

Trafford Minor Ailments Service (MAS)



This guidance relates to the Trafford minor ailments service. This service is only available for patients registered with a Trafford GP.

- **Contractors:** Check if locums can provide a DoC. If they do, file a copy.
- **Locums:** Check PharmOutcomes for the formulary/products available in Trafford. Be aware they differ from MAS elsewhere in Greater Manchester.
- Ensure you have log-ins for people to enter/record data.
- Keep relevant products in stock.
- Ensure you have spoken to GPs about appropriate referrals both to/from pharmacy. Ensure GP teams are aware of the MAS scope & ages etc.
- Train team members on how to handle the service, inclusion criteria, etc.
- Get team members to lead on MAS.
- Have a working file in your pharmacy with all the relevant documents.
- Make sure all staff sign the SOP.
- Use the MAS materials in the [Trafford section of the GMLPC website](#) (incl service summary/top tips). The [service specification](#) is here.
- Ensure everyone delivering MAS has kept a signed copy of their DoC in the pharmacy. Ensure you have enabled CPPE Viewer or the CPPE DoC website.
- Remember you must record activity on PharmOutcomes and claim via NHS SBS at least once a quarter (or monthly if you wish). The invoice must be sent as a **hard copy** to: NHS Shared Business Service (invoice processing), NHS Trafford CCG 020A Payables L155, Phoenix House, Topcliffe Lane, Tingley, Wakefield, WF3 1WE. If you need support with printing accessing/ printing claims from PharmOutcomes, contact GMLPC.

Conditions included in Trafford MAS



Acne
Acute cystitis in women
Athletes foot
Bacterial conjunctivitis
Chicken pox
Cold sores (herpes simplex)
Constipation
Coughs and colds
Diarrhoea
Ear wax
Eczema and dry skin
Haemorrhoids
Headache, earache, temperature
Hay fever, insect bites, allergies and rashes, contact dermatitis
Head lice
Indigestion, heartburn, tummy upset
Mouth ulcers
Nasal congestion
Nappy rash
Warts and veruccas
Sift tissue injuries
Sore throat
Teething
Threadworm
Vaginal thrush