4. Message from Health and Social Care Information Centre (HSCIC)

The delivery of Care Identity Service (CIS) is to be rescheduled. It is with disappointment that we have to inform you that delivery of the next generation CIS (the replacement for Identity and Access management System in Spine 1 – i.e. UIM, Calendra, etc) cannot now go live, as planned, at the end of November 2014. We know that the RA community has put in a great deal of effort to prepare for the transition to the new CIS and we would like to thank you for all of your work to date. The Spine Programme Board has not taken this decision lightly. We need to balance potential risk and protect NHS operations and services for a high number of users.

5. Cornwall Enhanced Service scheme

It appears that many pharmacies are not reading the E-Communication because we are still receiving a number of completed URM forms and Gluten free cards which should have been forward to Kernow CCG. Please can we ask that Area Managers remind Cornwall pharmacies of the changes since October. Please post your complete paperwork to: Kernow CCG, Sedgemoor Centre, Priory Road, St Austell PL25 5AS.

6. Controlled Drugs Newsletter (attached)

Please see latest copy attached.

7. NHS England Area Pharmacy team web site

Please use the link <http://www.england.nhs.uk/south/dcis-at/pharmacies> to access any of the following documents you may need:-

- Cornwall pharmacies opening hours directory – version 3 October 2014
- MUR guidance
- Blank templates for NMS and MUR returns for each quarter of 2014-15
- Forms for requesting changes to Core or Supplementary hours
- Blank unplanned closure template (please use to report to the Area Team if your pharmacy has to close suddenly)
- Web links to the Devon and Cornwall Pharmaceutical Needs Assessments (PNAs)
- Significant Incident reporting form
- Serious Difficulty application form
- Contact Details (*will be added shortly*)
- Log for 100 hour pharmacies (*will be added shortly*)
- Christmas Day, Boxing Day and New Year's Day pharmacy rotas (*will be added shortly*)
- Supplementary Opening Hours for November, December and January (*will be added shortly*)

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey

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