

CONTRACTOR UPDATE FROM YOUR LPC COMMITTEE

February 2018



About this update

This short report explains how GMLPC is working on behalf of local pharmacy contractors and your teams. It is published every two months after the LPC Committee meeting. You can access further information about LPC meetings [here](#). Our [weekly newsletters](#) provide more regular news and updates on GMLPC and community pharmacy in Greater Manchester.

Actions for contractors:

- Note the progress made on securing new/expanded services and the updates on locally-commissioned services in your area
 - [Book your team's training](#) for April's mandatory public health campaign (bowel cancer)
 - Stockport pharmacies: [Book onto](#) the March CPD and engagement event
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Update from GMLPC committee meeting (17th Jan) and our work over the last two months:

Academy development programme to support GMLPC pharmacy teams

The GMLPC committee has approved plans for an ambitious academy programme during 2018/19 to support Greater Manchester LPC pharmacy teams. We will be offering a rolling programme of topics in venues across Greater Manchester, including:

- Confidence and skills to help you deliver key pharmacy services, benefiting patients and generating income
- Key skills to help you and your team work more effectively (e.g. time management, resilience)
- Targeted training to enhance clinical knowledge and expertise
- Education events to help your pharmacy team deliver Greater Manchester's mandatory public health campaigns
- Engagement with key changes in the healthcare landscape

The programme consists of monthly events (each event repeated at 4 locations around Greater Manchester) to support GMLPC pharmacy teams and we are currently arranging bookings and dates. Look out for more information in our [weekly newsletters](#) and this bimonthly briefing. If there are particular topics you'd like us to cover, email enquiries@gmlpc.org.uk.

Services update: GMLPC working for you

Since GMLPC was formed in October 2016, we've been working hard to secure/expand local pharmacy services. We've been very successful – none of our services have been cut, unlike many other areas of the country. What's more, we've secured **better payment structures** in



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many cases and/or redesigned services to **make it easier for pharmacies** to deliver them. In addition, we've:

- Secured the **expansion of the Greater Manchester Minor Ailments Scheme**, which is now delivered in Bury, Manchester, Rochdale, Salford and Stockport. We're working with commissioners in other areas to encourage them to offer this scheme.
- Influenced Salford, Trafford, Bury and Rochdale to move locally-commissioned services onto **PharmOutcomes** so it's easier for pharmacies to record activity and claim payments. It also helps standardise systems across different areas.
- **Identified opportunities** for new pharmacy services (based on gaps in current provision) and submitted 'provider intentions' to commissioners showing how community pharmacy could be further utilised to meet their demands and priorities. This has been received very positively and has **resulted in several new services**.
- Provided **service information** for contractors (via our [website](#)). We're also creating service summaries and tailored FAQs to support contractors and increase uptake.
- We have secured **new local services including**:
 - Chlamydia cards (Rochdale)
 - Champix (Rochdale)
 - Healthy Start / Vitamin D (Manchester)
 - Smoking cessation significantly revised and expanded (Wigan)
 - NHS Health Checks expanded (Oldham)
- We worked in partnership with Bolton LPC to **redesign & relaunch an Adult Inhaler service across Greater Manchester**, and provided free training for all contractors engaged in this service. We also bid successfully for funding from Health Education England to deliver Healthy Living Pharmacy training across Greater Manchester.
- Behind the scenes, we also make sure we're **actively reviewing tenders and are fully up to speed with commissioning plans**. As a result, we've been on the ball and have **ensured pharmacy involvement is protected** when services (e.g. substance misuse) are tendered out.
- We're working with the new **Local Care Organisations (LCOs)** across Greater Manchester as they develop, and we have a clear direction for ensuring community pharmacy is fully involved as plans progress.
- We continue to work closely with the pharmacy provider arm, **CPGM Healthcare (CHL)**, so we're well placed to act quickly if/when a provider vehicle is required to work in the best interest of ALL our contractors.

Look out for key facts and figures on this in our briefing, which will be out in April.

Locally-commissioned services 2018/19

Bury: Services will be rolled over for next year.

Manchester: Services have been rolled over for next year.

Oldham: Services will be rolled over. We have successfully ensured Health Checks will be rolled over as a commissioned service, rather than a pilot. GMLPC manages the Health Checks service for commissioners.

Rochdale: Services will be rolled over with the addition of the new Champix service we negotiated. We are still in discussions with commissioners about two other potential services.

Salford: Services will be rolled over. (Note: Responsibility for substance misuse services has now transferred to Greater Manchester Mental Health NHS FT, so contracts are being novated.)



Stockport: Services will be rolled over. (Note: The [draft PNA for 2018-21](#) is currently out for consultation.)

Tameside and Glossop: Services will be rolled over.

Trafford: Services will be rolled over. (Note: Responsibility for substance misuse services has now transferred to Greater Manchester Mental Health NHS FT, so contracts are being novated.)

Wigan: Services will be rolled over. We are negotiating for a possible Champix service, which may be added in due course. (Note: Responsibility for substance misuse services will transfer to Addaction on 1st April.)

Pharmacy's role in Greater Manchester Bowel Movement

We're helping pharmacies deliver this April's mandatory bowel cancer screening public health campaign by arranging three training events funded by commissioners. The events are a great opportunity for your pharmacy team to learn more about the screening programme, bowel cancer and how to encourage people to take up their offer of screening. Uptake is just 20% in some parts of Greater Manchester, even though 98% of people diagnosed early with bowel cancer survive. Book your pharmacy team onto any of the following sessions now:

- [Wed 7th March, 6.30pm-9.30pm \(Oldham\)](#)
- [Wed 14th March, 6.30pm-9.30pm \(Bolton\)](#)
- [Mon 19th March, 6.30pm-9.30pm \(Chorlton\)](#)

Sore throat 'test and treat'

GMLPC committee member Jennie Watson delivered a presentation highlighting the benefits of a pharmacy-based sore throat 'test and treat' service to members of Greater Manchester Medicines Management Group (GMMMGM). The presentation, which included a proposed business case, went down well and we are continuing to speak to commissioners to secure new services for GMLPC pharmacies.

Healthy Start service goes live in Manchester

Forty Manchester pharmacies have now started providing a new Healthy Start free vitamin service for pregnant women, new mums and young children. Eligible women can exchange their vouchers for free vitamins at the participating pharmacies to help their children have a great start in life. The service was negotiated between Greater Manchester LPC and Manchester Health and Care Commissioning. [Find out more.](#)

Greater Manchester pharmacist-led school inhaler pilot

You may be aware of a pharmacist-led pilot that ran in 2016-17 to raise inhaler awareness in children, young people, families/carers and schools. The pilot involved pharmacists visiting schools to lead information sessions and consultations with children and young people (and families/carers, where appropriate). We've produced a presentation summarising the outcomes, which included very positive feedback and improvements in technique, along with some points to consider for the future.

Stockport: CPD & engagement event

We're running an event with commissioners for all Stockport pharmacies, with topics including plans for 'refer to pharmacy' and proposals that could change the way health and social care services in Stockport are commissioned and provided. It includes a buffet and a



session on inter-professional working and communication, including electronic repeat dispensing. You'll also have plenty of opportunity to network and catch up with colleagues, commissioners and GMLPC representatives. [Book your place here](#). Wednesday 14th March, 6.30pm-9pm, at Bredbury Hall Hotel, SK6 2DH.

Our response to Home Office pregabalin and gabapentin consultation

We submitted a response to the Home Office consultation on proposals to schedule pregabalin and gabapentin as controlled drugs. You can [read it here](#). Thank-you to all the pharmacists who responded to our survey asking for your views on the proposals.

Shortages & supply issues

We have written to GP practices, CCGs and LMCs to brief them on the current shortages and supply issues, and to highlight the importance of prescribers and dispensers working closely to ensure good patient care. We would strongly encourage pharmacies to liaise closely with GP practices on shortages, and to continue reporting supply issues via the links on the bottom right of the [PSNC website](#).

Key service developments:

- **Greater Manchester inhaler technique checks:** 667 patients have now been seen for first consultations; 144 have had follow-up consultations. There are 62 pharmacies actively providing this service (1st Aug 2017-8th Feb 2018).
- **Manchester 'Healthy Start' / Vitamin D service:** This new service went live on 31st January, as mentioned above.
- **Repeat dispensing:** The RD and eRD pilot we worked on with Manchester CCGs, and which involved community pharmacies, GPs and practice staff, has now ended and a full evaluation will be published shortly. We are now working with other localities in Greater Manchester to roll out similar support and guidance.
- **Rochdale Champix Service:** We have been working with Big Life, which is commissioning this new service. There was an engagement event on 11th January for pharmacies that will be providing it.
- **Wigan stop-smoking:** We have been working with commissioners to refresh this service, ahead of a relaunch.