

Multiple flavours factsheet

Here we explain how to endorse prescriptions requesting multiple flavours to ensure reimbursement for the correct number of fees.



The Single Activity Fee (SAF) is paid automatically for all eligible items and, where a prescription orders multiple, assorted, various or mixed flavours, one SAF can be claimed for each flavour supplied and endorsed. The table below describes how different information about flavours is treated by the NHS Business Services Authority (NHSBSA) for reimbursement purposes.

	Prescribed field information	EPS	Paper
1	Flavour specified e.g. 'Vanilla' <i>'Fortisip Bottle vanilla (Nutricia Ltd)'</i>	Only one fee is paid per flavour specified.	Only one fee is paid per flavour specified.
2	'Flavour Not Specified' <i>'Fortisip Bottle (Flavour Not Specified)'</i> Where flavoured products are prescribed, and the prescriber does not specify the flavour required to allow the patient or pharmacist to choose instead, the prescriber can select the 'Flavour Not Specified' option.	Unless 'AF' endorsement is selected by the prescriber, only one fee per item is paid regardless of how many flavours are endorsed.	Only one fee is paid regardless of how many flavours are endorsed. However, see point 4.
3	Mixed/assorted/various flavours <i>'Fortisip Bottle (Nutricia Ltd) (Flavour Not Specified) Multiple Flavours'</i>	The prescriber must add the 'AF' endorsement in the prescriber endorsement field if the patient requires multiple flavours.	A fee is paid for each flavour endorsed. For example, six different flavours endorsed would attract six fees.
4	Supplementary information in dosage/directions <i>'Fortisip Bottle (Nutricia Ltd) (Flavour Not Specified) One to be taken twice daily (Strawberry and Banana)'</i>	If the prescriber has added assorted, mixed or various flavours to the dosage instructions of an EPS prescription, this will not be seen by NHSBSA as they only extract prescriber endorsements (for example, 'AF') from the prescriber endorsement field of the EPS prescription message.	If supplementary information requesting various flavours is added to the dosage/directions area, the prescription will need to be placed in a red separator to be seen by an operator if multiple flavours are endorsed.

Below are some illustrations of tokens and paper prescriptions for a product available in multiple flavours with an indication of the expected number of fees payable depending on the dispenser endorsement.

EPS prescriptions

1. Single flavour specified by the prescriber

Prescribed Medication	DISPENSING TOKEN	'AF' Box ticked?	No. of fees
Fortisip Bottle vanilla 24 x 200ml As directed		✗	1

Note: Please contact your pharmacy system supplier if you are unsure of how and where the prescriber 'AF' endorsement will appear on the EPS message displayed on your system.

2. Flavour Not Specified – where the 'AF' endorsement has not been selected by the prescriber

Prescribed Medication	DISPENSING TOKEN	'AF' Box ticked?	No. of fees
Fortisip Bottle (Flavour Not Specified) 24 x 200ml As directed		✗	1

Note: If the prescriber does not endorse 'AF', you can still dispense different flavours but will only receive one fee.

3. Flavour Not Specified – where the 'AF' endorsement has been selected by the prescriber

Prescribed Medication	DISPENSING TOKEN	'AF' Box ticked?	No. of fees
Fortisip Bottle (Flavour Not Specified) 24 x 200ml As directed		✓	Multiple fees based on number of flavours endorsed by dispenser

Note: Contractors should return the actual medicinal product pack (AMPP) for each specific flavour dispensed along with the quantity dispensed for that flavour.

4. Supplementary information included in dosage instructions

Prescribed Medication	DISPENSING TOKEN	'AF' Box ticked?	No. of fees
Fortisip Bottle (Flavour Not Specified) 24 x 200ml As directed (Mixed flavours)		✗	1

Note: There are no dm+d listings for prescribers to select 'assorted', 'multiple' or 'various' flavours, for example a listing for 'Fortisip Bottle (Multiple flavours)' does not exist. Any free-typed information into the main body of the prescription message will not be seen by NHSBSA. In EPS, the prescriber needs to select the 'AF' endorsement in the prescriber endorsement field if the patient requires multiple flavours.



Paper prescriptions

1. Single flavour specified by the prescriber

Endorsements 24 x 200ml Fortisip Bottle vanilla	Fortisip Bottle vanilla 24 x 200ml As directed
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No. of fees
1

2. 'Flavour Not Specified' in main body of the prescription

Endorsements 12 x 200ml Fortisip Bottle Strawberry 12 x 200ml Fortisip Bottle Vanilla	Fortisip Bottle (Flavour Not Specified) 24 x 200ml As directed
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No. of fees
1

3. Assorted, mixed or various flavours

Endorsements 6 x 200ml Fortisip Bottle strawberry 6 x 200ml Fortisip Bottle vanilla 12 x 200ml Fortisip Bottle Banana	Fortisip Bottle (Mixed Flavours) 24 x 200ml As directed
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No. of fees
3

Note: 'Flavour not specified' is classed as a single item attracting only one fee. Only one fee would be paid regardless of how many flavours are endorsed.

4. Supplementary information in dosage instructions

Endorsements 6 x 200ml Fortisip Bottle Strawberry 6 x 200ml Fortisip Bottle Vanilla	Fortisip Bottle (Flavour Not Specified) 12 x 200ml As directed. Please supply Mixed flavours
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No. of fees
***2**

**As multiple flavours are endorsed, this prescription must be placed in a red separator as there are additional instructions (i.e. 'Mixed flavours') included in the dosage line.*

Note: Where multiple flavours are dispensed, it is good practice to endorse each flavour supplied as above, rather than just endorsing as '3 flavours'.

Prescription charges and fees

If a patient is not exempt from prescription charges, and multiple flavours of the same product are prescribed as separate items, only one prescription charge would apply.

1. Multiple flavours of the same product

Endorsements 6 x 200ml Fortisip Bottle strawberry 6 x 200ml Fortisip Bottle vanilla 6 x 200ml Fortisip Bottle banana	Fortisip Bottle strawberry 6 x 200ml As directed. Fortisip Bottle vanilla 6 x 200ml As directed. Fortisip Bottle banana 6 x 200ml As directed.
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No. of fees
3

No. of
prescription
charges

1

2. Starter or commencement pack

Endorsements 750ml Fortisip Compact Starter Pack liquid	Fortisip Compact Starter Pack liquid (Nutricia Ltd) 750ml (6 x 125ml) As directed.
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No. of fees
6

No. of
prescription
charges

1

Note: Fortisip Compact Starter Pack liquid contains 6 different flavours. As this pack contains multiple flavours, you will receive a fee for each flavour included. If the patient pays for their prescriptions, they would only pay a single prescription charge.

Note: If the patient pays for their prescriptions, they would only pay a single prescription charge as the prescription calls for multiple flavours of the same preparation.

PSNC Top Tips:

- If the prescriber orders mixed or assorted flavours, **endorse exactly which flavours you have given** as opposed to the number of different flavours you have used, e.g. '6 x 250ml vanilla; 6 x 250ml coffee' instead of '2 flavours'.
- **Record the number of items dispensed in the box provided** in the bottom left hand corner of the paper FP10 prescription. When totalling up your items figures and entering onto your FP34C ensure one item is claimed for each flavour dispensed and endorsed.
- When checking your Schedule of Payment for expensive flavoured products, **remember that each flavour is paid separately so may not appear in the list of expensive items** unless the cost per individual flavour exceeds £100.
- An EPS prescription for a flavoured product where the same flavour has been endorsed multiple times will only receive one fee regardless of how many times the same flavour is endorsed. The prescription **should be endorsed as one entry of the required flavour with details of the appropriate total quantity dispensed.**

PSNC's webinar on endorsements which includes information on endorsing multiple flavours ordered on electronic and paper prescriptions can be viewed at: psnc.org.uk/endorsingwebinar