

NHS England North Midlands (Staffordshire and Shropshire Area)

Pharmacy First for Common Ailments Service – Consultation Proforma

Consultation date			Date entered onto PharmOutcomes		
Client name			Address		
Postcode					
Date of birth			GP surgery		
Patient Consent obtained?		Yes			

**NB. wherever possible the patient should attend in person.** If the pharmacist, in their professional judgement, feels that a consultation and supply of medication can occur where the patient is not present the consultation **MUST** be undertaken by the pharmacist on duty who **MUST** record the rationale for making the supply and whether it is to a parent or to the patient's representative.

Name of person giving consent	Relationship to patient
<i>Acute diarrhoea</i>	<i>Chicken pox – risk of cross infecting others</i>
<i>Sprain / strain – rendering immobile</i>	<i>Migraine sufferer – in dark room, can't drive etc</i>
<i>Partner of a female with vaginal thrush</i>	<i>Threadworm; up to 3 members on one form</i> <small>How many?</small>
<i>Child with cough/cold/temp and the parent didn't want to bring them out?</i>	<i>Patient unable to get to pharmacy before closing time – sends representative</i>
<i>Housebound patient – carer attends pharmacy</i>	<i>Other:</i>

**Exemption information**

Confirmation of eligibility:	Medical Card	Pharmacy PMR or other record	Confirmation by surgery	Known to pharmacy staff	GP registration document
<b>Prescription Exemption Class</b>					
<16 yrs	16/17/18 & FTE	>60 yrs	Maternity Exemp. Cert.		
Medical Exemp. Cert.	Pre-payment Cert.	War Pension Cert.	HC2 Cert.		
Income Support	Income Based Job Seekers Allowance	NHS Tax Credit Exemp. Cert.	Partner who gets Pension Credit		
Evidence of Exemption seen?	Yes	No			

**Person making supply and pharmacist on duty information**

<b>Supply made by:</b>	
<b>Pharmacist on duty</b>	<b>GPhC Number</b>

***Details of condition and any medication supplied:***

<i>Bites and stings</i>	<i>Chickenpox</i>	<i>Colds/Flu-like symptoms/ Nasal congestion</i>	<i>Cold sores</i>
<i>Conjunctivitis (acute bacterial)</i>	<i>Constipation (acute)</i>	<i>Cough</i>	<i>Cystitis</i>
<i>Contact Dermatitis/Atopic Eczema/Dry Skin</i>	<i>Diarrhoea (acute)</i>	<i>Earache</i>	<i>Fever Management</i>
<i>Fungal skin infections</i>	<i>Hayfever (seasonal allergic rhinitis)</i>	<i>Haemorrhoids</i>	<i>Headache/Migraine</i>
<i>Heartburn/Indigestion</i>	<i>Infant colic</i>	<i>Mouth ulcers</i>	<i>Nappy rash</i>
<i>Oral thrush</i>	<i>Scabies</i>	<i>Sore throat</i>	<i>Sprains and strains</i>
<i>Teething</i>	<i>Threadworms</i>	<i>Vaginal thrush</i>	<i>Warts and verruca's</i>

<b>Was medication supplied?</b>	Yes	No				
<b>Medication 1 supplied</b>			<b>Medication 2 supplied</b>			
<b>Medication 3 supplied</b>			<b>Number of additional persons treated</b>			
<b>Was Referral necessary?</b>	Yes	No				
<i>Advice only</i>	<i>GP urgent &lt;24hrs</i>	<i>GP non urgent</i>	<i>A&amp;E</i>	<i>Dentist</i>	<i>Optician</i>	<i>Other:</i>

***Details of how the patient was referred into Pharmacy First Common Ailment's Scheme: tick which applies***

<i>Surgery/Receptionist</i>	<i>Other healthcare professional</i>	<i>Pharmacy staff</i>
<i>GP referral (post consultation)*</i>	<i>NHS 111/NHS Choices</i>	<i>OOH service/A&amp;E</i>
<i>Self-referral</i>		

\*these referrals should be in exceptional circumstances only as outlined in the Service Specification

***If patient had not used Common Ailments Scheme, where would they have gone: tick which applies***

<i>Would have gone to GP</i>	<i>Gone to Walk-In Centre</i>	<i>Would have gone to OOH</i>
<i>Would have gone to A&amp;E</i>	<i>Bought product OTC</i>	<i>Contacted 111</i>
<i>Gone without treatment</i>	<i>Unsure/not known</i>	<i>Other</i>

Please ensure that the record is entered into the PharmOutcomes service module as soon as possible and within one working day of the consultation [www.pharmoutcomes.org](http://www.pharmoutcomes.org)