



Newsletter

North Yorkshire Local Pharmaceutical Committee

**Chair: Liz Colling,
Mobile: 07595 733841**

**Chief Officer: Mrs Hazel Marsden
Southfield, South End, Seaton Ross, York, YO42 4LT
Telephone & Fax 01759 318479
e-mail hazeldmarsden@msn.com
Mobile 07702 274245**

JANUARY / FEBRUARY 2014

General news and information

CONTRACTOR COMMUNICATIONS

It is now becoming imperative that all pharmacies can be reached by email. The LPC will be working with our various stakeholders to try and get a single database of pharmacy email addresses.

At present the LPC database covers the whole of North Yorkshire and includes many personal email addresses and therefore cannot be shared with commissioners.

I am therefore asking your help with this issue.

What we are aiming for is a specific email address for each pharmacy rather than one that goes to one person within the pharmacy so that we can communicate with pharmacies at any time.

If you want to set up an NHS email for your pharmacy, contact itservicedesk.nyhcsu@nhs.net although it does not have to be an NHS email address you use.

If you already have a pharmacy email set up and receive LPC emails already, all I will need is for you to email me to confirm which pharmacy that email address is for and to confirm this can be shared with bodies such as NHS England, CCGs, Public Health etc.

We will soon be at the point whereby all communication will be by email only and any pharmacy that cannot receive emails will be missing out on vital communications and opportunities.

Thank you for your help with this.

LPC ELECTIONS

There have been more nominations than places for the independent contractor representatives on the LPC and therefore this has gone to a ballot. All independent pharmacies who are eligible to vote have been sent a ballot paper and the new committee will take office from April 1st 2014.

Membership for the new committee will be;

8 CCA representatives (appointed by the CCA)

6 Independent representatives

1 AIMP representative (appointed by the association of independent multiples)

EPS UPDATE

The two EPSr2 events we have run have been very well attended. Here's a list of top tips;



Initial set up & go live

- Ensure all of the team have Smartcards (including and locum Pharmacists) and are trained on how to use EPS. Someone needs to have a card for everyday you are open.
- Talk to your patients and local surgeries.
- Find out what plans the GP surgery has for EPS.
- Agree ways of working and a joined up contingency plan.
- Partner the GP surgery during Go live.
- Planning and preparation is key to help prevent any additional workload.

Practical Stuff:

How will your pharmacy process the Rx's, have you got a suitable Standard Operating Procedure. When you are printing the tokens as part of the SOP it may generate more confidential waste – how will your pharmacy handle this?

Printing the tokens will take more printer ink and wear and tear to your printer – how many printers do you have? Are they two drawer printers? What kind of ink cartridges do you have – do you get the most pages/ink volume?

Ensure that you have an additional reader in your pharmacy to enable you to unlock any blocked cards.

And that someone has the authority to unlock.

Downloading & printing

- Assess for your pharmacy how many patients will move to eps scripts.
- Re-assess when, who and how you will print off the tokens – you may find that scripts appear late at night depending when the GP sends them through.
- Try and clear the list every day.

Dispensing:

- Obviously dispense the scripts as normal.
- Make sure extra care is taken to check the patient's exemption.

Handing the Prescription Out:

- Send your Claims every day.
- If you can send the claim at point of handout it clears the system quickly.
- Send your DNs when hand-out completed.
- Make sure that you capture appropriate exemption and or endorsements before you send the claim for payment – once they've gone they've gone!
- Regularly check for any Scripts that have reappeared due to queries and post if appropriate as the Rx's do expire.
- Ensure the Pharmacists card is not removed prior to the tokens being sent.

Latest go live dates;

Practice	Proposed go live date
Priory Medical Group, York	26/2/14
Dr Moss & Partners Harrogate	20/2/14
Dr Young + Partners, Harrogate	20/2/14
Posterngate Sugery, Selby	13/5/14
Clifton House, York	18/2/14
Leeds Road Practice, Harrogate	5/3/14
Scott Road Medical Group, Selby	4/3/14
Hunmanby Surgery	19/3/14
Dyneley House, Skipton	20/3/14

Dr Meeson & Partners, Hunmanby	25/3/14
Stockwell Road Surgery, Knaresborough	26/3/14
Eastgate Medical Group, Harrogate	8/4/14
Dr Bannatyne and Partners, Harrogate	29/4/14
North House Surgery, Harrogate	29/4/14

Useful factsheets: <http://systems.hscic.gov.uk/eps/dispensing>

Prescription Tracker: <http://systems.hscic.gov.uk/eps/dispensing>

Deployment map: <http://systems.hscic.gov.uk/eps/stats/deploymap/national>

COMMUNITY PHARMACY CALL TO ACTION: WE NEED YOUR HELP!



As detailed in the November Newsletter, NHS England is seeking views and ideas on how community pharmacy services should be developed in the future through the pharmacy Call to Action.

The LPC is wanting your views, please will you take a few minutes to undertake a short online survey of 7 questions by going to; www.surveymonkey.com/s/XHDGMTB

NHS England Area Team will also be hosting an event in North Yorkshire, date and venue to be confirmed, so watch out for details.

THE EARLIER THE BETTER CAMPAIGN

The earlier, the better campaign aims to reduce pressure on the NHS urgent and emergency care system during the first quarter of 2014. Its focus will be to influence changes in public behaviour to help reduce the number of people requiring emergency admissions through urgent and emergency care services, particularly A&E departments, with illnesses that could have been effectively treated earlier by self-care or community pharmacy services.

The communications objectives are as follows:

- Increase public understanding of where to access self-care information and advice.
- Increase public understanding of and confidence in community pharmacy services.
- Increase the number of people accessing self-care information and advice on NHS Choices when they have a minor ailment.
- Increase the number of people accessing community pharmacy services when they have a minor ailment.

The National campaign activity will run for a ten-week period from Monday 20 January 2014 to the end of March 2014.

SEXUAL HEALTH SERVICES – CONSULTATION

York City Council and North Yorkshire County Council are working together to develop a sexual health commissioning model and would like to know your thoughts (by 28/2/14) on their proposals regarding the sexual health services they intend to commission. Please use this link to access the consultation and for more information: www.northyorks.gov.uk/shsconsultation

Contractual and NHS information

BREACHES OF IG

There have been a number of incidents recently, firstly regarding surgeries giving all patients repeat prescriptions to the in-house pharmacy for other pharmacies and patients to collect from and secondly one whereby a pharmacy delivery van was spotted parked with all the prescriptions on the seat, and patients details and medications clearly being able to be seen by any passers by. Please ensure all your staff are aware of patient confidentiality, including any delivery drivers you employ.

CONTROLLED DRUGS

NHS England Controlled Drugs (Supervision of Management and Use) Single Operating Model and CD destruction request form.

These can be found in the resources section of the LPC website : <http://psnc.org.uk/north-yorkshire-lpc/resources/nhs-contract-resources/area-team-information/cd-accountable-officer-information/>

CONTRACT APPLICATIONS, DECISIONS AND CHANGES

Pending applications

Selby, the decision by NHS England to grant the application for premises approval for dispensing at Beech Tree Surgery , 68 Doncaster Rd, Selby has been appealed against by Rowlands.

Application decisions

Selby, application for premises approval for dispensing at Beech Tree Surgery, 68 Doncaster Road by Dr Williams & partners has been approved by NHS England. (This decision has been appealed against.)

York, application for a no significant change relocation of Monkbar Pharmacy from 3 Goodramgate to 31-33 Monkgate has been approved by NHS England..

York, Monkton Road Pharmacy. The ESP contract has been terminated and the pharmacy has applied to return to the pharmaceutical list. This has been granted by the area team.

Other Changes

Harrogate – pharmacy closure. Boots 87-93 Station Parade , ceased trading on Jan 15th 2014.

LPC WEBSITE

The new look LPC Website is up and running – apologies for the delay in getting this finalised. Newsletters, agendas, news items, minutes and local resources will be published on the LPC website which can be accessed via the psnc.org.uk website (open access, no password required).

Suggestions for what you might like to find on the website will be gratefully received.

FUTURE LPC MEETINGS;

March 20th (Boroughbridge)

May 22nd (Boroughbridge)

July 17th (Harrogate, venue TBC)

September 18th (Boroughbridge)

November 20th 2014 (Boroughbridge)

Any pharmacist can attend any LPC meeting as an observer, contact the Chief Officer for details. A bi-monthly Newsletter will be sent out to update you on important issues and full copies of the minutes of LPC meetings (non-confidential matters only) are available on request from the Chief Officer or via the LPC website. The Chief Officer also has a database of contractors who receive information items and Newsletters electronically; anyone wishing to be added to this list, please e-mail Hazel on hazeldmarsden@msn.com

For employee pharmacists and locums, please give your home email address if you prefer, or cannot easily access emails with attachments at work.

Any queries regarding the LPC or community pharmacy issues should be made to the Chief Officer preferably by email.

Feedback on the work of the LPC always welcome.

SUMMARY OF ACTIONS FROM THIS NEWSLETTER

LPC database	Register email address with Hazel	
Call to action	Complete online survey & watch out for event details	
Sexual Health Services	Respond to the consultation	