

The LPC has prepared this summary to help you to support you and your pharmacy team to complete the required training for PQS Part 2.

Full details for the PQS can be found on the PSNC Website: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/>

Action	Who	Detail your staff here
Complete the HEE Infection Prevention and Control Level 1 e-learning and assessment: https://portal.e-lfh.org.uk/Component/Details/459777	All non-registered pharmacy staff working at the pharmacy	
Complete the HEE Infection Prevention and Control Level 2 e-learning and assessment: https://portal.e-lfh.org.uk/Component/Details/558047	All registered pharmacy professionals	
Complete the PHE Antimicrobial Stewardship for Community Pharmacy e-learning and assessment: https://portal.e-lfh.org.uk/Component/Details/602874	All patient-facing pharmacy staff that provide advice on medicines or healthcare	
Become an anti-biotic guardian: https://antibioticguardian.com	All patient-facing pharmacy staff that provide advice on medicines or healthcare	
Complete the Zero Suicide Alliance Training https://www.zerosuicidealliance.com/training/pharmacy-quality-standard-training?utm_source=pharmacy&utm_campaign=quality_standard	All* patient-facing staff working at the pharmacy	
Complete the PHE All Our Health bitesize training and assessments on Adult Obesity and Childhood Obesity: https://www.e-lfh.org.uk/programmes/all-our-health/	All non-registered patient-facing pharmacy staff that provide health promoting advice	
Complete sections 1 and 3 of the 'CPPE Weight management for adults: understanding the management of obesity training' and assessment: https://www.cppe.ac.uk/programmes/l/weightman-e-01	80% of registered pharmacy professionals working at the pharmacy	

Completed the CPPE risk management training and e-assessment: https://www.cppe.ac.uk/programmes//riskman-g-02	80% of all registered pharmacy professionals working at the pharmacy	
If the training and assessment were satisfactorily completed between 1st April 2018 and 31st March 2020, this does not need to be repeated in 2020/21		
Pharmacy contractors that DID NOT complete the risk review as part of the Risk management and safety domain for the PQS 2019/20, who wish to claim for this domain must completed the CPPE sepsis online training and assessment: https://www.cppe.ac.uk/gateway/sepsis	80% of all registered pharmacy professionals working in the pharmacy	

Please note: This summary does not replace the requirement to fully read and understand the Pharmacy Quality Scheme before making your claim.

*Staff members, who have been affected by suicide and do not wish to undertake the ZSA training, are exempt from completing it.

The following terms are used in the requirements to define different types of staff:

- **Registered pharmacy professionals** are pharmacists, provisionally registered pharmacists, pharmacy technicians and locum pharmacists.
- **Non-registered patient-facing pharmacy staff** include all pre-registration graduates, dispensary staff, medicine counter assistants and delivery drivers.
- **Non-registered patient-facing pharmacy staff with a health promoting advice role** include all pre-registration trainees, dispensary staff and medicine counter assistants.
- **Staff with a patient-facing role** include all registered pharmacy professionals, all pre-registration graduates, dispensary staff, medicine counter assistants, delivery drivers and locum pharmacists. Contractors may also have other staff that can be identified as having patient-facing roles.
- **Staff with a patient-facing role that provide advice on medicines or healthcare** include all registered pharmacy professionals, all pre-registration graduates, dispensary staff, medicine counter assistants and locum pharmacists.

In relation to the training requirements within the various criteria, in all cases at the time of making your PQS declaration, there is a requirement to have available at the pharmacy premises, a copy of the personalised certificate provided upon completion of the training and assessment, as evidence that all relevant members of staff have completed the training.