The Community Pharmacy Seasonal Influenza Vaccination Advanced Service 2018/19
Overview

• Describe the broad service requirements
• Highlight the changes to the service in 2018/19
  – most have been agreed with NHS England following feedback from contractors and LPCs
• Signpost to further documentation and resources which contractors and pharmacists should read
• NHSBSA will explain how the new digital payment claim process will work
Background

• Commissioned as the 5th Advanced Service in England
• Fourth year of the nationally commissioned service
• Runs from September to March
• Focus of vaccination continues until December
Service documentation

• Service specification
• Patient Group Direction
  – Revised guidance on vaccination of patients taking anticoagulants or with a bleeding disorder
• Secretary of State Directions (need to have been issued before the service can commence)
• PSNC Briefing – Guidance on the Seasonal Influenza Vaccination Advanced Service
Premises requirements

• Pharmacy must have a consultation room which meets existing requirements for provision of MUR/NMS:
  — The patient and the pharmacist can sit down together;
  — They can talk at normal speaking volumes without being overheard by staff or customers; and
  — The area is clearly signed as a private consultation area
Training requirements

• Successfully complete practical training course before self-declaration – list of training providers on PSNC website
• Face to face injection technique and basic life support training - every **three** years (previously was every two years)
• Declaration of Competence (DoC) – Vaccination services – every **two** years
  – No need to complete new DoC if completed DoC last year
• New vaccinators – undertake a period of supervised clinical practice
Practicalities of service provision

- Arrangements for disposal of clinical waste
- Hepatitis B vaccinations
- Standard Operating Procedure
- Needle stick injury procedure
- Anaphylaxis pack
- Service availability over full opening hours
- No longer a requirement to complete a form on the NHS BSA website before providing the service
Patient eligibility (aged 18 years and over)

- People aged 65 years and over (including those becoming age 65 years by 31st March 2019)
- Pregnant women
- Carers
- Household contacts of immunocompromised individuals
- People aged 18-64 in clinical at-risk groups
- People living in long-stay residential care homes or other long-stay care facilities
Patient eligibility (aged 18 years and over)

• Social care workers
  – Health and social care staff, employed by a registered residential care/nursing home or registered domiciliary care provider, who are directly involved in the care of vulnerable patients/clients

• Hospice workers
  – Health and care staff, employed by a voluntary managed hospice provider, who are directly involved in the care of vulnerable patients/clients
Patient eligibility

• If patients are not eligible for the Advanced Service:
  – but are eligible for NHS vaccination, refer to their GP practice
  – and not eligible for NHS vaccination, potentially offer them a private service
Paperwork for the service

- Consent form
- Record form
- GP notification form
- Patient questionnaire
- Claim form – paper or NHS BSA webform
- Use of IT systems (e.g. PharmOutcomes and Sonar)
Types of vaccines in 2018/19

The Joint Committee on Vaccinations and Immunisation advised that two types of vaccines should be used in 2018/19:

1. **Adjuvanted trivalent flu vaccine (aTIV) (Fluad®)**
   
   This is licensed for people aged 65 years and over; the deadline to order was April 2018

2. **Quadrivalent vaccine (QIV)**

   This is recommended for the ‘at-risk’ groups, i.e. adults aged 18-64
Vaccine deliveries

- aTIV deliveries to pharmacies and GPs have to be staged across three months:
  - September (40%), October (20%) and November (40%)
- Pharmacies should already have been notified of the week of delivery for each of the three batches of aTIV
- The phased delivery will present logistical challenges for the 65s and over age category
- QIV delivery dates will have been advised by the supplier
aTIV prioritisation approach

NHS England guidance sets out a three-phased prioritisation approach to vaccinating patients aged 65 years and over:

1. First priority should be given to those aged 75 years and over or those in a care home
2. Second priority should be given to those aged 65-74 years in a clinical risk group
3. Third priority should be given to those aged 65-74 years NOT in a clinical risk group

However, if an eligible patient presents at the pharmacy seeking vaccination and the appropriate vaccine is available, do vaccinate them
Advice on planning for the over 65s campaign

• Communicate arrangements to patients from August onwards through all the communications channels you usually use: website, posters, leaflets, messages on prescription bags etc.

• Use messages in national NHS England communications:

  Vaccination will be offered to everybody before the end of November so make sure you get vaccinated by then

• Work with local GPs to help ensure consistent messaging

• If no vaccine is immediately available, tell the patient when the next delivery is due
Off-site vaccination

• Vaccinating patients in care homes or long-stay residential nursing homes
  – no longer need to wait for permission/approval from the local NHS England team
  – contractors still need to notify the patient’s GP practice prior to vaccinating these patients

• Contractors can also now administer a flu vaccination at a patient’s home, where:
  – this service is requested by the patient
  – and providing the pharmacy has an existing clinical relationship with the patient

• Notification of intent to provide off-site NHS flu vaccinations form
Fees and payment

• Increased fee agreed (+34p): £7.98 + £1.50 (£9.48) per administered dose
• Reimbursement of vaccine costs at basic price (list price) of the individual vaccine administered + an allowance at the applicable VAT rate
• Claim payment via the electronic **NHS BSA webform** or paper claim form **sent to the NHS BSA** at month end
• Claims will be accepted by the NHS BSA within six months of administration of the vaccination, in accordance with the usual Drug Tariff claims process
Implementation

• Get all the team involved in the process
• Appointments or drop in?
• Promotion
• Paperwork
• Stock levels
• Signposting if appropriate vaccine is unavailable
NHSBSA digital submission process
Flu Vaccination claims
2018/19
Who we are

• NHS Prescription Services is part of the NHS Business Services Authority (NHSBSA)

• We price NHS prescriptions and make monthly payments to community pharmacy contractors for the NHS services they provide

• Currently, payments are made based on submissions made to us on FP34C submission forms
Video demonstration

Please note:

• Screens of the application shown in this video are of a prototype and for demonstration purposes only

• Details of the flu vaccines which can be administered are to be added to the application

• The declaration wording is subject to change
Digital flu submission video

• Access video using YouTube link below

• https://youtu.be/NWMj41efZHI
Benefits of using the digital flu submission

- Submit your flu submission to the NHSBSA faster
- Reduce the amount of forms you need to print for your monthly submission batch
- Receive a real-time confirmation that your submission has been received, reducing the concern of it being lost in transit
- Receive an email confirmation providing a summary of your submission
  - Pharmacy details
  - Totals submitted for each vaccine
  - The name of who completed the submission
  - Time and date of when the submission was sent
- If you’re part of a pharmacy group, you can get a copy of your confirmation email sent to your head office
General information

- Use of the digital flu submission is **optional**
- Check with your pharmacy owners/head offices that they agree to using the application.
- If you’d prefer to submit a paper claim, continue to do so
- **Do not** complete a digital flu submission and a paper claim for the same submission period
- Duplicate claims will be identified by the NHSBSA and clarified with the pharmacy. This could result in payment delays
- There are no changes to the back-end process completed by the NHSBSA
The digital flu submission process

• On 25\textsuperscript{th} September 2018, you will receive a unique URL to your shared premises NHS Mail address
• On 1\textsuperscript{st} of October 2018, a further unique URL will be sent URL to your shared premises NHS Mail address, for the same submission period
• Each unique URL for your pharmacy is generated monthly and time stamped
• You can only claim for the month valid to the timestamp
• It will not allow you to claim for a future month
• There is no change to the payment timeline for digital submissions
• Submissions should still be sent no later than the fifth day of the month
• Further information and guidance will be available on the NHSBSA website prior to the service going live
Summary of changes to the 2018/19 service

• **Training requirements** - training interval increased to every three years

• **Sign-up with NHS BSA** – requirement to register before the service has been removed

• **Eligibility criteria** – addition of social care workers and hospice workers to the ‘at-risk’ groups

• **Paperwork** – consent form, record form, patient questionnaire and GP notification form all updated
Summary of changes to the 2018/19 service

• **Type of vaccine** – new recommendations this season and prioritisation approach for aTIV

• **Off-site vaccinations**
  – vaccination of patients in their own homes permitted
  – permission not required to vaccinate care home residents but notification to NHS England required before any off-site vaccination

• **Claiming for payment** – digital or paper option to claim every month

• **Funding** – increase in remuneration for the service
Further information and resources

- psnc.org.uk/flu
- FAQs available at psnc.org.uk/flufaqs
- Sign up to PSNC enews at psnc.org.uk/enews
- @PSNCNews

Good luck with the service in 2018/19!
Questions

psnc.org.uk/flu

If you would like any more information on the digital submission process, please contact nhsbsa.mys@nhs.net