

# Benefits for pharmacy staff



## LESS SORTING & LESS PAPER TO SEND TO NHS BSA PRESCRIPTION SERVICES

Only signed tokens need to be sent to the NHS Prescription Services in the month end prescription submission. No need to file and sort the same way as FP10s.

## LESS NEED TO ENTER PRESCRIPTION INFORMATION:

Electronic prescriptions contain the patient's information so there is less need to type this into your dispensing system.

## REDUCED PRESCRIPTION QUERIES

Prescribers have to use a standardised drug dictionary and must complete most fields when sending electronic prescriptions. This improves prescription accuracy and reduces the risk of patients receiving the wrong medication.

Receive fewer reimbursement queries from the NHS Prescription Services as prescription endorsement is done electronically.

The risk of receiving and dispensing duplicate prescriptions is reduced as electronic prescriptions cannot be lost.

## IMPROVED PATIENT SATISFACTION

EPS allows you to order stock and prepare prescriptions in advance. This will reduce waiting times for patients and they will have to make less return trips to collect medication owing to them.

A prescriber can include notes for patients and/or dispensers in an electronic prescription. You can use these notes to pass on messages from the prescriber and provide a better customer service.

## NO NEED FOR A PRESCRIPTION COLLECTION SERVICE

No need to collect paper prescriptions from GP practices, saving you time and money.

No need to send stamped addressed envelopes to GP practices.

No need to wait for paper prescriptions to arrive in the post.

## IMPROVED STOCK CONTROL

Accessing electronic prescriptions in advance of the patient's arrival means you have time to order any out of stock items.

Integrate EPS with stock control modules in the dispensing system to further reduce administration.

EPS R2 is fantastic, the prescription is exactly as the prescriber intended when it arrives on my screen, with no margin for error in human interpretation, it is completely accurate. It speeds up processing, as there is no paper to process and I can prepare the repeat prescription in advance at my convenience.



Linda Udale, Pharmacist  
Medicem  
Sunderland

"EPS is fantastic; it's quick, accurate and truly brilliant. It adds an extra dimension of direct communication with the prescriber. The system is fast, works better if it is used continuously and minimises labelling errors in the dispensing process. Scanning prescriptions reduces waiting times and keeps all patient information up to date.



Robert Sarfo, Store Manager  
Boots Pharmacy  
Chigwell