

Pharmacy Bulletin

30th December 2014

We would like to take this opportunity to wish you all a very Happy New Year.

1. Ebola case in Cornwall

You may be aware of the patient currently undergoing ebola tests at Royal Cornwall Hospital in Truro, as well as the confirmed Scottish case. As both are likely to raise public anxiety, this seems like a good time to remind all pharmacies that ebola posters and information should be displayed in pharmacies. If patients are unsure and need more information patients can be guided to look at information on line via

<https://www.gov.uk/government/publications/ebola-public-health-questions-and-answers>

2. Farewell to James

I am sure you will be sorry to hear that James Glanville will be leaving us on Friday 2nd January. He has had a leading role in various pharmacy teams over the years and is very well known to many of you across Devon and Cornwall. He has a vast knowledge of pharmacy procedures and processes and we will really miss his support and guidance. From next week please can you direct any queries to other members of the pharmacy team (details below)

3. Payments for Christmas Day, Boxing Day and New Year's Day

Thank you to all those pharmacies that have opened on Christmas Day and Boxing Day and that will be open on New Year's Day. If your pharmacy has been directed to open then we will arrange for you to be paid at nationally negotiated bank holiday rates. There is no need to submit an invoice. These payments will be requested along with other December payments at the beginning of February.

4. NHS England Area Pharmacy team web site

Please use the link <http://www.england.nhs.uk/south/dcis-at/pharmacies> to access any of the following documents you may need:-

- Christmas Day, Boxing Day and New Year's Day pharmacy rotas
- Supplementary Opening Hours for November, December and January
- Cornwall pharmacies opening hours directory – version 4 December 2014
- Blank templates for NMS and MUR returns for each quarter of 2014-15
- Forms for requesting changes to Core or Supplementary hours

- Blank unplanned closure template (*please use to report to the Area Team if your pharmacy has to close suddenly*)
- Web links to the Devon and Cornwall Pharmaceutical Needs Assessments (PNAs)
- Significant Incident reporting form
- Serious Difficulty application form
- Contact Details
- Log for 100 hour pharmacies

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey

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