

Welcome to this week's edition.

1. PharmOutcomes – entries needed

CPAF – please make sure this is up to date

For pharmacies that are not receiving an assessment visit we will be telephoning those that are showing red against CPAF on PharmOutcomes. We will be asking why achievement has not been met. Please note that pharmacies are able to go on to PharmOutcomes and alter their status in the areas where they are now compliant.

Patient Held Information audit – Please enter audit results on PharmOutcomes by the end of April. We will be contacting Pharmacies that are not meeting this contractual requirement.

PharmOutcomes help desk is on 0330 660 0689

2. Returns to Kath

A reminder for Cornwall pharmacies participating in minor ailments and emergency services (URM) scheme please remember to return a signed copy of the PGDs. For the SLAs please insert your pharmacy name and address and if possible sign the copies.

A reminder for Devon pharmacies participating in minor ailments, emergency supplies service and winter ailments schemes please remember to return a signed copy of the PGDs and sign up sheets.

Please can we also remind you that if we have not received these signed documents then you should not be providing these services.

Also if you haven't already submitted the following documents please can you arrange this as soon as possible and please remember to enter your pharmacy name – not just a branch number or road name – on your returns.

Patient questionnaire (annual requirement)
MUR and NMS returns for January-March 2014 quarter.
Annual review of Complaints

Please submit the above to Kath kathrynhughes2@nhs.net or fax or post

3. Pharmacies open over the Easter Holidays

Thank you to all the pharmacies that were open over the Easter period. We have received most of the returns showing the number of scripts you dispensed. It certainly seems to have been a very busy time. If you have not forwarded your return yet please can we ask for you to send a copy to Stacey. stacey.burch@nhs.net

For those pharmacies that we asked to open a payment request will be made with May's payment schedule.

4. Pharmacies open over the May Bank Holidays

Details were circulated on e-mail by Sally on 19/3/14 showing pharmacies in Devon and Cornwall that will be open on May Bank Holiday 5th May and Spring Bank Holiday 26th May. If you have not received this e-mail and would like a copy of the rotas please let Sally know. sally.dutton@nhs.net

We also have details of pharmacies opening hours over the May Bank Holidays in Somerset, Bristol and South Gloucestershire. If you would like a copy of any of these please let Sally know.

5. Enhanced services for Cornwall pharmacies

Please see April spreadsheet attached for completion. Please return completed copies to Kath. Kathrynhughes2@nhs.net

6. EHC training event for Cornwall Pharmacies

The next EHC training event has been organised for Tuesday May 13th, 7.00-9.30pm at Carn Brea Leisure Centre in Station Road, Redruth TR15 3QS. All those who are interested please contact:

PHContracts@cornwall.gov.uk or Jo.Hardwick@Cornwall.nhs.uk

A light buffet will be provided for those who attend from 7.00 pm.

7. Chlamydia screening training for Devon pharmacies – CANCELLED

Please note that the Chlamydia screening training due to be held on the 8th May at Boots 251 High Street, Exeter, Devon, EX4 3QD has now been cancelled.

If you have any articles you would like us to include in the weekly E-Communication then please let us know.

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