You have the right to collect medicines that have been prescribed for you from any pharmacy you choose.

Your choice should not be influenced by letters you receive in the post, or by any doctor or pharmacist.

Please contact NHS England if someone is trying to influence your decision on which pharmacy you would like to use.

You can contact NHS England in the following ways:

Call: 0300 311 22 33
Email: england.contactus@nhs.net
(with ‘your prescription: your choice’ in the subject line)
Post: NHS England, PO Box 16738, Redditch, B97 9PT