

WIRRAL SAFEGUARDING CHILDREN FLOWCHART

Children's Social Care
Integrated Front Door (IFD)
0151 606 2008
IFD@wirral.gcsx.gov.uk

(choose option)

1. Social Worker – open cases
2. If worried about a child/young person at risk of harm and to report a concern
3. Fostering service
4. Children with disabilities service

Adoption Team : 0151 477 8700

Social Services Emergency Duty Team
(EDT)

0151 677 6557 (after 5pm)

Merseyside Police
Emergency – 999

0151 777 2683 (9am – 5pm)
0151 709 6010 (24 hours)

WHAT TO DO IF YOU HAVE CONCERNS ABOUT A CHILD

Practitioner has concerns about a child

Practitioner discusses with manager and organisational Safeguarding Children Lead

Still has a concern

Practitioner refers to IFD – in Children's Social Care, complete MARF form within 24 hours

IFD acknowledge receipt of referral and decide on next course of action

Initial Assessment required

NB: if concerns about a child's immediate safety contact police

No longer has a concern

No further child protection action, although may need to act to ensure support services provided

Feedback to referrer on next course of action

No further Children's Social Care involvement at this stage, although other action may be necessary e.g. early help support

Contact Children's Social Care in 72 hours if no feedback is received.



For advice (if required)
Monday to Friday (9am – 5pm)

Helen Heeley
Acting Designated Nurse for Safeguarding Children/Designated Nurse Children Looked After

Tel: 0151 541 5465

helen.heeley1@nhs.net

Dr Amanda Bennett
Designated Doctor for Safeguarding Children

Tel: 0151 514 2501

amanda.bennett1@nhs.net

Named GP for Safeguarding Children

After 5pm contact:

On call Consultant Paediatrician:

0151 678 5111

OR

Social Services Emergency Duty Team (EDT)

0151 677 6557