

Adult Safeguarding

Professionals with a safeguarding concern – Nottingham City

Nottingham City Council Access Duty Team for Adults:

Telephone: 0300 300 3333, and select option 2 if you live within the city

Email: adult.contactteam@nottinghamcity.gov.uk

Offices are open from 8.30am to 5pm

For out of hours calls that are not an emergency please call **101** - the Police non emergency number.

Please note that:

- If the service is CQC registered it needs to comply with the requirements and arrangements for notification of incidents to CQC in accordance with CQC Regulations
- If the Provider is not CQC registered it needs to notify Serious Incidents to any Regulatory Body as applicable, in accordance with the Law.

To make a Referral:

A form is available for professionals wanting to notify Nottingham City Council Access Duty Team for adults of a safeguarding concern. A copy of the form which assists in gathering the details required when notifying Adult Social Care can be found here: <http://www.nottinghamcity.gov.uk/health-and-social-care/adult-social-care/adult-safeguarding/are-you-worried-about-an-adult/>

You can report abuse to the Council in the strictest confidence and your identity can be kept private.

Forms of abuse include (as defined in the Care Act 2014):

- Sexual
- Physical
- Financial
- Neglect / Acts of omission
- Psychological
- Discrimination
- Organisational (Previously institutional)
- Self Neglect
- Modern Slavery
- Domestic abuse

Children's Safeguarding

Professionals with a safeguarding concern – Nottingham City

Children And Families Direct is the single point of access for support and safeguarding services within Nottingham City.

Telephone: 0115 876 4800

Email: candf.direct@nottinghamcity.gcsx.gov.uk

Fax: 0115 876 2927

Children and Families Direct is operational Monday to Friday 8:30am to 5:00pm.

Outside of these hours the telephone number should be used for emergency safeguarding enquiries only.

To make a Referral:

A Multi-Agency Referral form is available for professionals wanting to make a referral to Nottingham City Council Children's Services (for children and young people under 18 years old). Please find a copy of the template on the [website](http://nottinghamshirescb.proceduresonline.com/files/multi_agency_referral_form.docx) (http://nottinghamshirescb.proceduresonline.com/files/multi_agency_referral_form.docx)

Once completed send by secure email to: candf.direct@nottinghamcity.gcsx.gov.uk

For further information/ advice:

- On call Safeguarding / Paediatric Consultant at Nottingham University Hospitals (NUH) who can offer advice with regard to safeguarding issues. During office hours of 9-5pm call 0115 875 4595. Outside of standard office hours, please telephone the main QMC switchboard on 0115 924 9924 and ask to speak with the on-call Safeguarding / Paediatric Consultant.
- Nottingham Children's Partnership website (<http://www.nottinghamchildrenspartnership.co.uk/>).
- Call ChildLine for advice on 0800 1111 or email them by visiting www.childline.org.uk.

Professionals with a safeguarding concern - Nottinghamshire

The Multi-Agency Safeguarding Hub (MASH) is the single point of contact for all professionals to report safeguarding concerns.

You can contact the MASH team in one of the following ways:

Telephone: 0300 500 80 90

Fax: 01623 483295

Email: mash.safeguarding@nottscg.gcsx.gov.uk

Opening hours are Monday to Thursday - 8.30am to 5pm; Friday - 8.30am - 4.30pm.

In an emergency outside of these hours, contact the Emergency Duty Team on 0300 456 4546