

Electronic Prescription Service (EPS) Prescription Tracker (Revised July 2015)

The improved prescription tracker allows you to check the status and history of electronic prescriptions.

You must have a legitimate reason to verify that a prescription exists or to identify a prescription status.

For further information visit: www.hscic.gov.uk/eps/tracker

What's new?

- Search by date range, prescription ID and status
- Now also showing nominated dispenser
- 'My Site' and 'Show Barcode' features
- Applied or pending cancellation requests

Enter or copy and paste Prescription ID (barcode) from the prescriber system or token.

NEW 'My Site' feature — search for all prescriptions for your site. Note: This type of search will not return any results for users logged on using a Virtual Local Pharmacy (FFFFF) user role profile as prescriptions aren't associated with a virtual organisation.

Search results showing:

- Prescription status
- Issue date
- Prescription type and issue number

Prescription ID	Status	Issue Date	Prescription Type
42084E-E84068-2028BC	Cancelled	19-Jun-2015 12:26:36	Repeat Prescribing (0002) Issue 1 of 1
966239-E84024-0386DH	Cancelled	23-Jun-2015 18:00:33	Repeat Prescribing (0002) Issue 1 of 1
9D9F6F3-E84024-0396CN	Cancelled	23-Jun-2015 18:00:30	Acute Prescription (0001)



The EPS prescription tracker doesn't make any clinical or sensitive information available about a patient's prescription.

For more information on EPS visit: www.hscic.gov.uk/eps

Sign up to the EPS bulletin for regular updates and guidance:

www.hscic.gov.uk/epssignup



@EPSnhs

Version 4, July 2015

Prescription and dispensing details

Prescription and Dispensing Details

Prescription ID
9DF6F3-E84024-03B6CN

Prescription Treatment Type
Acute Prescription (0001)

Prescription Type
General Practitioner Prescribing - GP (0101)

Date/Time Signed
23-Jun-2015 18:00:30

Prescriber Organisation
THE PINE MEDICAL CENTRE (E84024)

Prescriber Contact
020 8866 xxxx

Nominated Dispenser
HEALTH SIDE CHEMIST (FFH31)

Dispenser Organisation
Not Recorded

Dispenser Contact
Not Recorded

Patient NHS ID
614 XXX XXXX

Prescription Status
Cancelled

Applied Cancellations
Prescription - Clinical Grounds
Linletem 1 - Clinical Grounds

Pending Cancellations
None

Prescription Event History

Message	Sent Date	Organisation	From Status	To Status
Prescription upload successful	23-Jun-2015 17:00:34	E84024	None	To be dispensed
Prescription/Item was cancelled	23-Jun-2015 17:05:05	E84024	To be dispensed	Cancelled

Buttons: Close, Show Barcode

Now also identifying nominated dispenser for a prescription

NEW Applied or Pending Cancellation requests - see if a cancellation applies to the whole prescription or one of the items on it, as well as the cancellation reason.

'Copy and paste' a Prescription ID (barcode) into your dispensing system to retrieve a prescription or use the new 'Show Barcode' feature.



Online help is available at every stage

Back Forward Exit Help

EPS Prescription Tracker **NHS**

Prescription Tracker online help

How do I?
Tell me more...

- Purpose of the EPS Prescription Tracker
- Search Results
- Prescription and Dispensing Details
- Prescription Event History

Prescription Event History

A chronological event history for the prescription, or issue of a repeat dispensing prescription, is shown at the bottom of the prescription details page. Details of the prescription and dispensing events related to the prescription can be viewed by clicking on the Prescription ID link.

Guidance for each of the prescription "Status" values:

- Message - A short description of the transaction.
- Sent Date - The date and time of the event.
- Organisation - The Accredited System ID (ASID) of the EPS-enabled system that submitted the transaction. This is shown as a link which will display known organisation details for that ASID.
- From Status - The prescription status preceding the processing of the event by the EPS.
- To Status - The prescription status following the processing of the event by the EPS.

Organisation Details

Organisation ODS Code
Y02 XXX

Organisation Name
INTRAHEALTH.

Organisation Address
PASTURE CLOSE PHARMACY
COUNTY DURHAM

Organisation Contact
0191 xxx xxxxx

Close

Organisation contact details now available

Benefits of the prescription tracker:

- Transparency for both prescribers and dispensers.
- Practice and pharmacy can check the current status of a prescription and can advise patients with confidence.
- Pharmacies can 'copy and paste' a Prescription ID (barcode) into their dispensing system to retrieve a prescription.
- Pharmacies can double check that a claim has been submitted, which is useful for expensive items.