

Welcome to this week's edition



1. We're on the move!!!!

The Area Pharmacy team will be moving to join other NHS England colleagues in Saltash this Friday. Please bear with us as we might be without phones or computers on Friday 7th and Monday 10th March.

Our new address is:-
Peninsula House
Kingsmill Road
Tamar View Industrial Estate
Saltash PL12 6LE

E-mail addresses remain the same but our phone numbers have changed

	E-mail	Telephone
Janet Newport	Janet.newport@nhs.net	01138248777
James Glanville	james.glanville1@nhs.net	01138248775
Sally Dutton	sally.dutton@nhs.net	01138248797
Kath Hughes	kathrynhughes2@nhs.net	01138248784
Stacey Burch	stacey.burch@nhs.net	01138248801
Reception		01752 679250
Fax		01752 841696

2. National Community Pharmacy Call to Action – its not to late to have your say!

The Area Team's response to the Pharmacy Call to Action will be in the form of a short film and a report which will be made widely available. We are in the process of capturing feedback from a range of pharmacy staff, key stakeholders such as GPs and Nurses and a range of organisations including Healthwatch, Clinical Commissioning Groups, Local Authorities, Public Health Teams, Health and Wellbeing Boards, amongst others.

As mentioned in previous week's we will also be out visiting and phoning pharmacies to chat to teams about the Call To Action campaign.

It is not too late for you to have your say, remember you can provide feedback via our generic e-mail address: england.pharmacydevonandcornwall@nhs.net

We would really like to encourage you to get involved.

Information available:

There is a range of information available and the opportunity to comment on the contents of this document.

Please use link <http://www.england.nhs.uk/ourwork/qual-clin-lead/calltoaction/pharm-cta/>

We would also recommend that you take a look at the PSNC website for further information

http://psnc.org.uk/wp-content/uploads/2013/10/01_CPN_0114_V8.pdf

3. Pharmacy Directed Audit

In order to avoid any confusion that may arise regarding results from the audit that is running at this time, we would like to remind you that the only information that needs to be recorded on PharmOutcomes are final numbers and feedback of findings of the audit. The PharmOutcomes page will be available for pharmacies to complete after the 18th March 2014. Any queries please do not hesitate to contact the Area team.

4. CPAF Audit

We would like to inform pharmacies that we are currently in the process of contacting pharmacies that will be receiving a monitoring visit this year. Please note that we do not expect the visit to take any longer than two hours and are very happy for you to be supported by a representative from the Local Pharmaceutical Committee/Area Manager. As far as possible we will try to ensure that we can accommodate your preferred choice of date.

5. New pharmacy in Carbis Bay

The pharmacy below opened for business on 28th February 2014. They will be providing locally enhanced services.

Naimans Limited T/A Carbis Bay Pharmacy
Units 1 - 2
Trevose House
St Ives Road
Carbis Bay
TR26 2FZ

Tel: 01209215845 (temporary number)
Email: chrisnaidu@aol.com

Opening Hours: 09:00 - 12:30 / 13:30 - 17:30 Monday to Saturday

6. Enhanced service claims (for Cornwall pharmacies only)

Please use the spreadsheet below to complete your claim for February 2014 in respect of Minor Ailments Scheme, Urgent Repeat Medicines (URM) and Gluten Free Scheme.

Please note: Gluten free products should be used to provide a healthy balanced diet. Items like pre-prepared meals, cakes, cake mixes and biscuits are not routinely allowed. We are finding that some of these items are being supplied.

Please ensure all claims are submitted to kathrynhughes2@nhs.net and any completed forms/gluten free cards sent to the Area Team (at their new address!).

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey
Devon, Cornwall and Isles of Scilly area team – Pharmacy
NHS England

From 7th March 2014
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