



Creating Opportunities to Flourish through Inspirational Leadership

PharmOutcomes – Advanced Flu Vaccination Service Update

As PharmOutcomes will be supporting your flu vaccination delivery this year, the newsletter below will inform you of the key features PharmOutcomes has worked hard to develop to support contractors. The features will allow the pharmacist to focus on service delivery and remove most of the administrative burden associated with service management. Using the service whilst patient facing is by far the most efficient way to offer flu vaccinations as this guarantees prompt GP notification and inclusion of your service delivery in the BSA return that must be submitted monthly.



Key Features Summary:

- Read coded GP notification that will be auto-sent as data is saved. This is in the format of the national template. Where a secure email address for the GP practice has not been provided the system will prompt a hard copy notification to be printed and sent.
- Patient consent form that can be printed in a pre-populated form that again meets the requirements of the national template. This is printed when data is saved.
- Patient questionnaire that can be printed off in the required format when data is saved.
- Pre-populated BSA return available for the month end submission, just click and print.

The entire newsletter can be downloaded and viewed in PDF format here: <http://cpny.co.uk/our-news/pharmoutcomes-advanced-flu-vaccination-service-update/>.

Action for Contractors

- Download and read the PharmOutcomes newsletter if you are set to use the service.

NYCC's Flu Vaccination Scheme Launched

Winter is fast approaching and the North Yorkshire County Council (NYCC) has launched its annual flu vaccination campaign. Community pharmacies play a key role in helping to vaccinate the Council's workforce against the worst effects of flu, and to help prevent outbreaks amongst the vulnerable population they work with.

This year, frontline Council staff that work in adult social care will be given vouchers to present with their ID badges at pharmacies to receive their free flu jabs. Pharmacies will be reimbursed on return of the voucher to the Council. The Council's vaccination programme is separate to the scheme which provides free flu vaccinations to NHS workers. Only pharmacies that have specifically opted into the scheme with the Council will need to provide the vaccination free of charge to Council staff.



Encouraging frontline staff to get vaccinated against flu can reduce the chance of passing on the virus to their vulnerable patients, and help prevent outbreaks in facilities such as care homes. For more information, or if your pharmacy would like to participate in the scheme, please contact:



- Vicky Waterson, Health Improvement Manager, at Vicky.waterson@northyorks.gov.uk or on 01609 532450
- Tessa Johnson, Health Improvement Officer, at tessa.johnson@northyorks.gov.uk or on 01609 797404

Action for Contractors

- Use the details provided to contact the appropriate people to participate in the scheme or to acquire more information.

Prepare for the CPAF Screening Questionnaire

All pharmacies should have been sent a letter from NHS England regarding the introduction for new arrangements for the Community Pharmacy Assurance Framework (CPAF). This letter highlights that during the month of October 2015, NHS England will request that you partake in the CPAF screening questionnaire for 2015/16.

To prepare you for this questionnaire, the NHS Business Services Authority (NHSBSA) has provided the electronic portal – so you can see not only the questions, but also the layout and how the system works. This portal is not the live site that will be used to record your responses for the CPAF, so you can prepare and try different answers in order to see how the scores are managed. We highly recommend that all contractors use this opportunity to prepare for the CPAF questionnaire by visiting the following link: https://www.snapsurveys.com/wh/SURVEY_PREVIEW.asp?k=144249092545.



Action for Contractors

- Use the portal provided by the NHSBSA to prepare for the CPAF screening questionnaire.

Alcohol IBA – Rethink Your Drink Scratch Cards Launched

Scratch cards are now available from Public Health NYCC for use by pharmacies that have signed up to deliver the Alcohol Identification and Brief Advice Service and whose staff have completed the mandatory free training provided through DrugTrain.

The scratch cards are a straightforward and speedy tool to enable front line staff to engage with customers/patients in conducting the first part of the Alcohol AUDIT screen. Customers/patients are encouraged to use the scratch card to find out their alcohol rating. The revealed 'score' helps determine an individual's alcohol risk and highlights the appropriate support needed; from simply providing a leaflet to conducting a full AUDIT. The scratch card information will be recorded by pharmacies on PharmOutcomes to enable information from the first part of the screening to be analysed. PharmOutcomes will also enable pharmacies to complete the full AUDIT, make direct referrals to supporting organisations and submit data required for payment of service delivery.

If your pharmacy staff have not completed the free training yet to enable your pharmacy to sign up to deliver the service there is still time to get booked on. The Brief Advice course is aimed at non-alcohol specialist workers/volunteers working within the county of North Yorkshire. The aim of

the training is to increase early identification of problematic (hazardous, harmful and dependent) drinking, and to reduce the harm from alcohol for individuals, families and communities in North Yorkshire. Training can be tailored to the needs of an organization and pharmacy twilight sessions are also available.

Please contact Drugtrain on 01226 738321 or email admin@drugtrain.org.uk for more details and forthcoming dates.

Actions for Contractors

- Acquire your scratch cards or find out more training details by contacting Drugtrain via the information provided.



Pharmacies Can Help Prevent Carers Reaching Crises

Fiona Kaley, Information and Development Worker, gave a brief presentation to the CPNY Committee during their September 2015 meeting on behalf of the Hambleton and Richmondshire Carers Centre (H&RCC). It highlighted how pharmacies could play an important part in preventing people (Carers) who are caring without pay, for a friend or relative, from reaching crisis point. A Carer may be caring due to illness, disability, a mental health problem, an addiction or simply because someone is frail or elderly. H&RCC is one of 5 independent contracted providers of Carer Support Services throughout North Yorkshire. They are all charitable organisations providing free information and confidential support to people who care for a friend or relative. Three of the providers, including H&RCC, are Network Partners with Carers Trust, the national charity for carers, which has already worked at national level with pharmacy colleagues to raise awareness of carer issues.



Pharmacies, along with other health organisations, are well placed to help break down barriers by thinking about different ways in which they can contribute to raising awareness, such as:

- Displaying leaflets and posters about local services.
- Providing carer information in or on prescription bags.
- Sponsoring an event.
- Helping to promote Carers Week in June each year.

- Referring or signposting Carers, with their permission, directly to support.

All Carer service providers are interested in working with pharmacies to raise awareness within their localities. Please contact your local Carer Support Service to find out more and for leaflets and information specific to your locality.

For more information and contact details for Carers' Centres in each locality, visit: <http://cpny.co.uk/our-news/pharmacies-can-help-prevent-carers-reaching-crises/>.

Action for Contractors

- Get involved in the scheme and find out more details by visiting the link provided or contacting Fiona Kaley (fiona.kaley@hrcarers.org.uk).

Final Free Respiratory Medicine Training Date Approaching

The final free respiratory training date arranged specifically for local community pharmacy teams and colleagues in secondary care is fast approaching. Book your place now!

Thursday 8th October 2015
 The Downe Arms Hotel
 Main Road
 Wykeham
 Scarborough
 YO13 9QB

The evening will include:

- An overview of Asthma and COPD medicines management (new and old)
- Inhaler workshop – devices and techniques

By the end of the evening the delegate will have an improved knowledge and understanding of asthma and COPD and be more familiar with the various devices available to patients.

E-certificates of attendance will be sent to assist with your professional development requirements post event.

To reserve your place or if you would like to submit any questions please contact Ellie Holmes via your preferred method:

E: ellieholmes@wpem.co.uk

W: www.wpem.co.uk

T: 07899753784



Action for Contractors

- Book your place for the final COPD training date now, if you have not already attended a course, by contacting Ellie Holmes (details provided).

Free EPS Masterclass Training for All Community Pharmacy Staff

More than 800 [Electronic Prescription Service](#) (EPS) new masterclass [training events](#), organised by the EPS Team at the Health and Social Care Information Centre (HSCIC), will be held throughout England from late



September 2015 until the end of June 2016. The training events are being organised in association with PMR dispensing system suppliers, Local Pharmaceutical Committees (LPCs), and the Pricing Authority, to help all pharmacy staff including: counter staff, dispensing technicians, pharmacists and locums to get the most out of EPS.

The free masterclass training will focus on three areas:

1. **Pharmacy system training**, tailored specifically to your PMR system, covering how to use EPS Release 2;
2. **Business process change** and how to get the best out of EPS, including business continuity; and
3. **A claiming and endorsing masterclass** presented by the Pricing Authority.

The first masterclass events announced take place in Durham, Cheshire, Leicester, and Warrington during late September and October. There will be at least seven training sessions in each LPC area, covering each of the PMR systems:

- Analyst;
- CoMPaSS;
- NexPhase;
- Pharmacy Manager;
- ProScript;
- ProScript LINK;
- Rx Webb.

We would encourage all community pharmacy teams to attend at least the local event which relates to your PMR system. Attendance of the training can count towards your continued professional development. Further dates and details will continue to be announced at tinyurl.com/traineps.

Action for Contractors

- Book your place for the EPS Masterclass training via the link provided.

New Weekly CPNY Update

Here at CPNY, we are aware that we have sent you a lot of emails and reminders over recent months. To alleviate this, it has been decided that we shall now send you just **ONE** weekly update every Friday with links and information from perhaps several messages. If you do happen to receive a single email before the Friday, it will be urgent.

Also, if you know of anyone that should receive these updates, please advise them to send us their email address and details.

PLEASE NOTE: These weekly updates will be sent to you from cpny@cpny.co.uk.

Future CPNY Meeting Dates

Any contractor that wishes to attend any meeting is urged to do so. If you do wish to attend one of the meetings, arrange this by contacting either your assigned buddy from the committee or James Sprangle (Engagement Officer) via james.sprangle@cpny.co.uk. We can then amend any agenda to address any issues you feel should be raised at the time.

Time	Day	Date	Venue
1.30pm	Thursday	19 th November 2015	Innovation Centre, York
TBC	Thursday	21 st January 2016	The Allerton Court Hotel, Northallerton
TBC	Thursday	17 th March 2016	Richmond (Venue TBC)
TBC	Thursday	19 th May 2016	Skipton (Venue TBC)
TBC	Thursday	21 st July 2016 (AGM)	Innovation Centre, York
TBC	Thursday	15 th September 2016	Malton (Venue TBC)
TBC	Thursday	17 th November 2016	Harrogate (Venue TBC)

Actions for Contractors	Complete
Download and read the PharmOutcomes newsletter if you are set to use the service during the flu vaccinations period.	
Use the details provided to contact the appropriate people to participate in the NYCC Flu Vaccination scheme, or simply to acquire more information.	
Use the portal provided by the NHSBSA to prepare for the CPAF screening questionnaire.	
Acquire your Alcohol IBA scratch cards or find out more training details by contacting Drugtrain via the information provided.	
Get involved in the Carers' scheme and find out more details by visiting the link provided or contacting Fiona Kaley (details provided).	
Book your place for the final COPD training date now, if you have not already attended a course, by contacting Ellie Holmes (details provided).	
Book your place for the EPS Masterclass training via the link provided.	

Contractor Communication

CPNY urges all contractors to keep up to date with all the latest news by following us on Twitter at [@CPNY_News](https://twitter.com/CPNY_News) https://twitter.com/CPNY_News and checking our regularly updated website frequently <http://cpny.co.uk/>.



Key Contact Details

- Jack Davies (CPNY Chief Executive Officer)
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