



Creating Opportunities to Flourish through Inspirational Leadership

21/05/15 Contractor Vote Results

At the EGM on Thursday 21st May 2015 Community Pharmacy North Yorkshire voted unanimously to establish a Company Limited by Guarantee for the sole purpose of supporting the interests of pharmacy contractors. For the ballot to be carried, 66.3% of the votes cast had to have been FOR the motion.

Result

For = 102 (100%)

Against = 0

What Happens Next?

- A company named *Community Health Ltd* has now been enacted.
- Initial Directors and a Company Secretary of Community Health Ltd will meet and draw up a contractor membership offer document. (Tuesday 2nd June 2015).
- The membership offer document will be sent to all contractors, inviting them to join the company and attend its first meeting.
- At the first meeting official Directors and a Company Secretary will be elected.
- CH Ltd will develop a tender strategy.
- CH Ltd will tender for NYCC's Smoking Cessation contract.

As a result, CPNY will be contact with you in the next few weeks to officially invite you to sign up as a member and announce its first member's meeting early July 2015. Please look out for this email and ensure the owner/s is informed if you are responsible in their stead.

BREAKING NEWS

Community Health Ltd is now responding to its first tender - "Specification for a pilot - NHS Health Check Programme Scarborough Outreach Service".

Alcohol Identification & Brief Advice

Training for Pharmacies

If you are a community pharmacy that has signed up to deliver the Alcohol Identification & Brief Advice Service commencing 1st July, as part of your contract you must attend the [Free Alcohol Identification & Brief Advice training](#). You cannot deliver this service until you have received the training, delivered by Drugtrain in various locations throughout North Yorkshire. Brief Advice involves offering simple advice and only takes a few minutes to complete. Brief Advice can be given in a variety of settings by non-alcohol specialist services, such as Community Pharmacies.

Available training sessions for Pharmacy staff in June:

- Scarborough: 11th June, 6.30pm-8.30pm
30th June, 6.30pm-8.30pm
- Northallerton: 24th June, 6.30pm-8.30pm
- Skipton: 16th June, 6.30pm-8.30pm
- Knaresborough: 26th June, 6.30pm-8.30pm

Refreshments will be provided at all training sessions.



Drugtrain is delivering training on behalf of North Yorkshire County Council. You can contact Drugtrain on 01226 738321 or email admin@drugtrain.org.uk

Actions for Contractors

- Seek more detailed information about the Alcohol Identification & Brief Advice training (including course content and venue details) by visiting: [www.drugtrain.org.uk/NorthYorkshire Pharmacy](http://www.drugtrain.org.uk/NorthYorkshire_Pharmacy).

- For pharmacies to be able to deliver the Alcohol Identification & Brief Advice service, you MUST have attended this training, [so book your place now to avoid delay](#) by visiting: http://www.drugtrain.org.uk/AIBA_NorthYorkshire_Pharmacy.html.
- If you are unable to make any of the Pharmacy Specific training dates mentioned above, or, once you have attended the 2 hour session you feel that you would like to know more, Drugtrain also offers the Alcohol Identification & Brief Advice training sessions as a full-day course. Please see here for the full-day session dates and availability: http://www.drugtrain.org.uk/AIBA_NorthYorkshire_OpenCourses.html.

- Sunday 21st June - London and Cardiff
- Sunday 12th July - Leeds and Birmingham
- Sunday 19th July - Liverpool and Manchester
- Sunday 26th July - Glasgow and Stirling



Committee Member Vacancy

At the 21st May 2015 committee meeting the resignation of Bhavin Morjaria was declared. CPNY wishes him all the best



for the future and is grateful for his service. At the same meeting it was agreed that CPNY would co-opt a new, independent contractor to take Bhavin's place. Until that time comes, the committee will carry on with 14 members.

Action for Contractors

- Any contractor that meets the aforementioned criteria and wishes to express their interest in applying for the vacancy should email james.sprangle@cpny.co.uk.

Flu Vaccination Training

The NPA has arranged a number of flu vaccination training sessions to enable pharmacists to administer a range of vaccinations, including those available through the NPA's PGD service. The practical training sessions will cover anaphylaxis, basic adult life support and information on the vaccination training programme. These sessions are supported by a series of online training modules.

The NPA's vaccination programme is offered to members at a highly competitive price and is suitable for those who are new to vaccination services, as well as those requiring refresher training. By the end of the course, participants will be competent in intramuscular, subcutaneous, intradermal and nasal administration.

Training will be held at the following dates and locations:

- Sunday 31st May - London

Action for Contractors

- To get further details/pricing and register for flu vaccination training, contact Pharmacy Services Account Manager, Nigel Page, on 01727 858687 (ext 3395) or email consultant@npa.co.uk.

EllaOne EHC

As a result of the new, imminent NYCC sexual health contract it is indicated that pharmacies are to use EHC in the form of ellaOne. Pharmacists that are to sell ellaOne EHC are able to find useful information by visiting the link provided below. This information may also be useful as pre-training reading for a PGD and includes points such as:



- What is ellaOne?
- Cases to learn from
- Pharmacist's role
- Download ellaOne pharmacy training

Action for Contractors

- Find out more by visiting: <http://www.ellaonepharmacists.co.uk/>.

EPS2 & Repeat Dispensing

Now that EPS2 is becoming a reality for all, Repeat Dispensing (on EPS) is beginning to transpire. Whilst the original training for Repeat Dispensing was undertaken by most of you some ten years ago, as the acceptance by GP practices was originally low, most of you have probably rarely had much to do with any Repeat Dispensing at all.

CPNY would like to remind all contractors that, under the Essential Service Spec. for Repeat Dispensing, pharmacy staff members are required to check with patients that ALL



items on the prescription are required. This should happen on every occasion one is supplied and any items that are not required should be marked "ND".

Patient-centred Professionalism

The General Pharmaceutical Council (GPhC) is asking patients, the public and pharmacy professionals to give their views on what patient-centred professionalism means to them. CPNY wants to encourage as many people as possible to take part in the discussion to help the GPhC find out what is most important to patients and professionals when considering the need for 'patient-centred professionalism' in pharmacy.

The GPhC has started this conversation by launching a discussion paper which asks a number of questions, including:

- What are the characteristics demonstrated by someone who is professional?
- What are the characteristics demonstrated by someone who is patient-centred?
- What situations have you been in where you thought pharmacists and pharmacy technicians acted professionally or had been patient-centred?

Action for Contractors

- Download and read the discussion papers (provided below), answer the questions and take the "Next Steps".

[Download Patient-centred professionalism in pharmacy](#)
[\[PDF 328KB\]](#)

[Download Proffesiynoldeb fferyllol â'r claf yn ganolog iddo](#)
[\[PDF 332KB\]](#)

General Pharmaceutical Council

Disposal of Unwanted Medicines

As you will be aware, pharmacies are obliged to accept back unwanted medicines from patients under Essential Service 3

of the NHS Community Pharmacy Contractual Framework. The collection and disposal of these medicines is funded by NHS England and provided by SRCL or PHS who supply each pharmacy with a number of waste collection bins or sealed units in which to store the patient returns until collection. For clarification, this service is for the collection and disposal of unwanted patient returned medicines only. We have recently become aware of some pharmacies accepting back dressings and appliances from patients and putting them into the sealed units for disposal.

If a patient brings dressing or appliances to your pharmacy for disposal please advise them to dispose of them in their household waste. If you receive a mixed bag of patient returns which contains unwanted medicines, as well as appliances and dressings, you can dispose of them in your own trade waste; or, if they are in good condition and reusable please consider donating them. Unfortunately there is no central organisation that will accept these items; however, you may like to try your local Red Cross in the first instance.

Any queries should be directed to David Iley, Primary Care Project Officer for the North (Yorkshire and the Humber).

Email: David.iley@nhs.net

Phone: 07900 715224

NYCC Public Health Update

North Yorkshire County Council Public Health has recently purchased access to PharmOutcomes, a web based data collection and invoicing tool. The tool will eventually be used for all Public Health commissioned pharmacy services in North Yorkshire. There will be a phased transition away from the current excel collection templates, starting with Emergency Hormonal Contraception (EHC) on July 1st.



Action for Contractors

- If your pharmacy is a provider of EHC, or any other North Yorkshire Public Health commissioned services, look for more detailed information on the change in future communications.

Stakeholder Group Update

On May 14 2015, the PCS Services Stakeholder Group agreed to begin to look at transforming its role into a Stakeholder Forum within the Intelligent Customer Function (ICF). The ICF will manage the contract between NHS England and the new supplier, which is expected to begin on August 1, 2015. The future Stakeholder Forum will be

extended to include representation from the Health and Social Care Information Centre (HSCIC) and the new supplier. Its purpose will be to ensure that NHS England, as the commissioner for primary care support services, understands and takes account of the views of key stakeholders and enables them to influence the delivery and future direction of services.

The Stakeholder Group meets again in July to agree new Terms of Reference and become the Stakeholder Forum. The forum will meet quarterly and will have a number of user groups, the exact role of which will be set out in the final Terms of Reference.

If you have any questions about the future role of the Stakeholder Forum, please email england.pcsinfo@nhs.net

Procurement Update

The full business case (FBC) recommends a preferred bidder. This was agreed by the NHS England board in April and is now with the Department of Health for approval.

Efficiencies Programme

The PCS Services Partnership Forum, which includes representatives of the trade unions, met in April and confirmed that NHS England will close nine sites: Carlisle, Stockport, Manchester (Millennium House), Salford, Shrewsbury, Worcester, Stoke and London (Cantilever House and Marylebone Road). PCS Services has consulted with staff on the closure of these sites, which are expected to have closed by the end of June.

Letters have been sent from local PCS Services offices to contractors, to advise them of changes to contact and other details.

The Operational Management Team overseeing the service will continue to ensure that local services remain safe and continue to support the needs of local contractors.

Future CPNY Meeting Dates

Any contractor that wishes to attend any meeting is urged to do so. If you do wish to attend one of the meetings, arrange this by contacting either your assigned buddy from the committee or James Sprangle (Engagement Officer) at james.sprangle@cpny.co.uk. We can then amend any agenda to address any issues you feel should be raised at the time.

Time	Day	Date	Venue
7pm	Thursday	16 th July 2015 (AGM)	Crown Hotel, Boroughbridge
Sue Sharp (PSNC Chief Executive) will be the guest speaker at the AGM			
1.45pm	Thursday	17 th September 2015	Harrogate, Yorkshire Showground
1.45pm	Thursday	19 th November 2015	Innovation Centre, York

Action for Contractors

- Add AGM date (7pm 16th July) to your diaries.

Actions for Contractors	Complete
Seek more detailed information about the Drugtrain Alcohol IBA training.	
Book your place for the Alcohol IBA training.	
Look into the Alcohol IBA full day courses.	
Express your interest in the committee member vacancy if you wish to do so.	
Register for the NPA flu vaccinations training.	
Research ellaOne online, prior to PGD training and/or selling the product	
Download and read the Patient-centred Professionalism papers, answer the questions and take part in the discussion.	
Seek more information regarding the change in future communications of NYCC if you provide EHC or any other North Yorkshire Public Health commissioned services.	
Add AGM date (7pm 16 th July) to your diaries.	

Contractor Communication

CPNY urges all contractors to keep up to date with all the latest news by following us on Twitter at [@CPNY_News](https://twitter.com/CPNY_News) https://twitter.com/CPNY_News and checking our regularly updated website frequently <http://cpny.co.uk/>.



Key Contact Details

- Jack Davies (CPNY Chief Executive Officer) jack.davies@cpny.co.uk
- James Sprangle (CPNY Engagement Officer) james.sprangle@cpny.co.uk