

Newsletter

North Yorkshire Local Pharmaceutical Committee

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General news and information

IMPORTANT NOTICE

As this Newsletter is only published bi-monthly, any urgent information and messages are sent out by e-mail. I would recommend you sign up to the LPC database to receive all news and information as it happens, giving either work or personal email addresses. I can confirm this database is not shared with any other organisations.

Committee changes

The committee welcomed two new members, Bhavin Morjaria and Warren Cunningham to the September meeting.

Bhavin is an independent contractor (Marsden pharmacy Group) replacing David Gill, and Warren is a CCA representative from Boots in Thirsk, and replaces Shirley Maude.

AGM event and feedback

At the "Have your say" event on July 18th, pharmacists were given the opportunity to comment on existing enhanced services and future enhanced services.

The LPC asked for further feedback from contractors on what works and what doesn't as we will be feeding in to the local authorities for the service reviews which they will be undertaking before April 2014.

The results of this feedback are enclosed with this Newsletter. If you have anything to add to this, please email Hazel.



New Medicines service (NMS)

NHS England has agreed to extend the commissioning of the New Medicine Service (NMS) until the end of December 2013. This means that community pharmacies can continue to recruit new patients to the service up until December 31st 2013 and will receive payment for these patients even where the service is completed in January or February 2014. The service specification will remain the same.

No decision has been made about the future of the service beyond December but this is under active discussion as part of PSNC's ongoing funding negotiations with NHS England.

The long-term future of the service will also be informed by the Department of Health (DH) commissioned evaluation of the service which is expected to be published in early 2014.

LPN

The NHS England area team advertised on September 18th via NHS Jobs website <http://www.jobs.nhs.uk> for a chair for the local professional network, which will be the interface between pharmacy and commissioners. other professions, etc
This is the first stage of setting up the pharmacy LPN and once the chair is appointed, clinicians posts will also be advertised. (All posts are remunerated)
The application date has now gone (the details were sent out via email for those on the LPC database) and I will keep you updated on progress and any other advertised positions via email as they arise.

Flu Vaccinations

We are now finally in dialogue regarding this service across the area team area, and there's a chance that a pharmacy scheme may be commissioned late in the season for mop-up's and to build the outcomes platform for a full 2014 season but this is still under discussion.



Thank you to all those who responded to my request for information on accredited pharmacists in the area as I now have a list so that **if** we get the green light and it will have to be a quick turnaround, they will probably commission from existing accredited pharmacist.

If anyone is accredited and didn't respond to the email sent on 12th August, please let me know.

Landscape Documents

Enclosed with this Newsletter are the latest Landscape Documents for York and North Yorkshire, detailing who to contact for what in the new NHS. These have been sent previously to all pharmacists on my database . Please keep this to hand for details of who to contact for what in the new environment. Updated versions will be posted on the LPC website.

Controlled Drugs

Dr Paul Twomey has been confirmed as the accountable officer for the Area Team

Requests to Destroy CD stock

All requests for the destruction of CDs should be made via e-mail to ENGLAND.NYHAT-ControlledDrugsDestroy@nhs.net. If you do not have access to e-mail then please fax your request via 01904 670645 or telephone 07900715252 using the form circulated by the area Team

Reporting of CD Incidents:

It continues to be a legal requirement for incidents involving CDs to be reported to the AO. It is strongly recommended that these are reported directly by personnel involved or aware of the incident rather than expecting incidents to be reported by others, such as managers, head offices or substance misuse services.

- **Serious / urgent incidents** notify Paul Twomey via (kathy.palmer1@nhs.net or 07900715252)

All other incidents should be reported as follows:

- **North Yorkshire incidents to NY LIN** - email to ENGLAND.NYHAT-ControlledDrugsNYIncidents@nhs.net

HLP

Early this month CPPE will be running an extended e-learning programme on Healthy Living Pharmacies. This is an 8 week online course and will be relevant to those in localities starting out on the HLP journey as well as to those in existing HLP sites who are accrediting subsequent waves.

This programme will equip participants with the knowledge and skills to implement the principles of Healthy Living Pharmacy. It covers the basics of HLP, including leadership and uses the self-assessment checklist as a basis for identifying and meeting learning needs.

The last course was hugely popular with over 120 students signing up. Please see CPPE website for further details.

The LPC is still planning to take forward this initiative, which stalled locally due to the reconfiguration of the NHS and Public Health responsibilities.

Contractual and NHS information

Pre-acceptance audits

IMPORTANT – ACTION REQUIRED

The LPC has been advised that there are still a number of pharmacies who have not completed the Pre-acceptance Healthcare Waste Audits, which should have been done by 1st July 2013

This is now an Environmental Agency legal requirement.

Failure to provide an audit report to SRCL by 1st July 2013 could result in the Environment Agency prohibiting SRCL from collecting your waste.

Access to the HTM 07-01 document can be found at the following web link

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/153129/dh_133874.pdf
[pdf](#)

PSNC have developed a toolkit to aid contractors in this process. This can be accessed from;

http://www.psn.org.uk/pages/pre-acceptance_waste_audit.html

Once completed you would be required to submit the audit to the following address; SRCL Auditing Team, Indigo House, Sussex Avenue, Leeds, W Yorks, LS10 2LF Or email it to audits@srcl.com

Alternatively SRCL have an on-line audit tool which is free to use for customers who produce less than 500kg of hazardous waste per annum. Completion will allow you to demonstrate compliance with the latest waste regulations. If you wish to complete the pre-acceptance audit using the SRCL on-line tool please access the following site <http://srcl-audit.com/>, click on register and follow the instructions. When asked for your customer ID you will need to input your account number and site ID as one continuous number. For example if your account is 9009988-025 you will need to enter 9009988025.

When you have completed the pre-acceptance audit please could you email David Iley at the following address david.iley@nhs.net stating that you have completed the audit along with your pharmacy name, address and SRCL account number.

Your account number and site ID should be detailed on your last consignment note. If you're unable to find it please email David Iley. If you have any problems using the audit please contact SRCL on 0333 240 4400.

Community Pharmacy Assurance Framework

IMPORTANT – ACTION REQUIRED

The area team sent out the notification that pharmacies have to complete the community pharmacy assurance framework by post in August. Deadline for completion was 20/9/13.

There are a number of pharmacies that have not done so.

This is a reminder that anyone failing to complete and return this framework will be prioritised for a monitoring visit.

The Area Team have agreed that pharmacies can complete this online if they prefer, by accessing it from PharmOutcomes and emailing it to the area team after completion to

England.pharmacyreturns@nhs.net

All independent contractors should have log-in details (same ones as for PharmaBase.) CCA companies will be sending the log-in details out from head offices.

If you are an independent and do not have, or have lost your log-in details, you can go to the **Help** page at pharmoutcomes.org and send them a request; they will then contact you and help you get online with the system.

There are big advantages for filling in CPAF using PharmOutcomes rather than manually filling in the forms, not least being that the system will save your answers to the CPAF questions and then allow you to download the completed CPAF to either print or email to the Area Team and it will remember the answers from one year to the next – if you used the PSNC provided Contract Workbook/CPAF module last year, those answers have been imported into the new PharmOutcomes and should be visible in the right-hand column of this year's assessment as an aide-memoire.

EPS release 2

Harrogate practices have now requested to go live with EPSr2 at the end of November and so we are in the 8 week run up period. The LPC was originally told this would not be until the new year. One Selby practice has also requested to go live.



B82027 The Spa Surgery, Harrogate	HG1 5AR	26/11/2013
B82016 East Parade Surgery, Harrogate	HG1 5AR	27/11/2013
B82076 St Luke's Medical Practice, Harrogate	HG1 5AR	28/11/2013
B82091 Park Parade Surgery, Harrogate	HG1 5AR	04/12/2013
B82012 - Leeds Road Practices, Harrogate	HG2 8AY	05/03/2013
B82097 – Scott Road Selby	YO8 4BL	04/03/2014

What you will need to do is make sure your system is EPSr2 ready and then;

- Ensure all staff are trained in EPS r2 (*I am informed pharmacy training is online and the pharmacies are aware of this*). You may also need some support from your pharmacy system suppliers.
- Ensure all staff have working smart cards and that the EPS 2 roles are recorded on them.
- Ensure you have an extra printer tray or printer for printing dispensing tokens
- Ensure you order a stock of dispensing tokens (up to 2 boxes can be ordered at one time), (*Gill Braithwaite is implementing the dispensing tokens process for NYY which has been adopted for Hull & East Riding gillbraithwaite@nhs.net*)
- Start collecting nominations from patients and recording them on your pharmacy system (*not recommended to collect more than 8 weeks in advance of the go live*)

Useful factsheets: <http://systems.hscic.gov.uk/eps/dispensing>

Prescription Tracker: <http://systems.hscic.gov.uk/eps/dispensing>

Deployment map: <http://systems.hscic.gov.uk/eps/stats/deploymap/national>

N.B This information was sent to Harrogate contacts in my database by email on 25/9/13.

The LPC is working with the Health and Social Care Information Centre Electronic Prescription Service (EPS) and the area Team to produce a local guide which will be distributed by the LPC.

We are also organising some evening events for pharmacy staff, the first will be in Harrogate in November, details to be circulated by email.

Contract applications, decisions and changes

Pending applications

Stokesley, new application from Expertcare Ltd offering to secure identified improvements or better access between the vicinity of North Road and High Street, Stokesley.

Harrogate, application from YOP Ltd, 37-38 Hammerain House, Beech Ave, Harrogate HG2 8ER – distance selling premises.

Selby, application for premises approval for dispensing at Beech Tree Surgery, 68 Doncaster Road by Dr Williams & partners.

York, application for a no significant change relocation of Monkbar Pharmacy from 3 Goodramgate to 31-33 Monkgate.

Application decisions

Topcliffe – repeat application from Homecare (Yorkshire) Ltd in respect of distance selling premises at Unit AA, Alanbrooke Industrial Park, Station Road, Topcliffe, YO7 3SE, has been conditionally approved by the Area Team of NHS England.

York, Acomb, the appeal against the granting of the “no significant change” relocation to Gale Farm Surgery, 109-119 Front Street, Acomb, York, YO24 3BU by Lloyds Pharmacy Ltd from 28 York Rd (and current 100hr pharmacy to cease trading) was rejected by the litigation authority so the decision of the area Team to grant this application stands.

Other Changes

5.2 York – new contract, Haxby Group Pharmacy Ltd (100 hour pharmacy), t/a Huntington Pharmacy, Huntington Surgery, 1-3 North lane, Huntington, YORK, YO32 9RU Tel. 01904 721724 / Fax 01904 765879 Opened 21.06.13

5.3 Topcliffe – new contract, Homecare (Yorkshire) Ltd (distance selling) Unit AA, Alanbrooke Industrial Park, Station Road, Topcliffe, YO7 3SE Tel. 07983 870230 Opened 24/6/13

LPC Website

The new look LPC Website is still being developed – apologies for the delay in getting this finalised. Newsletters, agendas, news items, minutes and local resources will be published on the LPC website which can be accessed via the psnc.org.uk website (open access, no password required).

Suggestions for what you might like to find on the website will be gratefully received.

Future LPC meetings;

November 21st 2013, full day meeting held at the Crown Hotel, Boroughbridge.

To enable more contractors to attend LPC meetings, January and July meetings will now be rotated around North Yorkshire and include an evening session for contractors.

2014 dates;

January 23rd 2014 York (venue TBC) –including an evening presentation on EPSr2

March 20th (Boroughbridge)

May 22nd (Boroughbridge)

July 17th (Harrogate, venue TBC)

September 18th (Boroughbridge)

November 20th 2014 (Boroughbridge)

Any pharmacist can attend any LPC meeting as an observer, contact the Chief Officer for details. A bi-monthly Newsletter will be sent out to update you on important issues and full copies of the minutes of LPC meetings (non-confidential matters only) are available on request from the Chief Officer or via the LPC website. The Chief Officer also has a database of contractors who receive

information items and Newsletters electronically; anyone wishing to be added to this list, please e-mail Hazel on hazeldmarsden@msn.com

For employee pharmacists and locums, please give your home email address if you prefer, or cannot easily access emails with attachments at work.

Any queries regarding the LPC or community pharmacy issues should be made to the Chief Officer preferably by email.

Feedback on the work of the LPC always welcome.

SUMMARY OF ACTIONS FROM THIS NEWSLETTER

CPAF & Pre-acceptance audits	Ensure these are completed and returned	
Have your say on services	Email your views to Hazel	
EPS release 2	check you are ready with EPSr2 system & smartcards. Watch out for news of the kick off events.	
LPC database	Register email address with Hazel	
HLP	Undertake CPPE course	