

# Pharmacy Bulletin

26<sup>th</sup> November 2015

Welcome to this week's edition of the South (South West) Pharmacy Bulletin.

Due to the saga of problems we have been encountering with our fax machine we are pleased to let you know that this machine is being replaced and should be up and running again by the middle of next week. Many apologies for any inconvenience caused.

## **1. Draft Christmas / New Year pharmacy rotas**

We have now circulated final Christmas Bank Holiday rotas. Please can we ask you to help us with our final validation exercise and as you to check that your contact details and opening hours are correct. Please can you e-mail Sally Dutton [sally.dutton@nhs.net](mailto:sally.dutton@nhs.net) by Monday 30<sup>th</sup> November if you find there are **any** amendments required. Finalised rotas are expected to be circulated during week commencing 30<sup>th</sup> November.

## **2. Opening times for Bank Holidays for 2016 (attached)**

We would be grateful, if your pharmacy has not done so already, if you could kindly complete the attached form and return it to us as soon as possible [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net) If you are unable to complete all the dates at this stage please can you let us know your arrangements for Easter which occurs at the end of March 2016 so that we can check on pharmacy cover. We have to allow a 90 day notice period if you wish to change your supplementary hours for this time therefore we will need your requests asap. The forms for requesting changes to your core or supplementary hours are available on our web site. <http://www.england.nhs.uk/south/our-work/pharm-info/sw-pharm/>

## **3. Antibiotic campaign reaches out to GPs and pharmacists in Devon**

A campaign involving GPs and pharmacists across Devon has been launched to help parents care for their children when they have minor ailments like coughs and colds, without using unnecessary antibiotics. The Devon County Council Public Health campaign, 'Listen to your gut', follows a successful pilot by parents at the Braunton and Ilfracombe Children's centre, which saw the development of a social media campaign based on animated of 'talking tums'. These tums represent parents in the playground sharing tips for treating minor ailments, looking after healthy gut bacteria and avoiding the side-effects of antibiotics.

As part of the campaign, self-help treatment guides will be available via pharmacists and GPs to support people in treating their children's minor illnesses at home. The guides have been produced by Public Health England and are being delivered in partnership with

Northern, Eastern and Western Devon CCG. The campaign was launched to coincide with the national Antibiotic Guardian awareness week and campaign day on 18 November.

For further information and to see the animation, go to:

<https://www.devonnewscentre.info/listen-to-your-gut-campaign-launched-to-tackle-antibiotic-misuse/>

#### **4. Lloyds pharmacy – Smartcards**

Lloyds Pharmacy are in the process of updating all PCs in their pharmacies from Windows XP to Windows 7. Currently, staff in Lloyds pharmacy will not be able to use the self-renew certificate option for their Smartcards, as the Care Identity Service Portal will not work on Windows XP. We have been advised by Lloyds that sites will be planned to be changed from 17 December. If you receive a reminder to renew your smartcard certificate, you are advised to contact your local Registration Authority team, who will be able to assist:-

**NEW Devon CCG**

[d-ccg.raenquiries@nhs.net](mailto:d-ccg.raenquiries@nhs.net)

**South Devon & Torbay CCG**

Gary Kennington T. 01803 652583 or mobile 07500 127083 [sdtccg.ra@nhs.net](mailto:sdtccg.ra@nhs.net)

Sue Norcott T.01803 652584 or mobile 07827 896054. Reception T.01803 652500

**Cornwall and Isles of Scilly CCG**

Sharon Fidock T.01209 318613 or mobile 07920768110 [sharon.fidock@cornwall.nhs.uk](mailto:sharon.fidock@cornwall.nhs.uk)

#### **5. Applications for an nhs.net email address (form attached)**

Please can you complete the attached form if you wish to apply for a generic nhs.net account for your pharmacy. This form will need to be returned to our generic mailbox [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net) along with a copy of your IG toolkit if you wish to proceed. We will then inform you when your account has been set up. Once your account has been set up you will need to access on, at least, a weekly basis to keep the email address active.

#### **6. Next Contractual and Mandatory Public Health Campaign – Stay Well This Winter (attached)**

NHS England and Public Health England are running a joint campaign to offer simple advice with the aim of protecting those that are most vulnerable to falling seriously ill over the winter. Patients are being encouraged to seek help and advice from pharmacists. All pharmacies will receive a campaign toolkit over the next couple of weeks so please look out for yours. The envelope will be marked “Stay well this winter”. Details of the pack contents are attached.

As this is contractual and mandatory we will expect participation from every pharmacy and, in due course, an evaluation form assessing the pharmacy’s involvement. This is not optional and all pharmacies will need to take part in this campaign.

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic mail box [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net)

In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic mail box [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net) and we will add them to our distribution list.

	Address	Telephone
David Ward	NHS England - South (South West)	01935 381978
Sarah Lillington	Wynford House	01275 547119
Reception	Lufton Way	01935 384000
Fax	Yeovil Somerset BA22 8HR	01935 385080/384191

	Address	Telephone
Janet Newport	NHS England - South (South West)	01138248777
Sally Dutton	Peninsula House	01138248797
Kath Hughes	Kingsmill Road	01138248784
Stacey Burch	Tamar View Industrial Estate	01138248801
Reception	Saltash PL12 6LE	01752 679250
Fax	<i>Should be available next week</i>	01752 841696

The web site "NHS England South (South West) Community pharmacy" can be found using the link: <http://www.england.nhs.uk/south/our-work/pharm-info/sw-pharm/>