Electronic Prescription Tracker

An updated version of the EPS Prescription Tracker is now available allowing a search by a patient’s NHS number and date range. The tracker is intended for use by all staff working at prescribing and dispensing sites to provide a live status of an EPS prescription.

How do I access the Electronic Prescription Tracker?

https://portal2.national.ncrs.nhs.uk/prescriptionsadmin

You can access the tracker using your N3 connected PC and Smartcard.

Please note that some pharmacy organisations restrict internet access to a specific list of websites. Your system supplier or head office may need to add this address to its approved list of sites.

How do I use the updated Electronic Prescription Tracker?

Visit the EPS tracker website using the link above

Fill in the patients NHS Number and the required date range from & to

Click the SEARCH to start

All electronic prescriptions issued for the NHS Number searched & for the given search dates will be displayed.

The prescription id (GUID) is the same as the script barcode which has been printed on the prescribing token &/or dispensing token.

Note: you can manually pull-down an EPS script by entering this GUID into your system manual barcode input tab
When should I use the Electronic Prescription Tracker?

Whenever you need to verify that a prescription exists or to identify a prescription's current live status during the prescribing &/or dispensing process e.g. has a prescription left the prescribing site, is the script on the spine, which dispenser has downloaded it, when was it dispensed or has it been claimed.

Who do I contact if I have a problem with the Electronic Prescription Tracker?

Useful information can be found on the hscic website

http://systems.hscic.gov.uk/eps/library/rxtracker

Click on the prescription id (GUID) & a new window will open providing full details of the electronic prescription selected.

1) MESSAGE:
   confirms prescription has left the prescribing site and is on the spine

2) SENT DATE:
   date & time of message

3) ORGANISATION:
   contact details of prescriber/dispenser

4) STATUS:

Here is what is seen when a prescription has gone through the complete prescribing and dispensing process.

Note: the EPS Prescription Tracker does not make available any clinical or sensitive information about a patient's prescription.