

Pharmacy Bulletin

21st August 2014

Weekly E-Communication for Pharmacies

Welcome to this week's edition.

1. Public Health Campaign – “Be clear on Skin Cancer”

This campaign has now finished. Please can we remind pharmacies that we need the “30 second Feedback form” that patients have completed returned to us (address at the end of this E-Communication) and please remember to include your pharmacy name and address on your returns.

HCP research following BCOC pilot

As part of the Be Clear on Cancer skin pilot campaign, Public Health England has commissioned research to assess the impact of the campaign. The work involves ResearchWorks conducting qualitative research comprising in-depth face-to-face interviews with a small sample of Pharmacists, GPs and Dermatologists in w/c 1 September.

ResearchWorks will be in touch. Your participation is optional and all responses will be treated confidentially as ResearchWorks work within the Market Research Society's code of conduct. If you have any questions about this work, please contact Christine Roberts at PHE on 020 7972 5270 or at Christine.Roberts@phe.gov.uk.

2. Next Public Health Campaign – advanced notice

The next campaign will take place in September/October 2014 and will cover Healthy Hearts – Vascular Health (incorporating Stoptober)

3. Inappropriate use of Smartcards

This is a joint message from NEW Devon CCG, South Devon & Torbay CCG and Kernow CCG.

Please can we remind all Pharmacists/Locum Pharmacists, Dispensing Technicians and Counter Assistants that the sharing of Smartcards is not allowed as per the Terms and Conditions of the provision of a smartcard for access to the National Care records service. An extract from the current terms and conditions states:

By signing the declaration set out in the RA01 Short Form, I, the applicant:

acknowledge that I will keep my Smartcard private and secure and that I will not permit anybody else to use it or any session established with the NHS Care Records Service applications. I will not share my Passcodes with any other user. I will not make any electronic or written copies of my Passcodes (this includes function keys). I will take all reasonable steps to ensure that I always leave my workstation secure when I am not using it by removing my Smartcard. If I lose my Smartcard or if I suspect that it has been stolen or used by a third party I will report this to my local Registration Authority as soon as possible

Anecdotal evidence suggests that this declaration is being frequently ignored, due to the way which larger pharmacies, with more than one scanning station, operate. These actions could affect the ability of pharmacies to participate in the Electronic Prescription Service and, ultimately, staff could be disciplined and or their smartcards disabled.

New guidance will be being issued over the course of the next few months as the new Spine 2 is implemented and the current National Care Records service is replaced with the new Care Identity Service. Terms and conditions of use will also be re-validated.

4. August Bank Holiday Pharmacy rotas

August Bank Holiday Monday pharmacy rotas for Devon and Cornwall were e-mailed in June but if you are missing a copy please use the link below to access the rotas on NHS England web site. <http://www.England.nhs.uk/south/dcis-at/pharmacies/>

We also have copies of the rotas covering Bristol, North Somerset, Somerset and South Gloucestershire. Rather than attach these large documents please let Sally know if you would like a copy of any of these rotas covering August Bank Holiday Monday.

5. Medicines Use Reviews

The Pharmacy Contract clearly states that no more than 400 MURs may be carried out from 1st April to 31st March each year. If your pharmacy has completed more than 400 MURs for 2013/14 you will notice a deduction via your normal monthly payment. If you want to check whether this will apply to you we would suggest you first check your own records before telephoning the Area Team.

6. End of year Monitoring 2013/14

Please note that we still have not received from some pharmacies information that assures us that they have met contractual requirements regarding the annual complaints review, confirmation of completing (and publishing) the results of their patient survey and confirmation that an in house audit has been conducted. Pharmacies will be receiving a letter detailing the information that is still outstanding from them and compliance is being monitored.

7. Enhanced Services from 1st October 2014

Please remember that from 1st October 2014 Enhanced Services for Cornwall pharmacies and Enhanced Services for 'Western pharmacies' (those Cornwall and Devon pharmacies that are Derriford facing) will be administered by Kernow CCG or NEW Devon CCG rather

than the Area Pharmacy Team, NHS England. Contact details and where to send your claims will follow nearer the time.

8. EHC training event (Cornwall pharmacies)

The next EHC training event has been organised for Tuesday 16th September from 7.00-9.30pm at The Exchange, Molesworth Street, Wadebridge, Cornwall PL27 7DS. All those who are interested please contact: paulene.proctor@cornwall.nhs.uk

9. An evening with NHS Kernow Medicines Optimisation Team: Supporting Integrated Medicines Optimisation (Cornwall pharmacies)

A chance to find out what medicines optimisation projects the team are working on and to discuss how community pharmacists can support this work. Please see the attached flyer for more details and how to book. Please book soon as places are limited.

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey

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