



Improving Inhaler Technique Through Pharmacy Service Summary

This service is commissioned by NHSE Greater Manchester.

How to sign up to deliver the service:

In order to deliver this service, you will need complete and return your SLA to NHSE GM (if you haven't already done so). You will then be given access to PharmOutcomes.

Contact email:

AGM.Optometry-Pharmacy@nhs.net

In order to deliver this service, you must:

- Read the service specification and address any learning needs.
- Complete your DOC on the CPPE website and keep a copy in your pharmacy.
- Check your resources. Do you have:
 - ACT and CAT forms printed
 - A range of placebo inhalers
 - An Uncheck Device and mouth pieces
 - Consultation forms (remember you can add data directly to PharmOutcomes if you have an Internet access in your consultation room)
 - An SOP Signed off by your Superintendent
 - A fully completed and signed copy of your Declaration of Competence stored in your pharmacy
 - All you then need to do is brief your staff, put up your posters and send the briefing to your local practices.

The documents below are available to download on the Service's section of the GM LPC Website.

Essential Documents:

Service Level Agreement
Service Specification
ACT Form
CAT Form
CAT User Guide
SOP

(Please Note: This is a template SOP which you can adapt for use in your particular pharmacy. It should be reviewed (in conjunction with the service specification) agreed and signed off by your pharmacy superintendent before implementation. Pharmacists providing the service must be familiar with the service specification before providing the service.

Consultation Form – Initial Visit

Consultation Form – Follow Up

Additional documents to help support Delivery:

Podcasts - <http://wessexahsn.org.uk/videos/show?tag=Inhaler%20Technique>

GP Briefing - GP Briefing IITP

CPPE

Various e-modules are available to support Declaration of Competence:

- Inhaler technique for health professionals: getting it right
- Consulting with children and young people
- COPD – focal point
- COPD – focal point
- Inhaler technique training videos
- Asthma – focal point
- Consultation skills

Asthma UK Resources - <http://www.asthma.org.uk/resources#HCPDownloads>

British Lung Foundation Resources - <http://shop.blf.org.uk/collections/hcp>

Clinical Knowledge Summary – Asthma - <http://cks.nice.org.uk/asthma>

Clinical Knowledge Summary – COPD - <http://cks.nice.org.uk/chronic-obstructive-pulmonary-disease>

BTS Guidance – Asthma - <https://www.brit-thoracic.org.uk/document-library/clinical-information/asthma/btssign-asthma-guideline-quick-reference-guide-2014/>