

Pharmacy & Patient Agreement.

(Name of chemist.....)

What the patient will do:

- Treat pharmacy staff with respect and behave appropriately.
- Attend the pharmacy daily or as indicated on the prescription within agreed times if established.
- If you “miss” your pick up day you “miss” your dose(s) until your next pick up day.
- Not attend intoxicated with alcohol and/or drugs. If you do your prescription for that day will be withheld and your doctor and/or key worker informed.
- Attend alone and leave pets outside.
- Not allow any other person to attend the pharmacy on your behalf unless previously arranged by your doctor or key worker and the appropriate letter received.
- Be aware that the pharmacy may have to pass on necessary information about your case to the doctor or key worker on a “need to know” basis.
- Be aware that the pharmacy will need to inform your doctor or key worker if you miss three consecutive doses. This may result in a reassessment of your treatment.
- Provide a photo for identification purposes or allow the pharmacy to take a photo.
- Drink the methadone, or dissolve the buprenorphine under the tongue swallow in front of the pharmacist when required to do so.

What the pharmacy will do:

- Treat you with respect and maintain confidentiality
- Have responsibility for your care.
- Liaise with the doctor or Recovery worker with regard to your treatment.
- NOT dispense your prescription to a representative unless previously authorised by the doctor or key worker.
- Refer you back to your doctor or key worker if you miss three consecutive doses if we are unable to resolve the situation before your attendance.
- Dispense the medication only in accordance with the prescription.
- Provide health promotion and education.
- Provide you with the opening hours of the pharmacy and hours during which you are able to collect your dose.
- Keep records of your attendance.
- Agree an appropriate time and area of the store for supervision of your script, which respects your rights.

Date:

Patient name:

Pharmacist:

Signature:

Signature: