

Because this service involves the recording of patient data you will be prompted to enter two digits from your security word chosen when you first logged in to the system

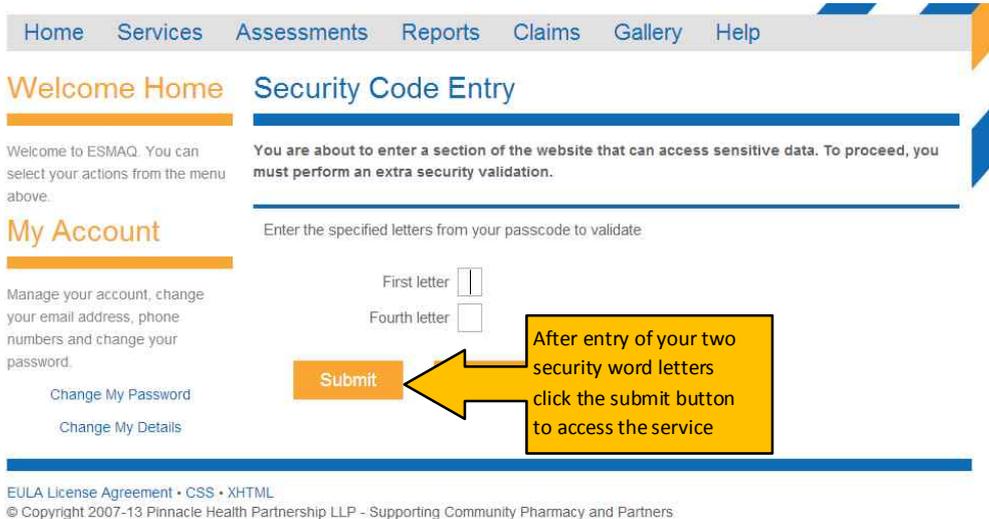


Fig 3 - Security screen appears when patient data is captured in any service

Enter the letters from your security word and click the submit button. This takes the provider to the service delivery screen.

Supervised consumption is a two part service, registration and supervision

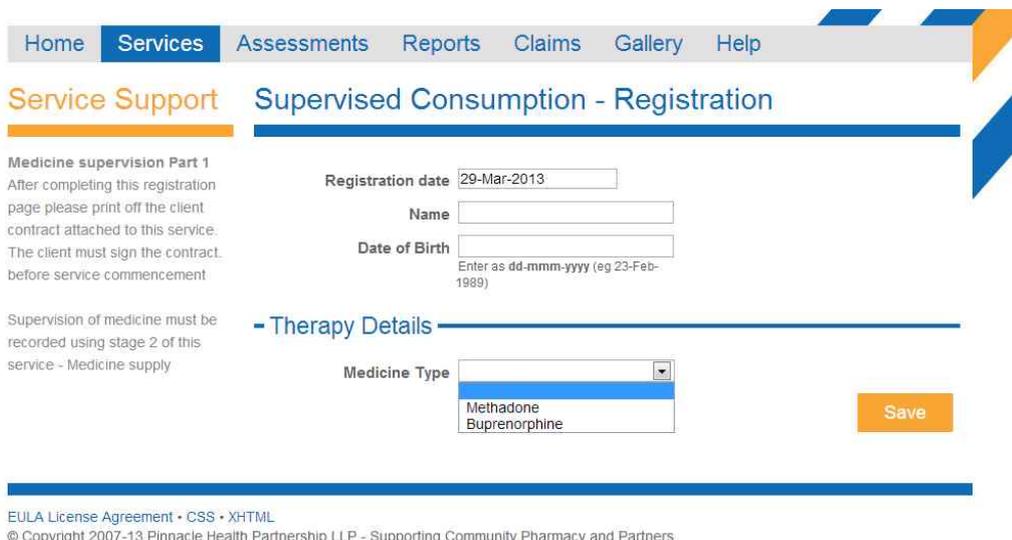
Stage 1 – Registration

All clients must be registered before details of supervisions can be entered on the system. Clients only need to be registered once. The supervision part of the service is linked to the registration stage. Clicking on registration takes the provider to the data entry screen.

Enter the client name and date of birth, then selected the medicine type from the drop down box. You may be asked

for more information at this stage depending on the requirements of your local service agreement.

Once this data is saved the client is registered to your pharmacy and supervisions can be recorded using stage 2 of this service – Supervision



Stage 2 – Supervision

To record a supervision click on the service link in the services main screen.- see Fig 2 earlier . Clicking on this link takes the provider to the supervision data capture screen.

Service Support

Supervised Consumption - Supervision

Supervision of medicines
Service to aid compliance and reduce leakage of medicines to the community, thereby improving safety and preventing harm to others.

Service details
Service provision MUST be in a discrete and efficient manner. The pharmacist must adopt a professional approach that is understanding of client needs.

If the client fails to attend on two consecutive occasions the prescriber must be contacted.

If a dose is refused for any reason please contact the

Start Date **Enter prescription start date here. This will set the pick-up dates below**

Patient name

Medicine Type

Methadone Solution
 Buprenorphine Tablets

Fri 29 Mar

Sat 30 Mar

Sun 31 Mar

Mon 1 Apr

Tue 2 Apr

Wed 3 Apr

Thu 4 Apr

Fri 5 Apr

Pick up dates run from the start date entered above

The service is designed to mirror a blue script with 14 collection days shown on the screen. Data should ideally be entered when the blue script is finished.

Enter the start date of the prescription. You will notice that this dictates pick up dates in the service as these are calculated from the start date and will change in line with start date entered.

Enter the patient name. After entry of the first four letters, names that are registered at your site will appear along with date of birth. Select the appropriate patient from the list. NB: If a name does not appear then registration has not been completed and the provider should return to stage 1 and register the client.

Each day has a drop down box that allows data to be recorded that is relevant to that day's collection - see below

Quick Actions

Clicking a "quick Action" button will auto-populate these days

Mon 8 Apr
Tue 9 Apr
Wed 10 Apr
Thu 11 Apr

Drop down box to record doses supervised or missed

Reason for refusal

Intoxicated
 Aggressive behaviour
 Verbal Abuse
 Theft
 Treatment suspended or stopped
 Client on holiday
 Client moved pharmacy/area
 New prescription issued
 No client Issues

If doses have been refused please tick the box that applies. More than one box can be ticked

Centre Contact Details

Please detail any contact with referral centre

Notice the "Quick Actions" buttons on the left hand side of the screen. Clicking "Mon-Fri" will auto-populate these days with a default setting of supervised, the same applies to the Saturday and Sunday "Quick Action" buttons. Clicking the "Reset" button will reset the data entry screen. When you are happy that your selections reflect the script, enter any reasons for refusal of supply. You must select an answer here or your data cannot be saved. If there were no issues please select the "No client Issues"

option as your data entry here. A free text entry box at the end of the service allows the recording of relevant information. Now click save to complete your data entry. This action populates the service audit and records your claim. Please refer to the other guides available on the help page for more information about PharmOutcomes.

Data entry for prescriptions that are shorter than 14 days

Not all prescriptions for supervision have a length of 14 days and sometimes, for various reasons, prescriptions are cancelled part way through a 14 day period e.g. clients requiring re-titration. When this happens, the provider should select the option “prescription complete” in the date boxes that follow the last supervision date (see example below)

Service details

Service provision MUST be in a discrete and efficient manner. The pharmacist must adopt a professional approach that is understanding of client needs.

If the client fails to attend on the locally agreed number of consecutive occasions the prescriber must be contacted.

Quick Actions

- Mon - Fri
- Saturdays
- Sundays
- Reset
- Complete

Thu 4 Apr	Supervised
Fri 5 Apr	Supervised
Sat 6 Apr	Supervised
Sun 7 Apr	Prescription complete
Mon 8 Apr	Prescription complete
Tue 9 Apr	Prescription complete
Wed 10 Apr	Prescription complete
Thu 11 Apr	Prescription complete
Fri 12 Apr	Prescription complete
Sat 13 Apr	Prescription complete
Sun 14 Apr	Prescription complete
Mon 15 Apr	Prescription complete
Tue 16 Apr	Prescription complete

For shorter script lengths clicking complete will automatically populate the date boxes that follow the last supervision date

In this example, the prescription issued was for a three day period with a start date of the 4th April. When this prescription is entered the provider should select “Supervised” in each drop down box for the 4th, 5th and 6th April, then clicking the “Complete” quick action button in the left hand tool bar will populate the remaining date fields with “prescription complete” After completing the remaining questions, the data can be saved by clicking the orange save button at the bottom of the screen.