



## Creating Opportunities to Flourish through Inspirational Leadership

### Advanced Flu Vaccs Service 2015/16

PSNC has reached agreement with the NHS on a community pharmacy funding settlement worth £2.8 billion for the 2015/16 financial year. The agreement sees the introduction of a new Advanced Service – a flu vaccination service – along with some changes to the Community Pharmacy Contractual Framework (CPCF). The flu vaccination service will launch in September 2015 and from that point community pharmacies will be able to offer NHS flu vaccinations to adult patients aged 18 and over at the time of vaccination, who are defined as at risk in [the Annual Flu letter](#) (which includes patients aged 65 years old and over). A list of briefings and links to further information may be found on the CPNY website: <http://cpny.co.uk/services/advanced-flu-vaccinations-service-201516/>

#### Training

In order to support you to provide this important service CPNY has negotiated exclusive vaccination training events at a discounted rate and these will be available via two modes of delivery:

##### Delivery Mode 1

All day training – Practical and theory in one session

##### Delivery Mode 2

Evening training – Practical and theory online



Both modules cover the theory and practical skills required for immunisation, basic life support, recognition and management of anaphylaxis, and administration of vaccines via both intra-muscular and sub-cutaneous routes. They will equip pharmacists with the knowledge and skills required to provide a flu vaccination service, either as a private service,

or as an NHS-commissioned service. Pharmacists signing up for this training will be provided with a private patient group direction (PGD) for flu vaccine. Links to sign up to this training, brought to you by CPNY and Sonar Informatics, can be found on the CPNY website: <http://cpny.co.uk/lpc-meetings-and-events/training/community-pharmacy-flu-vaccination-advanced-service-1516/>.

#### Actions for Contractors

- Complete the further reading in order to prepare for the 2015/16 Advanced Flu Service.
- Sign up to the exclusively discounted flu training.

### How to Run an Effective Flu Vaccs Service

Syd Bashford (Scarborough Delivery Chemists) states, "Providing a flu vaccination service is a real bonus for pharmacy, and a great step into demonstrating the clinical value that pharmacists can offer. Providing the service gives a great sense of satisfaction and achievement and is a step in the right direction, but preparation is needed for the service to run smoothly."



As flu vaccinations has become a key service provided by CPNY pharmacy contractors, a document has been created to make sure you run your flu vaccination clinic as effectively as possible. The document was produced by Syd Bashford and contains his top tips on the matter, as he successfully achieved 250+ flu vaccinations over the last flu vaccination period. The *How to Run an Effective Pharmacy Flu Vaccination Clinic* document may be found by visiting the following link: <http://cpny.co.uk/resources/flu-vaccinations/>

#### Action for Contractors

- Read the document created by Syd Bashford to prepare for the next flu vaccination period.

## Winter Flu Jab through Community Pharmacy for NYCC staff eligible groups

Once again, NYCC would like to support the access through community pharmacy for their eligible employee staff groups to have their flu jab. NYCC aims to write to all community pharmacies in North Yorkshire, as they did last year, so there is opportunity to sign up to the NYCC SLA (contract variation). Pharmacies may then provide the flu jab to NYCC eligible staff groups under their private PGD arrangements with payment through PharmOutcomes at the same rate as the corresponding Seasonal flu jab scheme NHS England are offering.

## Sexual Health Training

New sexual health contracts for the delivery of Emergency Hormonal Contraception, Chlamydia Screening and Condom Distribution for under 25 year olds will soon be introduced for Community Pharmacies by North Yorkshire County



Council. As part of the contract, you will need to attend a free training session which will be provided by YorSexualHealth. Full

details of training dates, venues, course content and how to register will be published soon and will be available here:

<https://www.yorsexualhealth.org.uk/yor-sexual-health-professionals/training/>

### Provisional training dates for your diary

Monday 14<sup>th</sup> September - evening

Saturday 19<sup>th</sup> September – morning

Tuesday 29<sup>th</sup> September – evening

Monday 5<sup>th</sup> October – evening

YorSexualHealth are currently finalising venues, and propose to hold sessions in Harrogate, Northallerton, Scarborough and York. For further information about YorSexualHealth services please contact the Clinical Support Team on 01904 725444 or e-mail [yorsexualhealth@york.nhs.uk](mailto:yorsexualhealth@york.nhs.uk)

### Disclosure and Barring Service (DBS)

Pharmacies wishing to continue or start delivering the new service will need to ensure that staffs who are involved are Disclosure and Barring Service (DBS) checked. Information on how to enact this can be found by following this link: <http://www.northyorks.gov.uk/article/23290/DBS-information-for-outside-organisations>. Please note the payment for this service has been negotiated by CPNY and

built into the new contract, which will be issued shortly by NYCC.

### Actions for Contractors

- Check the YorSexualHealth website for updates and details frequently.
- Put the provisional training dates in your diary.
- Ensure your staffs are DBS checked if you wish to provide the service.

## NYCC New Claims Procedure

North Yorkshire County Council commissions community pharmacies to provide a number of public health services. Currently community pharmacies can opt to provide any of the following services:

- Emergency Hormonal Contraception (EHC)
- Stop Smoking service
- Needle Exchange
- Supervised Consumption
- Alcohol Identification and Brief Advice (IBA)

NYCC plans to introduce a new system to replace the existing claims procedure. The new system is PharmOutcomes. Community pharmacies should already be familiar with this system as they use it in other areas of their work. From 1<sup>st</sup> September 2015 all claims for the above services should be made via PharmOutcomes; claims via the excel spreadsheets will no longer be accepted.

PharmOutcomes allows community pharmacies to maintain individual level records as part of a locally commissioned service and payment claims are automatically created on a monthly basis. The commissioner can view live data on the services at any time, and the system supports audit, performance management and benchmarking of these services.

All community pharmacies should already have a login for PharmOutcomes. If you are already signed up with NYCC to provide these services then



once the public health services have been activated you will automatically see them when you log on. The Alcohol IBA service is already active on the system; the remaining services should be active on 1<sup>st</sup> September. If you have lost your password, or need a new login please go to: <https://www.pharmoutcomes.org/pharmoutcomes/help/home>

For the full article and NYCC's further plans, please go to: <http://cpny.co.uk/our-news/nycc-new-claims-procedure-for-services/>.

For further information please contact [Georgina.wilkinson@northyorks.gov.uk](mailto:Georgina.wilkinson@northyorks.gov.uk)

### **Actions for Contractors**

- Familiarize yourself with PharmOutcomes in preparation for the imminent, new procedure.
- Read the full article on our website via the link provided above.
- Contact Georgina Wilkinson for more information.

## **Electronic Dispensing Tokens Contact**

### **Details Reminder**

The security and storage guidance for the dispensing tokens has remained the same; however, please note below the new email address and the new fax number. The fax number 01904 633096 and email address [england.primarycare@nhs.net](mailto:england.primarycare@nhs.net) have ceased to exist for token orders.

#### **For future FP10 orders:**

**By post** please contact –

Angela Clark  
Despatch Services  
Health House  
Grange Park Lane  
Willerby  
HU10 6DT

**By fax** please use – 01482 672152 (FAO Angela Clark)

**By email** please use – [england.nyh-nyyfhstores@nhs.net](mailto:england.nyh-nyyfhstores@nhs.net)

**For queries** only please use – 01482 672153

**PLEASE NOTE** - At no time will despatch services accept order requests over the telephone.

The order form may be found here on the EPS page of the CPNY website: <http://cpny.co.uk/services/eps-repeat-dispensing/>.

### **Action for Contractors**

- Make a note of the above contact details.

## **The One Day Course for All Pharmacists in Primary Care**

This course is designed to ensure that pharmacists are up to date on long-term conditions, self-care and public health issues and equipped with the competencies they need to provide high quality essential services and lifestyle advice, confidently deliver effective Medicines Use Reviews (MURs)

and the New Medicines Service (NMS). Directed by Sara Wilds and Steve Pratt, this course covers the latest evidence and guidelines as well as simple ideas you'll find really easy to put into practice. This event contains no theorists, no gurus and no sponsors - just real life Pharmacists and GPs who will be back at the coalface as soon as the course is over.

Many pharmacists have attended our GP Update courses over the years and



have fed back that they would like something tailored to them and their CPD needs. If you haven't been on one of our courses, you may have heard of the GP Update Course from your GP colleagues. This new course follows a similar style and format with material focused on the priorities for pharmacy in community and primary care.

[Who is this course for](#) and [what will be covered?](#)

For dates and the full article visit: <http://www.gp-update.co.uk/pharmacists>

### **Action for Contractors**

- Find dates and more information on the one day course by visiting the links provided.

## **Area Team to Pay for Domiciliary Visits: Disclosure and Barring Service Certificates**

Where advanced services are provided other than at the contractor's premises, NHS England will require the person providing the service to have had an enhanced DBS check in advance. As this requirement is over and above the 2013 Directions, such checks will be paid for by the AT in whose area the contractor's premises are included. Enhanced DBS certificates will be required in advance of approval being given. Where the pharmacist already has such a certificate in connection with providing NHS services, a further certificate is not required. However, NHS England reserves the right to request a further certificate where it has reasonable cause to do so. Please see page 11 of the pdf document that can be found by following this link: <http://www.england.nhs.uk/wp-content/uploads/2014/07/prov-ad-serv-pharm-july14.pdf>.

### **Action for Contractors**

- Read the pdf document provided above.

## Microlife WatchBP Briefing

The NHS Technology Adoption Centre (NTAC) has been commissioned by the Department of Health to formulate the Briefing Pack below, which is a summary of the information provided to the Department of Health by Microlife. The technology has been identified by the Innovative Technology Adoption Procurement Programme (iTAPP) as being significant to the NHS Quality, Innovation, Productivity and Prevention (QIPP) agenda and its benefits have been explored at a local, regional or national level in consideration of the benefit of a wider health economy. It is recognised that technology is an enabler of the step-change innovation needed to make the necessary and significant impact and improvements in healthcare service delivery.

The below technology Briefing Pack is designed to provide comprehensive information and data required to demonstrate how WatchBP Office ABI® can be introduced into local healthcare services to yield real, significant and sustainable benefits to its patients and the healthcare system. As part of this work, NTAC has consulted with North East Lincolnshire Care Trust Plus and feedback from this Trust is included in Section 10. This introduction should have given you a brief insight into the rest of the Briefing Pack, which can be found and viewed here: <http://cpny.co.uk/our-news/microlife-watchbp-briefing/>.



### Action for Contractors

- Read the Microlife briefing pack provided above.

## Academic evaluation (LJMU) of NY Horizons Service

The North Yorkshire County Council (NYCC) Public Health Service is undertaking an academic an evaluation of North Yorkshire Substance Misuse Services provided by NY Horizons Service. They are interested in the views of community pharmacy; therefore, it is important that CPNY partakes in this evaluation, so NYCC and Horizons learn lessons and improve the service.

The evaluation will be undertaken by Liverpool John Moores University - Dr Hannah Timpson (nee Smith) (MSc, PhD, FHEA), Health and Wellbeing Research Manager, Applied Health and Wellbeing Partnership.

Over the past few months Hannah has been contacting stakeholders to invite them to participate in the North Yorkshire Substance Misuse service evaluation. Her colleague, Jane Oyston, has contacted a number of pharmacies to invite people to participate in an interview, but they have had a limited response to date. They are still keen to interview people for the evaluation.

If you would like to participate in the evaluation please contact Dr Hannah Timpson via [H.Smith@ljmu.ac.uk](mailto:H.Smith@ljmu.ac.uk) or 0151 231 4382.

### Action for Contractors

- Contact Dr Hannah Timpson if you would like to take part in the evaluation.

## Area Team Update

Our NHS England Area Team has received a number of complaints from patients who have received penalty charges after their prescription exemption declarations have been checked by NHS Protect. Please remind all staff members to review the resources below to enable them to ensure patients complete their own prescription exemption declaration accurately. Also, please ensure you check that any pharmacy exemption records on your EPSR2 system are up to date before submitting electronic prescriptions.



Resources are available for your team on the PSNC website:

- Is your pharmacy team checking prescription exemption status? <http://psnc.org.uk/our-news/is-your-pharmacy-team-checking-prescription-exemption-status/>
- Dispensing Fact Sheet: Checking Prescription Exemption Status. <http://psnc.org.uk/wp-content/uploads/2015/02/CPN-Factsheet-March-15-for-website.pdf>

Changes have recently been agreed by PSNC to the Community Pharmacy Contractual Framework for 2015/16. This will introduce a new requirement that pharmacies must inform patients claiming exemption without evidence of entitlement to the exemption that the NHS undertakes checks on those prescriptions in order to identify people who are not entitled to the exemption. The implementation date of this change will depend on when the changes to the Regulations are made and PSNC will update contractors on this matter as soon as possible.

### Actions for Contractors

- Read the resources provided by PSNC.
- Ensure your staff members are following the guidelines to avoid complaints from patients.

### 7 Day Scripts

We are urged to remind pharmacies about best practice, regarding patient weekly packs for vulnerable patients. CPNY previously agreed with the old PCT some guidelines regarding prescription requests for nomad/DDS systems.

If a pharmacy is packing medicines into patient packs to aid compliance and they receive 28 day prescriptions, the pharmacy should pack them into weekly packs and supply all four packs to the patient or carer at the same time. The pharmacy should only be requesting 7 day prescriptions if the patient has multiple or regular changes to the prescription. This is so the pharmacy can respond to changes, quickly minimising risk and waste. The other acceptable reason is that there is a safety risk to the patient if more than one pack is in their possession at any time. GPs were asked to co-operate with the above sensible requests. If 7 day scripts are received it is expected that they would be supplied on a weekly basis.

### Future CPNY Meeting Dates

Any contractor that wishes to attend any meeting is urged to do so. If you do wish to attend one of the meetings, arrange this by contacting either your assigned buddy from the committee or James Sprangle (Engagement Officer) via [james.sprangle@cpny.co.uk](mailto:james.sprangle@cpny.co.uk). We can then amend any agenda to address any issues you feel should be raised at the time.

Time	Day	Date	Venue
1.45pm	Thursday	17 <sup>th</sup> September 2015	Harrogate, Yorkshire Showground
1.45pm	Thursday	19 <sup>th</sup> November 2015	Innovation Centre, York

Actions for Contractors	Complete
Complete the further reading in order to prepare for the 2015/16 Advanced Flu Service.	
Sign up to the discounted flu training.	
Read the document created by Syd Bashford to prepare for the next flu vaccination period.	

Check the YorSexualHealth website for updates and details frequently.	
Put the provisional sexual health training dates in your diary.	
Ensure your staffs are DBS checked if you wish to provide the new sexual health service.	
Familiarize yourself with PharmOutcomes in preparation for the imminent, new NYCC claims procedure.	
Read the full new NYCC claims procedure article on our website via the link provided.	
Contact Georgina Wilkinson for more information regarding the new NYCC claims procedure if more information is needed.	
Make a note of the Electronic Dispensing Tokens contact details.	
Find dates and more information on the GP Update one day course by visiting the links provided.	
Read the pdf document provided, regarding payment of domiciliary visits by the Area Team.	
Read the Microlife briefing pack.	
Contact Dr Hannah Timpson if you would like to take part in the academic evaluation.	
Read the resources provided by PSNC regarding prescription exemption.	
Ensure your staff members are following the guidelines to avoid complaints from patients.	

### Contractor Communication

CPNY urges all contractors to keep up to date with all the latest news by following us on Twitter at [@CPNY\\_News](https://twitter.com/CPNY_News) [https://twitter.com/CPNY\\_News](https://twitter.com/CPNY_News) and checking our regularly updated website frequently <http://cpny.co.uk/>.



### Key Contact Details

- Jack Davies (CPNY Chief Executive Officer)  
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- James Sprangle (CPNY Engagement Officer)  
[james.sprangle@cpny.co.uk](mailto:james.sprangle@cpny.co.uk)