

**WIRRAL SAFEGUARDING
ADULTS FLOWCHART**

**WHAT TO DO IF YOU HAVE CONCERNS
ABOUT AN ADULT**



**Social Services/Adult Service
Central Advice and Duty Team**
0151 514 2222 (choose option 3)
wcnt.centraladviceanddutyteam@nhs.net

**Practitioner has concerns about an adults
welfare/safety**

Practitioner discusses with manager and/or
organisational Safeguarding Adult Lead

Still has a concern

No longer has a concern

Practitioner refers to
Social Services

No further safeguarding
adult action, although may
need to act to ensure
services provided

**Social Services Emergency Duty Team
(EDT)**
0151 677 6557 (after 5pm)

Social Worker and
Manager acknowledge
receipt of referral and
decide on next course

Feedback to referrer on
next course of action

**Merseyside Police
Emergency – 999**
0151 777 2683 (9am – 5pm)
0151 709 6010 (24 hours)

Initial Assessment
required

No further Social Services
involvement at this stage,
although other action may be
necessary e.g. onward referral

**NB: if concerns about an
adult's immediate safety
contact police**

Contact Social Care in 72
hours if no feedback is
received.

For advice (if required)
Monday to Friday (9am – 5pm)

Paul Carr (from February 2020)
Principle Social Worker/Head of
Safeguarding Adults
Tel: 0151 651 0011

Dr Mark Fraser
Named GP for Safeguarding Adults
Tel: 07771 790605
Markfraser2@nhs.net

After 5pm contact
on call Consultant :
0151 678 5111