

# Here to Listen, Not to Tell

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## Confidentiality Statement

**We provide a confidential service to all our patients, including under 16s. This means that you can tell others about this visit, but we won't.**

The only reason why we might have to consider passing on confidential information without your permission, would be to protect you or someone else from very serious harm. We would always discuss this with you first.

If you are receiving medication for any condition treated by your GP or hospital it is best to inform the pharmacist during your discussion.

If you have any worries about confidentiality, please feel free to ask a member of staff.