

NHSE North Midlands
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26th March 2018

Email: a.pickard@nhs.net

Dear Colleague,

Pharmacy First PGD Services (UTI and Impetigo Service) – New Service Specification 1st April 2018

I am pleased to announce that NHSE has agreed to continue to commission the Pharmacy First (PGD) Service for the treatment of simple UTIs in females and the treatment of impetigo for a further 2 years. Accompanying this letter is a copy of the new Service Level Agreement and the associated PGDs.

You will note that the format of the SLA has changed from last year such that the first section relates to general service conditions that have to be provided at all times when delivering these PGD services, and then there are separate specifications within the document specifically for provision of the UTI Service and the Impetigo Service. Therefore, contractors can choose to deliver either one of these services or both of them. We have taken this approach as the intention is to add further PGD services over the course of the contract if commissioners agree to these.

A signed agreement form can be found on the final page of the SLA, and this will need to be completed and returned to myself as specified. You will need to indicate on this agreement which service(s) you wish to deliver. For branches of the multiple pharmacy groups, please check the sign-up process with your head office, as this is usually undertaken centrally.

It is not a prerequisite that the pharmacy must also be signed up to the Pharmacy First Common Ailments Service, but we are encouraging as many pharmacies as possible to sign up to both services.

Individual pharmacists will need to complete a Declaration of Competence (DoC) on the CPPE website and sign each PGD. A copy of these must be retained in each branch where the pharmacist provides the service.

Please note the following significant changes to the service from last year;

- The consultation fee for treatment of simple UTIs has been increased to £15 where medication is supplied and £12 where a consultation has taken place but no medication is supplied. The fees for the impetigo service have remained the same.
- Nitrofurantoin 100mg MR capsules are now the recommended first line treatment for simple UTIs.
- All information relating to the consultation should be recorded at the time of the consultation by inputting the information directly onto PharmOutcomes. From 1st September 2018 use of the paper based proforma will not be accepted unless there is an IT failure within the pharmacy.

For pharmacists that work across both Staffordshire and Shropshire, I wish to remind you of the following;

- For the treatment of impetigo, the medication of choice continues to be the same in both areas, but the duration of treatment is different. In Staffordshire, the recommendation is to treat for 5 days, whereas in Shropshire the recommendation is for 7 days treatment. The use of a topical treatment such as Fusidic Acid is no longer considered as a first line option, and therefore this has not been included as a treatment option via the pharmacy service.

Clinical waste

A requirement within the simple UTI service is that for patients who present with less than three indicative symptoms, a urine dipstick test is required to determine whether treatment should be provided. Due to the clinical waste that this will generate, NHS England has agreed to fund the collection of this clinical waste. Pharmacies wishing to provide the service will need to contact the relevant waste contractor below (if alternative arrangements are not already in place), and arrange for delivery and subsequent collections of a clinical waste bin. Please be aware that this is a completely separate contract to the collection of pharmaceutical waste.

- **Staffordshire Pharmacies Clinical Waste** – West Midlands Ambulance Service

Please email your request to clsbookingsstaffordshire@wmas.nhs.uk quoting the pharmacy address and postcode, and your ODS code (F Code). You will need to state that you require a clinical waste bin (sharps bin) for the provision of the Pharmacy First UTI Service. Please copy me in to your email so that I can check that it has been actioned.

- **Shropshire Pharmacies Clinical Waste** – SRCL

Please email your request to support@srcl.com quoting the pharmacy address and postcode, and your ODS code (F Code). You will need to state that you require a clinical waste bin (sharps bin) for the provision of the Pharmacy First UTI Service. Please copy me in to your email so that I can check that it has been actioned.

It is expected that locums and relief pharmacists undertake the relevant training required to provide this service, and have access to a copy of the service specification and associated PGDs prior to working in a pharmacy which has been commissioned. The service must be available for patients during all the contracted opening hours of the pharmacy.

For queries or further information, please contact Andrew Pickard at NHS England North Midlands via email to a.pickard@nhs.net

Yours faithfully,



Andrew Pickard

Pharmacy Advisor, NHS England North Midlands