

Pharmacy Bulletin

9th October 2014

Weekly E-Communication for Pharmacies

Welcome to this week's edition.

1. Waste collection

Following on from last week's newsletter we would like to provide additional information in response to queries that have been raised. We can confirm that we expect the outer packaging of tablets packages to be removed. We would not be expecting staff to be de-blistering pills.

We would like to confirm that we are keen to hear from any pharmacy who has concerns about the amount of medication waste returns being received from Care Homes or individuals in order for us to alert our NHS partners. If any pharmacy is having problems with collection of waste then please contact us direct to discuss the issues.

2. Please note: Changes for Local Enhanced Service submissions (Cornwall Pharmacies only)

Just a reminder. As mentioned in last week's E-Communication please ensure that your claims for Gluten Free, Minor Ailments and Emergency Repeat supply (URM) up to and including September are e-mailed to the Area Pharmacy team england.pharmacydevonandcornwall@nhs.net by 31st October at the latest to ensure these are processed by the Area Pharmacy team.

Details of where to send claims from October onwards will follow shortly. Please keep an eye on the weekly E-Communication for more information....

The Contracts are in the process of being updated and will be sent out shortly. Any queries in relation to the content of the contract please contact:

Sarah Thompson – Contract Lead. Telephone: 01726 627985. Email: Sarah.Thompson8@nhs.net

3. "Western" Locality Pharmacies only (those facing Derriford) – (document attached)

Please find attached NEW Devon CCGs invite to the Winter Pressures re-launch event on 21st October. This is open to all pharmacy staff in the "Western" locality and we would

encourage all to attend including pharmacy staff who attended the event last year. A hot buffet will be provided. Please confirm your attendance as mentioned on the attached leaflet. Please note that Cornwall pharmacies are not included in the Winter Ailment scheme this year.

4. Access to BNF through bnf.org is changing

Exciting new digital developments are in the pipeline for BNF and BNF for Children. As part of this process, some changes are being introduced to the way you access BNF content. Instead of accessing this content through the site at bnf.org, you'll reach it directly on the MedicinesComplete website.

If you're entitled to free access, you'll still be able to use BNF and BNF for Children. All you need to do is re-register before November 7th.

Re-registering is easy. Simply go to

<https://www.medicinescomplete.com/about/subscribe.htm> and follow the instructions.

Once you've re-registered you'll need to log in to MedicinesComplete to get to BNF, in the same way that you log in to bnf.org now. You can **do this here** and click 'My Account' to sign in. Bookmark this site to save time.

Don't miss the deadline - update now

After November 7th, you'll no longer be able to access BNF content through bnf.org. Act now - keep your access current, and re-register today.

5. Exwick pharmacy – change of ownership

A change of ownership application has been approved, with effect from 1st October 2014, for Exwick pharmacy. Details below:

Exwick Pharmacy, New Valley Road, Exwick, Exeter EX4 2AD

Telephone and Fax: 01392 221272

Email: exwickpharmacy@gmail.com

Current Opening Hours:

Monday – Friday: 09:00 – 18:00

6. MUR and NMS quarterly returns

Just a reminder that we need your returns for the quarter July – September 2014 e-mailed to our generic mail box please england.pharmacydevonandcornwall@nhs.net

If you cannot find the blank template to use please see item 7 below and use the web site link to obtain a copy.

7. NHS England Area Pharmacy team web site

Please use the link <http://www.england.nhs.uk/south/dcis-at/pharmacies/> to access any of the following documents you may need:-

- Cornwall pharmacies opening hours directory
- MUR guidance
- Blank templates for NMS and MUR returns for each quarter of 2014-15
- Forms for requesting changes to Core or Supplementary hours

- Blank unplanned closure template (please use to report to the Area Team if your pharmacy has to close suddenly)
- Web links to the Devon and Cornwall Pharmaceutical Needs Assessments (PNAs)

We will advise you of further documents that have been added to our web site via the weekly E-Communication. So please watch this space.....

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

Janet, James, Sally, Kath & Stacey

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