

# Community Pharmacy Care Plan Service Demonstrator Pilot

Dear Doctor,

We are excited to introduce you to a new community pharmacy service which is being run in your area from January to August 2017.

## The Pharmacy Care Plan service

The Pharmacy Care Plan service has been commissioned by NHS England and developed and delivered by CPGM Healthcare Ltd. The aim of the service is to make a sustainable difference to our patient's lives by supporting them to achieve their personal health and lifestyle goals. We are targeting people with a co-morbidity of long term conditions and we hope to be able to demonstrate that, through our service, patients require fewer unnecessary GP visits and fewer unplanned hospital admissions. The Pharmacy Care Plan service will also help patients optimise their medicines in order to improve their quality of life. This service is being evaluated by the University of Manchester and we will be very keen to listen and respond to any feedback that you may have as we develop the shape of the service over the next 6 months.

## Who would benefit from the Pharmacy Care Plan service?

This service is designed for those with two or more long term conditions. Currently, we are recruiting patients with diabetes, hypertension, COPD or asthma, along with other conditions, who could benefit from such a service. If there are patients who you think would benefit from this service please discuss with their pharmacist to see if this is available to them. A list of participating pharmacies is printed on the reverse of this letter.

## What the pharmacists will do?

The pharmacist will work with the patient to support their health by:

- Assessing their understanding and engagement of their health care needs
- Identifying goals the patient wants to achieve
- Assessing and trying to improve medicines optimisation
- Assessing condition-specific elements, including device use
- Providing information and guidance on how to manage their health
- Referring patients to relevant services

The pharmacist will arrange regular reviews to provide any on-going support required.

## Referral from and to GPs

One of our aims is to reduce demand on GPs and at every opportunity pharmacists will endeavour to resolve any issues that patients may have with their conditions, however there may be occasions when pharmacists will want to refer their patients back to their GP. If one of your patients is enrolled in the service and has given their consent, you may receive a GP referral letter. This is because the pharmacist has identified that the patient could benefit from further clinical intervention through their GP. You are welcome to also refer patients that you feel would benefit from the Pharmacy Care Plan service to a participating pharmacy.

Kind regards

Your community pharmacy team

<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
Boots Chemist	17 - 18 Albany Way	M6 5JS
Boots Chemist	Regent Retail Park, 46 Ordsall Lane	M5 3TP
Boots Chemist	269 Great Cheetham St East	M7 4UF
Wilbraham Pharmacy	Wilbraham Rd	M21 0UF
Manley Pharmacy	207 Clarendon Rd	M16 0EH
Newmass	Moss Side Health Centre/Monton St	M14 4GP
Newbury Place Pharmacy	55 Rigby Street	M7 4NX
Springfield Pharmacy	384 Liverpool Road	M30 8QD
Ross Chemist	356-358 Worsley Road	M30 8JA
SMS Pharmacy	86 Devonshire Street	M7 4AE
Brooks Bar	162-164 Chorlton Rd	M16 7WW
Rowlands Pharmacy	6 Lime Grove	M16 0WL
Rowlands Pharmacy	92 Littleton Road	M7 3SE
Rowlands Pharmacy	The Energise Centre	M6 6ES
Well	201 Upper Chorlton Road	M16 0BH
Well	420 Wilbraham Road	M21 0AS
Well	280 Barlow Moor Road	M21 8HA
Well	32 Russell Street	M30 0NU
Well	1 Tootal Road	M5 2HJ
Well	291 Bolton Road	M6 7GU
Well	203 Eccles Old Road	M6 8HA
Well	52 Russell Road	M6 8NR
Cohens Chemist	167 Princess Road	M14 4RL
Cohens Chemist	132 - 134 Church Street	M30 0LS
Cohens Chemist	23 Seedley Road	M6 5WN
Lloyds Chemists	228 / 230 Wilmslow Road	M14 6LE
Lloydspharmacy	2 Whitswood Close	M16 7AW
Lloydspharmacy	110 Mauldeth Road	M14 6SQ
Sainsbury's Pharmacy	347 Wilmslow Road	M14 6SS
Lloydspharmacy	115 New Lane	M30 7JW
Lloydspharmacy	Irlam Health Centre	M44 5AA
Lloydspharmacy	178 Liverpool Road	M44 5DD
Lloydspharmacy	90 Liverpool Road	M44 6FN
Sainsbury's Supermarkets Ltd	100 Regent Road	M5 4QU
Lloydspharmacy	Pendleton Gateway	M6 5FX
Lloydspharmacy	109 Langworthy Road	M6 5PH
Tims & Parker Pharmacy	The Sides Medical Centre	M27 0EW
Tims & Parker Pharmacy	Poplars Medical Centre	M27 0NA
Tims & Parker Pharmacy	The Lakes Medical Centre	M27 4AF
Tims & Parker Pharmacy	716 Bolton Road	M27 8FL
Tims & Parker Pharmacy	The Health Centre	M27 8HP
Tims & Parker Pharmacy	1 - 7 Hulton District Centre	M28 0BA
Tims & Parker Pharmacy	3 Standfield Centre	M28 1FB
Tims & Parker Pharmacy	12 Morston Close	M28 1PB
Tims & Parker Pharmacy	4 Hodge Road	M28 3AT
Tims & Parker Pharmacy	Unit E Link 580, 188 Moorside Road	M27 0EW
Tims & Parker Pharmacy	29-31 Bolton Road	M28 3AX
Tesco	Ellesmere Centre	M28 3BT
Tesco	Fairhills Road	M44 6BL
Tesco	Pendleton Way	M6 5JG
Peel Green	Eccles	M30 7BY