

Pharmacy Bulletin

24 September 2015

Welcome to this week's edition

1. New Advanced Seasonal Influenza Service

We are very pleased to announce the requirements for the new Advanced Seasonal Influenza service have now been published. The aim of the seasonal influenza vaccination programme is to protect those who are most at risk of serious illness or death should they develop influenza, by offering protection against the most prevalent strains of influenza virus.

The Community Pharmacy Seasonal Influenza Vaccination Advanced Service (flu vaccination service) will support NHS England, on behalf of Public Health England (PHE) in providing an effective vaccination programme in England and it aims:

- to sustain uptake of flu vaccine by building the capacity of community pharmacies as an alternative to general practice;
- to provide more opportunities and improve convenience for eligible patients to access flu vaccinations; and
- to reduce variation and provide consistent levels of population coverage of community pharmacy flu vaccination across England by providing a national framework.

The Service Specification and Directions describes the requirements for provision of the service **and it should be read and understood by all pharmacists providing the service**. The amendments to the Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013 (the Directions) provide the legal basis for provision of the service. A consolidated version of the Directions is available on the PSNC website. <https://www.gov.uk/government/statistics/weekly-national-flu-reports>

The national Patient Group Direction, is legally authorised by a national Patient Group Direction (PGD). This PGD has been used to create the national PGD for the flu vaccination service. It has been authorised by NHS England for use by community pharmacists providing the Advanced Service; it cannot be used to authorise administration of flu vaccines under any other NHS or private services.

A copy of the Service specification for the flu vaccination Advanced Service can be found at PSNC together with a comprehensive guidance document

[Briefing 053/15: Guidance on the Seasonal Influenza Vaccination Advanced Service](#)

This guidance provides a very helpful checklist which contractors can print out and work through to ensure they have everything they need in place to successfully provide the service, including the process for completing your CPPE Declaration of Competence.

Once contractors are fully ready to provide the service, they must notify NHS England of their intention to begin providing the service by completing a notification form on the NHS BSA website <https://www.snapsurveys.com/wh/s.asp?k=144189625416>

Data transfer to GP practices is being facilitated by using PharmOutcomes, pharmacies will need to log onto the system and complete data entry fields necessary to use this service. Your local LPC will be able to help you should you encounter any problems with using this system along with the PharmOutcomes helpdesk. Please note PharmOutcomes should be used for all password resets.

Should you need more information your local pharmaceutical committee or the pharmacy contracting team are here to help.

- Richard Brown Avon LPC: 07725 887883
- Matt Harvey Somerset LPC Tel: 07792 367038
- Sue Taylor Sue Taylor Devon LPC Tel: 01392 834022
- Phillip Yelling: Cornwall and Isles of Scilly LPC 07734056305
- NHS England Pharmacy Team: 0113 024 8797

2.CPAF

To ensure that patients and members of the public receive safe, effective and high quality pharmaceutical services, NHS England has processes in place to monitor compliance by pharmacy contractors who are included on NHS England's pharmaceutical lists with the terms of service set out in the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 (the 2013 regulations).

One of these processes is the use of the community pharmacy assurance framework (CPAF) and in October of this year NHS England on a national scale will be asking pharmacy contractors to complete the CPAF questionnaire for 2015/16 to evidence their compliance.

This year in partnership with PSNC, it has been proposed to introduce a more concise initial screening questionnaire to streamline the process relating to CPAF for both NHSE and the majority of contractors. Therefore this year the CPAF questionnaire will be conducted in two parts.

Firstly all pharmacy contractors will be invited to complete a short screening questionnaire consisting of ten questions to assure themselves and NHS England that they are compliant with the terms of service.

The data collected from this questionnaire along with other intelligence held by NHS England will be used to identify the list of pharmacies that will be considered for a contract assurance visit. These pharmacies will be asked to complete the full CPAF pre-visit questionnaire. The final list will be drawn up by each regional team following submission of the completed full CPAFs.

This new approach means that the majority of contractors will not need to complete the CPAF pre-visit questionnaire. However, both PSNC and NHS England are recommending that all pharmacy contractors are encouraged to make use of the full CPAF pre-visit questionnaire to assure themselves and NHS England that they are compliant with the terms of service.

For the 15/16 questionnaire NHS England has requested NHS Business Services Authority to carry out the administration of CPAF at a national level on their behalf and this will be facilitated through a secure on-line mechanism to allow pharmacy contractors to complete their returns. Therefore there is no requirement for you to conduct any local activity in this area during this year.

Pharmacy contractors will have four weeks to complete the screening questionnaire which will run from Monday 5 October 2015 to Sunday 1 November 2015.

The NHSBSA will provide information reports on a weekly basis once the survey is in place to allow NHS England to monitor the number of contractors who have completed the survey in their area and those who have not. In addition a summary of the response for each pharmacy contractor who has completed the survey.

The development of the CPAF questionnaire has taken place over a long period of time and you will be aware that we were part of the pilot for this scheme. This year prior to the full roll out of the 2015/16 questionnaire a pilot has been undertaken to understand if this more concise approach to CPAF streamlines the process for pharmacy contractors provides enough information for NHS England. The LPC for Cheshire, Warrington and Wirral nominated their area to participate in the pilot which has been operating since Monday 17 August 2015 and closed on Sunday 13 September 2015.

Please find below the link to the CPAF screening questionnaire which will allow you to see the format used in the SNAP survey tool which is being used to facilitate the process.

https://www.snapsurveys.com/wh/SURVEY_PREVIEW.asp?k=144111380223

3.Smart Cards

All members of staff who use the local dispensing clinical system require a Smartcard. This includes staff who play a role with the dispensing of prescriptions and those who may only process patient nomination requests.

Examples could include:

- Pharmacists and locum pharmacists
- Accredited dispensing technicians
- Counter assistants and pharmacy support staff, such users may need a Smartcard depending on local business processes.

We would like to remind you that Smart cards should not on any occasion be shared with other members of the team. We have been made aware that in some pharmacies this is standard practice and would reiterate that this is not allowed on any occasion. It is very simple for staff to get their own card and for further information should contact the Pharmacy team through the generic email box in the first instance to gain further support and information.

4.FOR THE ATTENTION OF ALL LEAD PHARMACISTS – DEVON COUNTY COUNCIL AREA - URGENT ACTION REQUIRED REGARDING THE PROVISION OF EHC – Message from Devon LPC:

Please look out for the Emergency Hormonal Contraception PGD information pack which is due to be circulated to pharmacies shortly. A copy of the signed EHC PGD and PGD declaration form identifying all accredited pharmacists, should be returned to Ria Cockbain, Devon County Council Public Health Contracts Administrator by 1st October 2015. It is important to note that you will not be able to deliver this service at your pharmacy until you have returned a signed copy of the PGD to the Devon County Council Public Health team.

5.PharmOutcomes (for Cornwall Pharmacies):

URM forms and Gluten free cards no longer need to be filled in and posted to the Kernow CCG . The service is now available on PharmOutcomes.

	E-mail	Telephone
David Ward	england.bnsssg-pharmacy@nhs.net	01935 381978
Sarah Lillington		01935 384090
Jess Shelley		01935 385006
Jayne Blackmore		01935 384090
Reception		01935 384000
Fax		01935 385080/384191

NHS England - South (South West)
Wynford House
Lufton Way
Yeovil
Somerset BA22 8HR

	E-mail	Telephone
Janet Newport	england.pharmacydevonandcornwall@nhs.net	01138248777
Sally Dutton		01138248797
Kath Hughes		01138248784
Stacey Burch		01138248801
Reception		01752 679250
Fax		01752 841696

NHS England – South (South West)
Peninsula House
Kingsmill Road
Tamar View Industrial Estate
Saltash PL12 6LE

The web site is now entitled “NHS England South (South West) Community pharmacy” and can be found using this link: <http://www.england.nhs.uk/south/pharm-info/dcis-pharm/>
Currently documents shown on the web site are mainly for Devon and Cornwall pharmacies but we will be updating these shortly to cover the whole of the south west.

Available documents are Cornwall pharmacies opening hours directory; Devon pharmacies opening hours directories; MUR guidance and Prem2d application forms; Blank templates for NMS and MUR returns including April-June 15 quarter; Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Devon and Cornwall Pharmaceutical Needs Assessments (PNAs); Significant Incident reporting form; Serious Difficulty application form; Contact Details and log for 100 hour pharmacies.