

COMMUNITY PHARMACY

Did you know...?



Community pharmacies are at the heart of local communities, offering advice and providing crucial health services and support.

There are over

11,700 

community pharmacies
in England¹

89.2% of the
population

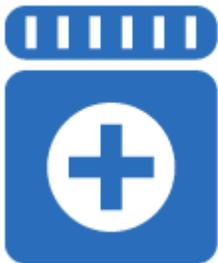
can walk to a community
pharmacy in **20 minutes**²

80% of women aged 65 and over
ask pharmacy teams for medicines advice³



This makes community pharmacy the most accessible healthcare provider and means they can support anyone who:

Has run out of
their medicines



Has recently been
discharged from hospital

Cannot get a GP
appointment



Turn over to find out how...

1. According to PSNC records.

2. BMJ Open, *The positive pharmacy care law: an area-level analysis of the relationship between community pharmacy distribution, urbanity and social deprivation in England* (August 2014)

3. National Pharmacy Association, *Survey of 2,000 people* (March 2016)

Helping people who have run out of their medicines



Patients who run out of their medicines, particularly when their GP practice is closed, are at risk of becoming ill.

NHS 111 receives over

18,000 calls



per year from patients who need urgent medicine supplies⁴

Community pharmacies can make urgent supplies of prescription medicines to those in need.

There are almost

6 requests

per pharmacy per day⁴

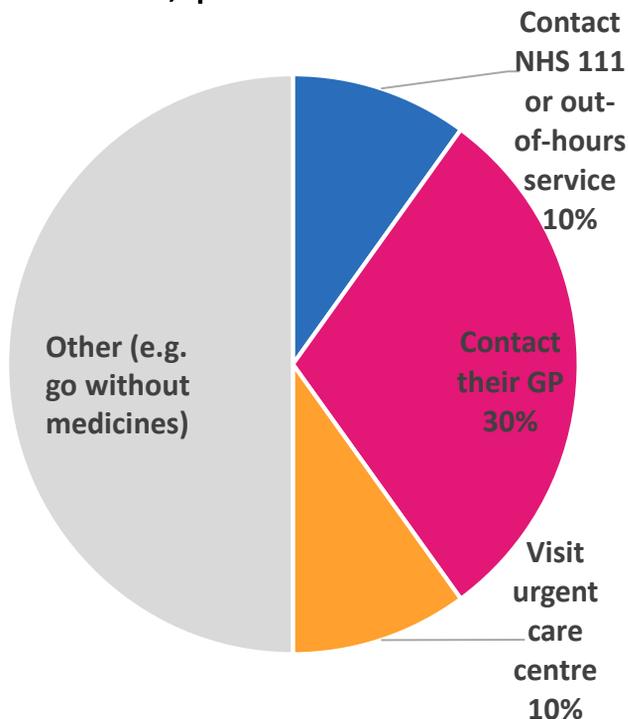
Community pharmacy supplies are



37 times

more cost effective than out-of-hours services⁵

If there was no pharmacy service, patients would:⁴



4. NHS England, 2014/15 Community Pharmacy Contractual Framework National Audit (November 2016)

5. BMJ Open, Summative service and stakeholder evaluation of an NHS-funded community Pharmacy Emergency Repeat Medication Supply Service (PERMSS) (January 2016)

Helping people recently discharged from hospital



Vital information can be missed when patients are transferred between hospital and community settings.

More than

1 million people



are re-admitted to hospital within 30 days of discharge⁶

Community pharmacies can help make patients' transfers back home safer, providing better continuity of care.

Follow-up consultations with a pharmacist lead to



lower rates

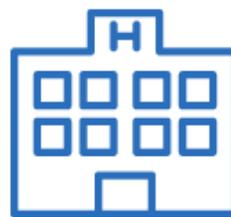
of re-admission and shorter hospital stays⁷

A community pharmacy service has led to a

37%



reduction



in patients being re-admitted to hospital⁸

6. National Audit Office, *Emergency admission to hospital: managing the demand* (October 2013)

7. BMJ Open, *New transfer of care initiative of electronic referral from hospital for community pharmacy in 1 England: a formative service evaluation* (October 2016)

8. *Isle of Wight Enhanced Reablement Service Report* (April 2013)

Helping people who cannot get a GP appointment



People who are experiencing symptoms of illness are at risk of damaging their health if they cannot see a health professional.

Up to

18% of GP workload and

8% of A&E consultations



relate to minor ailments⁹

Community pharmacies can offer a first port of call for healthcare advice and treatment for the public.

Pharmacy minor ailment services saved the NHS

 **£590 million**

in just one year¹⁰

Without community pharmacy minor ailments services

1.4 million

more people would visit their GP each year¹¹



9. The British Journal of General Practice, *Are pharmacy-based minor ailment schemes a substitute for other service providers? A system review* (July 2013)

10. PricewaterhouseCoopers (PwC), *The value of community pharmacy* (September 2016)

11. PSNC Briefing 044/17: *Analysis of Minor Ailment Services data* (July 2017)