

Pharmacy Bulletin

29th May 2014

Weekly E-Communication for Pharmacies

Welcome to this week's edition.

1. End of year requirements

This is a further reminder [of the](#) documentation we need to receive [from you](#);

Complaints annual report

Patient questionnaire survey (with action plan)

In-house Pharmacy based audit (of your choice)

MUR returns for each quarter of 2013/4

NMS returns for each quarter of 2013/4

CPAF for 2013/4 updated for those areas reported as non-compliant

When completed please e-mail documentation to our generic mail box

england.pharmacydevonandcornwall@nhs.net

We will be monitoring and contacting pharmacies who fail to submit these returns.

2. Be Clear on Cancer (1st Pharmacy Health Campaign 2014/15)

We want to remind pharmacies that the first of this year's health promotional campaign will be running during from the 16th June to the end of July. The campaign will support the national campaign that will be running across the South West region during this period. More details will follow shortly via an e-mail letter. Please note that pharmacies will be able to order campaign materials free of charge.

3. Enhanced Service claims for Cornwall pharmacies

Please see May spreadsheet attached for completion. Please return completed copies to our generic mail box england.pharmacydevonandcornwall@nhs.net (*please note new return address*)

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey

Devon, Cornwall and Isles of Scilly Area Team – Pharmacy

NHS England

Peninsula House

Kingsmill Road
Tamar View Industrial Estate
Saltash PL12 6LE

Kath is currently off sick so please direct your e-mail/telephone call to another member of the team.

Stacey is on leave from 27th-30th May, returning on Monday 2nd June.

James is on leave and out of the office from 28th May. He will be back in the office on Friday 13th June

	E-mail	Telephone
Janet Newport	Janet.newport@nhs.net	01138248777
James Glanville	james.glanville1@nhs.net	01138248775
Sally Dutton	sally.dutton@nhs.net	01138248797
Kath Hughes	kathrynhughes2@nhs.net	01138248784
Stacey Burch	stacey.burch@nhs.net	01138248801
Reception		01752 679250
Fax		01752 841696