

## IMPORTANT INFORMATION

### Our Waste Contractor is changing.

As from 1<sup>st</sup> March 2015 the waste contractor will change from SRCL to Tradebe.

Tradebe is a multi-national business and one of the largest specialist waste management treatment companies in the UK.

So what happens next:-

As from 16<sup>th</sup> February 2015 SRCL will commence the removal of any external bins, where practicable, this will coincide with your last collection. Tradebe will commence delivery of your new bins week commencing 16<sup>th</sup> February 2015.

If you receive consumables from SRCL and have stock left over you can continue to use these and the supply of these products will automatically be picked up by Tradebe. You will shortly be contacted by David Story, a Tradebe representative, who will also arrange waste audits as part of their duty of care and he will also be providing you with information about the company and contact details.

Tradebe's customer contact number is: 0117 9802 990 and you should use this from 1<sup>st</sup> March 2015 and not before.

Where practicable the current collection days will remain and where there are changes these sites will be informed of any changes.

We hope the transition from SRCL to Tradebe will be a seamless one, if for any reason there are minor issues please contact me on the telephone number below.

We would like to thank you for your cooperation and patience during this transition.

Kind regards,

**Mark Parsons**  
**Head of Estates, Safety, Security & Facilities**  
**Gloucestershire Care Services NHS Trust**  
**Edward Jenner Court**  
**1010 Pioneer Avenue**  
**Gloucester Business Park**  
**Gloucester, GL3 4AW**

**0300 421 8273 / 07919 401228**

*mark.parsons@glos-care.nhs.uk*