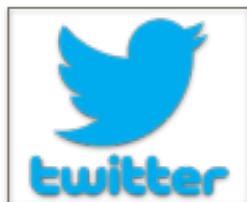




psnc.org.uk/northamptonshire-and-milton-keynes-lpc



NORTHANTS AND MK LPC NEWS



National flu vaccination service

After a great deal of speculation and anticipation the PSNC announced on Monday 20th July that an agreement had been reached with the NHS on a community pharmacy funding settlement worth £2.8 billion for the 2015/16 financial year. Northamptonshire and Milton Keynes LPC are pleased that this agreement sees the introduction of a new Advanced Service - a community pharmacy flu vaccination service. I would encourage you to keep your eye on the website; I will post information on there, as it becomes available. <http://psnc.org.uk/northamptonshire-and-milton-keynes-lpc/>

The agreement sees the introduction of a new advanced service along with some changes to the Community Pharmacy Contractual Framework

Key details of the flu vaccination service include:

- Community pharmacies will be able to offer NHS flu vaccinations to adult patients ages 18 and over at the time of vaccination, who are defined as at risk in the Annual Flu letter (which includes patients aged 65 years and over); and
- Pharmacy contractors will receive £9.14 per administered dose of vaccination as well as reimbursement of vaccine costs. The fee comprises remuneration of £7.64 per administered dose and an additional fee of £1.50 per vaccination to recognise costs that will be incurred in order to provide the service (e.g. training and clinical waste disposal costs).

The PSNC has used the compelling figures from previous campaigns and worked hard to persuade the NHS of the value that community pharmacies can offer in this area. But as well as the successes the results do show that not all pharmacies who were invited to provide the service chose to do so. This may simply be due to contractors being unaware that the service had been commissioned or they may have been unsure how the service operated; whatever the reason the LPC will encourage and support pharmacies to take part and continue to make a difference to patients and show our potential to the NHS. I repeatedly call for engagement because without it we cannot expect to be successful with future cases to NHS England for national commissioning.

How to run a successful flu vaccination service

- 1. Think about your pharmacy and your patients.** Would appointments work or would a drop in service be better?
- 2. Be organised.** This is with regard to stock, paperwork and the running of your service as a whole. Utilise the skills of your staff and install them with enthusiasm.
- 3. Go for it!** Go all in. There is no point in being half hearted!

A service specification and guidance will follow



Almost 90% of LPC's reported having a local pharmacy flu vaccination service scheme commissioned during the 2014/15 season. More than 5,000 contractors signed up to the service, and in some areas 84% of those signed up were active vaccination providers. A testament to all the hard work put in.

Other agreed changes

PSNC and the NHS have agreed to establish a joint working group to review the costs of the Electronic Prescription Service to inform future negotiations.

Any patients claiming prescription charge exemption without presenting any evidence of entitlement must be informed about the exemption checks and action on inappropriate claims that the NHS takes.

As in 2014/15, pharmacies will be required to participate in a national audit, the topic of which is yet to be agreed.

It is not yet clear what changes will need to be made to the Drug Tariff in October 2015 to ensure the correct delivery of the agreed fees - the fees and allowances contribute £800 million of the £2 billion agreed funding. The adjustments will depend on the outcomes of the Margins Survey and PSNC will work to ensure full and fair delivery of the agreed funding to contractors. More details of the Settlement Agreement and Funding (July 2015) can be found by visiting the PSNC main site.

Exasperation for Community Pharmacy

Where one door closes, another may open. Just a couple of months ago we were all anticipating an imminent announcement and keeping everything crossed for a national community pharmacy Minor Ailments Advice Service. A service promising access to advice and treatments for minor conditions without the need for them to visit their GP or another urgent care service.

NHSE have decided not to pursue this.

Like the PSNC, our LPC believe that this decision will impact negatively on both the NHS and patients, who are missing out on a valuable professional service that could improve care and reduce pressures on GP practices and the wider health service. Milton Keynes already engage in a successful locally commissioned scheme, one which Northamptonshire would like to replicate. Discussions with the CCG in June were hindered by the speculation of a national service... might the door be a little bit open now for us to make the case for a service locally? One thing is certain, a strong business case will be required with evidence-based data capture to demonstrate that development of such a service is valid and cost effective. Although the PSNC will continue to make the case for a structured and funded service nationally, they still encourage LPC's locally to ensure that services are not lost and negotiations for extensions pursued.

*“PSNC’s
Negotiating
Team worked
incredibly
hard to get the
best possible
outcome for
contractors in
2015/16.”*



Bharat Patel, a PSNC Negotiating Team member, independent contractor and our Regional PSNC representative.

Unlike the existing portfolio of Advanced Services, the Flu Vaccination service will be underpinned by a PGD.

Contractors will be required to demonstrate that anyone providing vaccinations in their pharmacies has the skills needed to do so.

Many pharmacists will already have received the training they need to offer vaccinations. For those who do need training, there are a number of organisations offering training and support for provision of flu vaccination services. It is anticipated that the Declaration of Competence approach will be used to assure pharmacy contractors that pharmacists have the the necessary knowledge and skills to provide the service, but this and the details are yet to be confirmed.

Training Providers

- There are a number of organisations that provide vaccination training for pharmacists. the listing does not constitute endorsement of the course by your LPC.
- AAH Pharmaceuticals
- Alliance Healthcare
- Avicenna
- NPA
- Numark
- RxAdvisor
- Sonar Informatics

Links to all of the above are available on the PSNC website under Flu vaccination training.

Assess every single patient that brings a prescription to you and check whether they are eligible for the service.

Start discussing the service with patients before it starts.

Publicise the service to patients.

Keep a copy of the clinical at risk groups available for team members to refer to. Brief your team and get them involved.

Training requirements for flu vaccination



Become confident with the appropriate and safe technique for intramuscular injection. Book your training today.



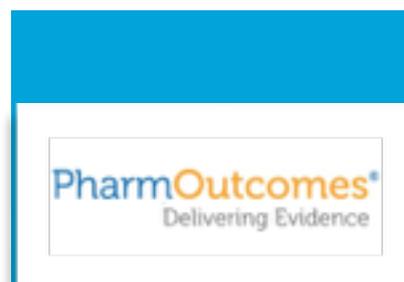
Dr Aly Rashid is no longer the CD Accountable Officer. From 3rd August the contact is Bhav Pattani. The contact email is now england.centralmidlandscd@nhs.net

Bhav will cover NHSE Central Midlands which includes Nene, Corby and Milton Keynes.

The telephone number is 01707 367241 for Trisha who will still organise CD destruction

*The CD
Accountable
Officer has
changed*

Northamptonshire and Milton Keynes LPC meet every two months. During our July meeting we completed the Corporate Governance document managed by PharmOutcomes for the purpose of PSNC Self Evaluation. It highlights areas where we are outstanding to areas requiring improvement. The current document can now be viewed on our website under the “Your LPC” tab. Minutes from all of our meetings can be found in the archive section after they have been signed by the Chair as a true and accurate reflection of the meeting.



Email addresses: we need to know them! In line with other LPC's and with most modern businesses, we will be using email more and more to keep in touch with your pharmacy. Email is quick and cheap and all pharmacies use it. The only flaw from our point of view is that we don't always know which email is best to use! If you are already receiving regular emails from Anne-Marie about news or with the latest newsletters then you're probably ok, but keep us up to date if anything changes. If you are out of the loop and your pharmacy has not recently had any notifications by email from us- do yourself a favour and inform both the LPC and the sub region (previously the Area Team) of the best contact details for your store. otherwise you could be missing out on news alerts, service guidance, training and lots more. The LPC contact is chiefofficer@pharmacynorthamptonshire.co.uk and our phone number is 07889412690.



Northamptonshire and Milton Keynes LPC represents contractors locally and nationally to create an environment for community pharmacy to flourish. Please contact us if you have any questions or issues that we can help you with. Keep up to date with our website <http://psnc.org.uk/northamptonshire-and-milton-keynes-lpc/northampton/>



Sanofi has advised that there is sufficient Insuman stock in the UK for local demand, but Sue Barron advises that despite this, feedback suggests that patients are unable to obtain supply of their Insuman from pharmacies. If you are experiencing difficulties with this range via your wholesaler, please contact Sanofi's emergency order hotline on 0203 0448930 or email EOHotline@alliance-healthcare.co.uk and they will arrange a direct delivery of Insuman to the pharmacy. This may be a good opportunity to ensure that the needles prescribed are as per formulary (Glucorx or Omnican) and the person also has a sharps bin. You may find the following numbers useful. The Northamptonshire Diabetes Multi-disciplinary team can be reached on 01327 708113 or 01536 492121

Insuman Insulin Supplies



Contract for Supervised Consumption and Needle Exchange in MK

We liaised closely with Jordan Soondar, the Clinical Lead at Compass and after a couple of minor amendments to the draft contract advised Jordan that we were happy for the sign off. Phase 1 will see this contract being sent to pharmacies currently signed up to provide the service. This is expected imminently. Phase 2 will follow shortly afterwards and will include those pharmacies who wish to engage but are not currently doing so under the contract. If you are considering engaging in the service then please watch the website for details on what to do next.

Compass

Contracts for Sexual Health in Northamptonshire and MK

In both our localities these contracts have been challenging for different reasons but there is light at the end of the tunnel.

In Milton Keynes the challenge was around finding the right person to write the PGD. Moneim has now been able to rectify this and an appropriate person is in place to conduct the necessary clinical checks. It was decided to allow the existing contract to run until the end of August to allow a little breathing space and time for the new contracts to be signed by pharmacists.

Over in Northamptonshire, Kelly and her team are still working hard to improve engagement. Peter Barker, Assistant Director for Specialist Public Health has been charged with making emergency hormonal contraception in Northamptonshire a priority and the funds are available for the training needed.



The specifics of the EHC SLA came under scrutiny when a patient was inadvertently denied access to the scheme because she was not registered with a GP in MK. This clinical incident was brought to our attention by Ella Morris, Nurse manager at Brook and highlights that under the terms of the SLA patients registered with a GP elsewhere are still eligible because the SLA does not specifically state that only clients registered in MK can be treated. This would seem to be the case in the Northants SLA also. Just a word of caution though, woven into the SLA are requirements to signpost to Integrated Sexual Health Services (previously GUM). You will all be aware of these details within your patch but signposting clients who live further away will be more of a challenge. Google ISHS Hub Sites if you need to help a client.

New key contact for MK CCard scheme

Abigail Wycherley is now coordinating the Milton Keynes CCard Scheme. Her email address is abigail.Wycherley@brook.org.uk She plans to get out and about and visit you during the summer but meantime would like to know if you are still participating in the scheme. You should receive a feedback form from Abigail. if not then I can help you.

Thank you to Boots in Brackley and Cherry Pharmacy in Rushden for stepping up to the plate and filling the gaps in our Bank Holiday provision.

Rishi Hindocha of Cherry Pharmacy is our newest Committee Member and joins our Finance sub committee. Welcome Rishi, we look forward to working with you.

Research Ready is an online self-accreditation assessment for community pharmacies. it covers the basic requirements for undertaking primary care research in the UK and is aligned with the latest research governance frameworks. Research Ready Accreditation for community pharmacy is a series of commitments that resources, staffing and consent arrangements are in place in order to participate in research. The training covers five key areas and there are six well defined steps to Research Ready Accreditation. Once you have completed the assessment, the Research Ready team will make contact to find out a little bit more about your community pharmacy so that they can identify further appropriate research studies for you to participate in. researchready@rpharms.com www.rpharms.com/researchready



8TH AUGUST 2015